



Section 72 Mid-Year Performance Assessment Report

2020/2021

01 July – 31 December 2020

This report is compiled in terms Section 72 of the Local Government: Municipal Finance Management Act (MFMA), Act: 56 of 2003 and is unaudited.

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2020/2021 Mid-Year Performance Assessment (Section 72(1) of the Local Government: Municipal Finance Management Act No. 56 of 2003 (1 July 2020 to 31 December 2020)

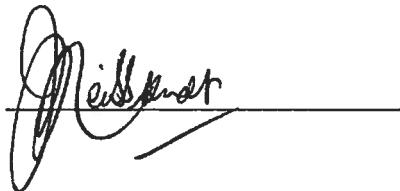
QUALITY CERTIFICATE

I, Johan Leibbrandt, the City Manager of Drakenstein Municipality, hereby certify that the Mid-Year Performance Assessment Report for the period 1 July 2020 to 31 December 2020 has been prepared in accordance with Sections 72(1)(a) and 52(d) of the Local Government: Municipal Finance Management Act No. 56 of 2003 (MFMA) and regulations made under the Act and accordingly submit the required progress made with the achievement of expenditure targets, key performance indicators, development priorities and targets as determined in the 2020/2021 Budget and 2020/2021 Top Layer Service Delivery and Budget Implementation Plan (SDBIP).

Name: Dr. Johan Leibbrandt

City Manager of Drakenstein Municipality

Signature:



25 January 2021

2020/2021 Mid-Year Performance Assessment (Section 72(1) of the Local Government: Municipal Finance Management Act No. 56 of 2003 (1 July 2020 to 31 December 2020)

To Council

In accordance with Section 72(1)(a) and 52(d) of the Local Government: Municipal Finance Management Act No. 56 of 2003 (MFMA) and regulations made under the Act, I hereby submit the Mid-Year Performance Report for the 1st six months of the municipal financial year (1 July 2020 to 31 December 2021) reflecting the progress made with the achievement of expenditure targets, key performance indicators, development priorities and targets as determined in the 2020/2021 Budget and 2020/2021 Top Layer Service Delivery and Budget Implementation Plan (SDBIP).

Name: Ald. Conrad Poole

Executive Mayor of Drakenstein Municipality

Signature:  _____

25 January 2021

1. INTRODUCTION

In terms of Section 72(1)(a) and 52(d) of the Local Government: Municipal Finance Management Act (MFMA), Act 56 of 2003 the Accounting Officer must by 25 January of each year assess the performance of the municipality during the first half of the financial year. A report on such an assessment must, in terms of Section 72(1)(b) of the MFMA, be submitted to the Mayor, Provincial and National Treasury.

Once the Mayor has considered the report, it must be submitted to Council by 31 January in terms of Section 54 of the MFMA.

Drakenstein Municipality's Mid-Year Performance Assessment Report and supporting tables is prepared in accordance with MFMA Circular 13 and the Municipal Budget and Reporting Regulations.

2. FINANCIAL PERFORMANCE

A report assessing the Municipality's financial performance for the period 01 July-31 December 2020 will be submitted to Council as a separate item.

3. SERVICE DELIVERY PERFORMANCE ANALYSIS

3.1 CREATING A CULTURE OF PERFORMANCE

3.2 PERFORMANCE FRAMEWORK

Performance management is prescribed by Chapter 6 of the Municipal Systems Act (MSA), Act 32 of 2000 and the Municipal Planning and Performance Management Regulations, 796 of August 2001. Section 7(1) of the aforementioned regulation states that "*A Municipality's Performance Management System entails a framework that describes and represents how the municipality's cycle and processes of performance planning, monitoring, measurement, review, reporting and improvement will be conducted, organised and managed, including determining the responsibilities of the different role players.*" This framework, *inter alia*, reflects the linkage between the Integrated Development Plan (IDP), Budget, Service Delivery and Budget Implementation Plan (SDBIP) and individual and service provider performance.

The Drakenstein Municipality recently revised its Performance Management Policy. Said policy was approved by Council 01 June 2020.

4. IMPLEMENTATION OF PERFORMANCE MANAGEMENT

The IDP 2017/2022 was approved by Council on 31 May 2017. Performance is evaluated by means of a municipal scorecard (the Top Layer (TL) Service Delivery and Budget Implementation Plan (SDBIP)) at organisational level and through the Departmental SDBIP at departmental level.

The SDBIP is a plan that converts the IDP and Budget into measurable criteria on how, where and when the strategies, objectives and normal business processes of the Municipality is implemented. It also allocates responsibilities to Departments to deliver services in terms of the IDP and Budget.

The TL SDBIP was prepared and approved by the Executive Mayor on 25 June 2020.

5. MONITORING PERFORMANCE

The SDBIP is loaded on an electronic web-based system (after approval). The web-based system sent automated e-mails to the users of the system as a reminder to all staff responsible for updating their actual performance against Key Performance Indicator (KPI) Targets for the previous month's performance. The actual results against monthly targets set, are discussed at Strategic Management level to determine early warning indicators as well as to discuss corrective measures if needed. The

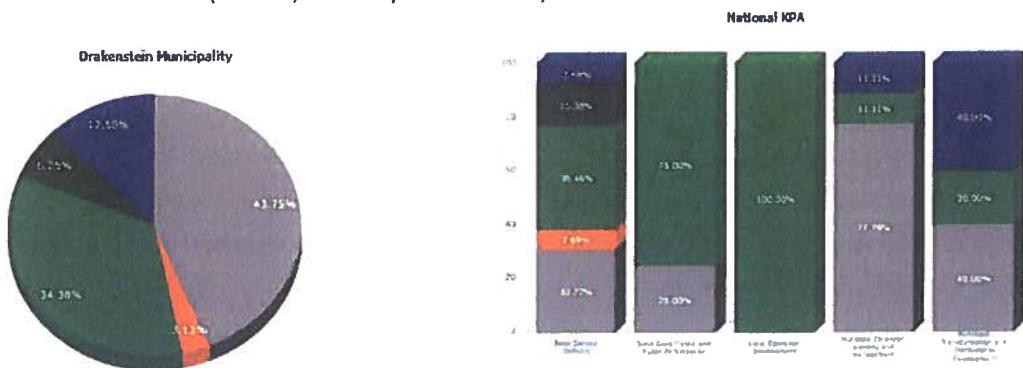
Category	Colour	Explanation
KPIs Not Met	Red	0% >= Actual/Target < 75%
KPIs Almost Met	Orange	75% >= Actual/Target < 100%
KPIs Met	Green	Actual/Target = 100%
KPIs Well Met	Dark Green	100% > Actual/Target < 150%
KPIs Extremely Well Met	Dark Blue	Actual/Target >= 150%

The First Quarterly Performance Assessment Report (01 July 2020 - 30 September 2020) was submitted the Executive Mayoral Committee and Council for review on 28 October 2020 and thereafter to the Internal Audit Unit for auditing.

6. OVERALL SERVICE DELIVERY PERFORMANCE

6.1 SUMMARY PERFORMANCE AGAINST THE NATIONAL KPAS

The graph below illustrates the performance of the Drakenstein Municipality against the National Key Performance Areas (NKPAs) for the period 01 July 2020 - 31 December 2020.



PERFORMANCE AGAINST THE NATIONAL KEY PERFORMANCE INDICATORS

The following tables indicate the Municipality's performance in terms of the National Key Performance Area.

Drakenstein Municipality	National KPA					
	Basic Service Delivery	Good Governance	Local Economic Development	Municipal Financial Viability and Management	Municipal Transformation and Institutional Development	
KPI Not Yet Measured	14 (43.75%)	4 (30.77%)	1 (25.00%)	-	7 (77.78%)	2 (40.00%)
KPI Not Met	-	-	-	-	-	-
KPI Almost Met	1 (3.13%)	1 (7.69%)	-	-	-	-
KPI Met	11 (34.38%)	5 (38.46%)	3 (75.00%)	1 (100.00%)	1 (11.11%)	1 (20.00%)
KPI Well Met	2 (6.25%)	2 (15.38%)	-	-	-	-
KPI Extremely Well Met	4 (12.50%)	1 (7.69%)	-	-	1 (11.11%)	2 (40.00%)
Total:	32 (100%)	13 (40.63%)	4 (12.50%)	1 (3.13%)	9 (28.13%)	5 (15.63%)

Graph 1: Summary performance against the NKPAs

National Performance Indicators (NKPIs) required in terms of the Local Government: Municipal Planning and the Performance Management Regulations of 2001 and section 43 of the Municipal Systems Act (MSA), Act 32 of 2000. These key performance indicators are linked to the National Key Performance Areas.

a) MUNICIPAL TRANSFORMATION AND INSTITUTIONAL DEVELOPMENT

INDICATOR	ANNUAL TARGET	MUNICIPAL TARGET	MUNICIPAL ACHIEVEMENT
		December 2020	December 2020
The number of people from employment equity target groups employed in the three highest levels of management in compliance with a municipality's approved employment equity plan	1 Report	1	1
The percentage of a municipality's budget actually spent on implementing its workplace skills plan	98%	Annual Target (30 June 2021)	Annual Target (30 June 2021)

Table 1: Municipal Transformation and Institutional Development

b) BASIC SERVICE DELIVERY

INDICATOR	ANNUAL TARGET	MUNICIPAL TARGET	MUNICIPAL ACHIEVEMENT
		December 2020	December 2020
The percentage of households earning less than R4,000 per month (2 x R 1,600 + 25%) with access to free basic services <i>(In the case of Drakenstein Municipality- number of Indigent households is being reported)</i>	17,250	17,250	17,250
Percentage of formal households with access to basic level of water	100%	100%	100%
Percentage of registered informal settlements with access to basic level of water	100%	N/A	N/A
Percentage of formal households with access to basic level of sanitation	100%	100%	100%
Percentage of registered informal settlements with access to basic level of sanitation	100%	N/A	N/A
Percentage of formal households with access to basic level of electricity	100%	100%	100%
Percentage of registered informal settlements with access to basic level of electricity	60%	N/A	N/A
Percentage of formal households with access to basic level solid waste removal	100%	100%	100%
Percentage of registered informal settlements with access to basic level solid waste removal	100%	N/A	N/A

Table 2: Basic Service Delivery

c) LOCAL ECONOMIC DEVELOPMENT

INDICATOR	ANNUAL TARGET	MUNICIPAL TARGET	MUNICIPAL ACHIEVEMENT
		December 2020	December 2020
The number of jobs created through municipality's local economic development initiatives including capital projects	1800	900	956

Table 3: Local Economic Development

d) MUNICIPAL FINANCIAL VIABILITY AND MANAGEMENT

INDICATOR	ANNUAL TARGET	MUNICIPAL TARGET	MUNICIPAL ACHIEVEMENT
		December 2020	December 2020
Debt coverage (Total operating revenue-operating grants received)/ debt service payments due within the year)	>6.7	N/A	N/A
Service debtors to revenue – (Total outstanding service debtors/revenue received for services)	<0.25	N/A	N/A
Cost coverage (Available cash+ investments)/ Monthly fixed operating expenditure	>1.0	N/A	N/A

Table 4: Municipal Financial Viability and Management

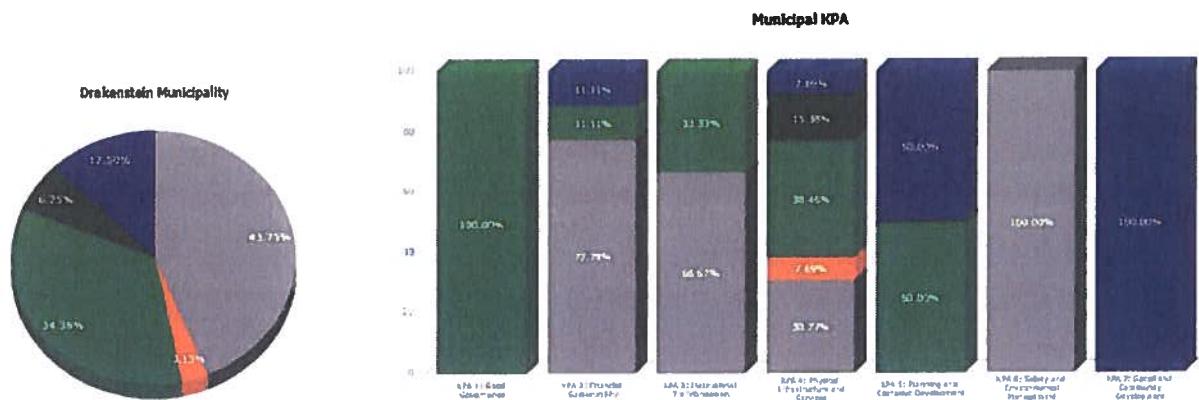
e) GOOD GOVERNANCE AND PUBLIC PARTICIPATION

INDICATOR	ANNUAL TARGET	MUNICIPAL TARGET	MUNICIPAL ACHIEVEMENT
		December 2020	December 2020
The percentage of a municipality's capital budget actually spent on capital projects identified for a particular financial year in terms of the municipality's integrated development plan	96%	45.63%	34.81%

Table 5: Good Governance and Public Participation

SUMMARY PERFORMANCE AGAINST THE MUNICIPAL KEY PERFORMANCE AREAS

The graph below illustrates the performance of the Drakenstein Municipality against the Municipality's Key Performance Areas (MKPAs), for the period 01 July 2020 - 31 December 2020, as derived from the Municipality's Integrated Development Plan (IDP).



	Municipal KPA						
	KPA 1: Good Governance	KPA 2: Financial Sustainability	KPA 3: Institutional Transformation	KPA 4: Physical Infrastructure and Services	KPA 5: Planning and Economic Development	KPA 6: Safety and Environmental Management	KPA 7: Social and Community Development
■ KPI Not Yet Measured	14 (43.75%)	-	7 (77.78%)	2 (66.67%)	3 (30.77%)	5 (38.46%)	1 (100.00%)
■ KPI Not Met	-	-	-	-	-	-	-
■ KPI Almost Met	1 (3.13%)	-	-	-	1 (7.69)	-	-
■ KPI Met	11 (34.38%)	3 (100.00%)	1 (11.11%)	1 (33.33%)	5 (38.46%)	1 (50.00%)	-
■ KPI Well Met	2 (6.25%)	-	-	-	2 (15.38%)	-	-
■ KPI Extremely Well Met	4 (12.50%)	-	1 (11.11%)	-	1 (7.69%)	1 (50.00%)	1 (100.00%)
Total:	32(100%)	3 (9.38%)	9 (28.13%)	3 (9.38%)	13 (40.63%)	2 (6.25%)	1 (3.13%)

Graph 2: Summary performance against the MKPA's

7. ADJUSTMENT BUDGET

Regulation 23 of the Municipal Budget and Reporting Regulations provides, *inter alia*, for the following:

"An adjustment budget may be tabled in the Municipal Council at any time after the Mid-Year Budget and Performance Assessment has been tabled in the Council, but not later than 28 February of each year. Furthermore, except under certain circumstances only one adjustment budget may be tabled in Council during a financial year."

A revised Top Layer SDBIP will be submitted with the Adjustments Budget to Council by 28 February 2021 with the necessary motivation where key performance indicators require adjustment/ amendment/s as a result of the Adjustments Budget.

8. OUTSTANDING MATTERS ON THE PAST YEAR'S ANNUAL REPORT (2019/2020)

As prescribed in section 72(1)(a)(iii) of the MFMA the Accounting Officer must assess the performance of the municipality in the first 6 months taking into account the past year's Annual Report, and progress on resolving the problems identified in the Annual Report. Please refer to Annexure B for detail regarding progress made with the implementation of corrective measures to address the KPIs which have not been met in the TL SDBIP 2019/2020.

9. SUMMARY AND CHALLENGES

Annexure A is the unaudited Top Layer SDBIP for the first half of the financial year 2020/2021 ending 31 December 2020, which measures the Drakenstein Municipality's overall performance per MKPA. The report, furthermore, includes the performance comments and corrective measures indicated for targets not achieved.



DeON JOHAN LEIBBRANDT
CITY MANAGER

DATE: 22/01/2021

10. ANNEXURES

- Annexure A — Top Layer SDBIP 2020/2021 per Municipal KPA and assessment of targets achieved (Mid-Year Assessment)
- Annexure B — Progress made with the implementation of corrective measures of KPIs not met in the Top Layer SDBIP for 2019/2020

**ANNEXURE A – TOP LAYER SDBIP 2020/2021 PER MUNICIPAL KPA
AND ASSESSMENT OF TARGETS ACHIEVED
(MID-YEAR ASSESSMENT)**

ANNEXURE A — TOP LAYER SDBIP 2020/2021 PER MUNICIPAL KPA AND ASSESSMENT OF TARGETS ACHIEVED (MID-YEAR ASSESSMENT)

a) Good Governance

GOOD GOVERNANCE												
Ref	IDP Ref	Strategic Objective	KPI	Unit of Measurement	Annual Target	Revised Target	01 July – 30 September 2020		01 October – 31 December 2020		Overall Performance 01 July – 31 December 2020	
							Target	Actual	R	Target	Actual	R
TL1	KPI113	To ensure good governance and the active participation of all relevant stakeholders	Submission of Audit Committee reports to Council	Number of quarterly Audit Committee reports submitted to Council	4	4	1	1	G	1	1	G
TL2	KPI004	To ensure good governance and the active participation of all relevant stakeholders	Investigation of all formally reported fraud, theft and corruption cases	Percentage of formally reported fraud, theft and corruption cases investigated within 30 days of receipt	100.00%	100.00%	100.00%	100.00%	G	100.00%	100.00%	G
TL3	KPI005	To ensure good governance and the active participation of all relevant stakeholders	IDP/Budget/SDF time schedule (process plan) submitted to Mayor/Council	Number of IDP/Budget/SDF time schedules (process plan) submitted to Mayor/Council by 31 August	1	1	1	1	G	0	0	N/A

Summary of Results: Good Governance



b) *Financial Sustainability*

FINANCIAL SUSTAINABILITY										
Ref	IDP Ref	Strategic Objective	KPI	Unit of Measurement	Annual Target	Revised Target	01 July – 30 September 2020	01 October – 31 December 2020	Overall Performance 01 July – 31 December 2020	Overall performance comment
				Target	Actual	R	Target	Actual	R	Target
TL8	KPI011	To ensure the financial sustainability of the Municipality in order to meet the statutory requirements	Raise/collect Operating Budget revenue as per approved budget	Percentage of Total Annual Operating Budget revenue raised/collected by 30 June	98%	98%	98%	0	N/A	0% N/A
TL9	KPI015	To ensure the financial sustainability of the Municipality in order to meet the statutory requirements	Submission of the MTREF (aligned to the IDP) to Council for approval by 31 May	Number of MTREFs submitted for approval to Council by 31 May	1	1	1	0	N/A	0 N/A
TL10	KPI016	To ensure the financial sustainability of the Municipality in order to meet the statutory requirements	Submission of the Adjustments Budget to Council for approval by 28 February	Number of Adjustments Budget submitted for approval to Council by 28 February	1	1	0	0	N/A	0 N/A
TL11	KPI017	To ensure the financial sustainability of the Municipality in order to meet the statutory requirements	Actual expenditure on the approved Capital Budget for the Municipality by 30 June (NKPI - MFMA, Reg. S10(c))	Percentage of approved Capital Budget actually spent by 30 June	90%	90%	90%	0%	N/A	0.00% N/A

FINANCIAL SUSTAINABILITY														
Ref	IDP Ref	Strategic Objective	KPI	Unit of Measurement	Annual Target	Revised Target	01 July – 30 September 2020	01 October – 31 December 2020	Overall Performance 01 July – 31 December 2020	Overall performance comment	Overall corrective measure			
TL12	KPI020	To ensure the financial sustainability of the Municipality in order to meet the statutory requirements	Ratio in respect of Debtor Payment Days (Collect all billed revenue to ensure that sufficient cash is generated to meet Drakenstein's debt and operating commitments)	Net Debtors Days Ratio ((Gross Debtors – Bad Debt Provision)/Billed Revenue)) x 365 (Target Number of days), measured quarterly	≤50	≤50	48.6	B	≤50	40.7	B	≤50	44.7	R
TL13	KPI022	To ensure the financial sustainability of the Municipality in order to meet the statutory requirements	Submission of the Annual Financial Statement (AFS) to the Auditor-General of South Africa by 31 August	Number of Annual Financial Statements (AFS) submitted to the Auditor-General of South Africa	1	1	1	G	0	0	N/A	1	1	G
TL14	KPI023	To ensure the financial sustainability of the Municipality in order to meet the statutory requirements	Financial viability measured in terms of the available cash to cover fixed operating expenditure (NKPI Proxy - expenditure (MFMA, Reg. S10(8)(iii)))	Cost coverage ratio (Available cash + investments)/Monthly fixed operating expenditure, measured annually	>1.0	>1.0	>1.0	D	N/A	0	0	N/A	0	D
TL15	KPI024	To ensure the financial sustainability of the Municipality in order to meet its service debt	Financial viability measured in terms of the Municipality's ability to meet its service debt	Debt coverage ratio ((Total operating revenue – operating grants received)/(Debt service	>6.7	>6.7	>6.7	D	N/A	0	0	N/A	0	D

FINANCIAL SUSTAINABILITY											
Ref	IDP Ref	Strategic Objective	KPI	Unit of Measurement	Annual Target	Raised Target	01 July – 30 September 2020	01 October – 31 December 2020	Overall Performance 01 July – 31 December 2020	Overall Performance comment	Overall corrective measure
		meet the statutory requirements	obligations [NKPI Proxy - MfMA, Reg. S10(e)(ii)]	payments due within the year) measured annually							
TL16	KPI025	To ensure the financial sustainability of the Municipality in order to meet the statutory requirements	Financial viability measured in terms of the outstanding service debtors [NKPI Proxy - MfMA, Reg. S10(e)(iii)]	Service debtors to revenue ratio :-(Total outstanding service debtors/revenue received for services), measured annually	>0.25	>0.25	>0.25	0	N/A	0	N/A
TL18	KPI025	To ensure the financial sustainability of the Municipality in order to meet the statutory requirements	Financial viability measured in terms of the outstanding service debtors [NKPI Proxy - MfMA, Reg. S10(e)(iii)]	Service debtors to revenue ratio :-(Total outstanding service debtors / revenue received for services), measured annually	0.25	0.25	0	0	N/A	0	N/A

Summary of Results: Financial Sustainability



c) *Institutional Transformation*

INSTITUTIONAL TRANSFORMATION															
Ref	IDP Ref	Strategic Objective	KPI	Unit of Measurement	Annual Target	Revised Target	01 July – 30 September 2020	01 October – 31 December 2020	Overall Performance 01 July – 31 December 2020	Overall performance comment	Overall corrective measure				
					Target	Actual	R	Target	Actual	R					
TL22	KPI026	To ensure good governance and the active participation of all relevant stakeholders	The number of people from employment equity target groups employed in the three highest levels of management in Municipality's approved employment equity plan reports (NKPI Proxy - MFMA, Reg. S10(e))	Number of reports on the number of people from employment equity groups employed in the three highest levels of management submitted to the City Manager by 30 November and 30 June	1	1	0	0	N/A	1	G	1	1	G	
TL19	KPI116	To transform the municipality into an effective and efficient organization	The percentage of the municipality's budget actually spent on implementing its workplace skills plan (NKPI Proxy - MFMA, Reg. S10(f))	Percentage of the Municipality's approved workplace skills budget actually spent on implementing its Workplace Skills Plan by 30 June	98%	98%	98%	0	N/A	0%	0	N/A	0%	0	N/A
TL20	KPI030	To transform the municipality into an effective and efficient organization	Submission of the Mid-Year MFMA S72 Performance Report to the Mayor	Number of the Mid-Year MFMA S72 Performance Reports submitted to the Mayor by 25 January	1	1	0%	0	N/A	0	N/A	0	0	0	N/A

Summary of Results: Institutional Transformation



d) Physical Infrastructure and Services

Physical Infrastructure and Services													
Ref	IDP Ref	Strategic Objective	KPI	Unit of Measurement	Annual Target	Revised Target	01 July – 30 September 2020	01 October – 31 December 2020	Overall Performance 01 July – 31 December 2020	Overall performance comment	R	Overall corrective measure	
TL30	KP119	To provide and maintain the required physical infrastructure and to ensure sustainable and affordable services	Water quality managed and measured quarterly i.e. the SANS 241 physical and micro parameters	Percentage water quality level as per analysis certificate measured quarterly	95%	95%	99.80% G.	95%	99.30% G.	N/A	0	N/A	Strict process controls implemented diligently
TL31	KP120	To provide and maintain the required physical infrastructure and to ensure sustainable and affordable services	Waste water quality managed and measured quarterly i.e. the SANS Accreditation physical and micro parameters	Percentage waste water quality compliance as per analysis certificate measured quarterly	80%	80%	80%	86%	88.80% G.	0	0	N/A	Strict process controls implemented diligently
TL25	KP047	To provide and maintain the required physical infrastructure and to ensure sustainable and affordable services	Submission of a Solid Waste Available Air Space Reports submitted to the Mayoral Committee by 30 June	Number of Solid Waste Available Air Space Reports submitted to the Mayoral Committee by 30 June	1	1	0	0	N/A	0	0	N/A	Due to an increased number of sales pre the new financial year. Less sales were made with the new increased tariffs on pre-paid electricity
TL26	KP037	To provide and maintain the required physical infrastructure and to ensure sustainable and affordable services	Limit the electricity losses to less than 10% annually (Average energy purchased to date – Average energy sold to	Percentage average electricity losses by 30 June	<10%	<10%	<10%	9.95%	B	<10%	8.97%	B	<10% 9.47% Average energy purchased to date – Average

Physical Infrastructure and Services																
Ref	IDP Ref	Strategic Objective	KPI	Unit of Measurement	Annual Target	Revised Target	Target	Actual	R	Target	Actual	R	Overall Performance 01 July – 31 December 2020	Overall Performance 01 July – 31 December 2020	Overall performance comment	Overall corrective measure
				date)/(Average energy purchased to date) X 100 = Average energy losses for reporting period												
TL27	KPI107	To provide and maintain the required physical infrastructure and to ensure sustainable and affordable services	Provision of basic service delivery to Drakenstein Residents (NKP1 Proxy - MFMA, Reg. S10(a))	Percentage of formal households with access to basic level of electricity measured quarterly	100%	100%	100%		G	100%	100%	G	100%	100%	G	
TL28	KPI108	To provide and maintain the required physical infrastructure and to ensure sustainable and affordable services	Provision of basic service delivery to Drakenstein Residents (NKP1 Proxy - MFMA, Reg. S10(a))	Percentage of formal households with access to basic level of sanitation measured quarterly	100%	100%	100%		G	100%	100%	G	100%	100%	G	
TL32	KPI109	To provide and maintain the required physical infrastructure and to ensure sustainable and affordable services	Provision of basic service delivery to Drakenstein Residents (NKP1 Proxy indicator - S10(a))	Percentage of formal households with access to basic level of water measured quarterly	100%	100%	100%		G	100%	100%	G	100%	100%	G	
TL26	KPI110	To provide and maintain the required physical infrastructure and to ensure sustainable and affordable services	Provision of basic service delivery to Drakenstein Residents (NKP1 Proxy indicator - S10 (a))	Percentage of formal households with access to basic level solid waste	100%	100%	100%		G	100%	96.6%	G	100%	96.6%	D	

Physical Infrastructure and Services												
Ref	IDP Ref	Strategic Objective	KPI	Unit of Measurement	Annual Target	Revised Target	01 July – 30 September 2020	01 October – 31 December 2020	Overall Performance 01 July – 31 December 2020	Overall performance comment	Overall corrective measure	
		>To provide and maintain the required physical infrastructure and to ensure sustainable and affordable services	Number of new electricity connections installed in the registered informal settlements	removal measured quarterly	250	250	0	0	N/A	200	200	G
TL27	KPI111	Provision of basic service delivery to Drakenstein Residents (NkPI Proxy – MFMA, Reg. S10(a))	Number of new/upgraded sanitation service points (toilets) provided to registered informal settlements by	30 June	45	45	0	0	N/A	0	0	N/A
		>To provide and maintain the required physical infrastructure and to ensure sustainable and affordable services	Provision of basic service delivery to Drakenstein Residents (NkPI Proxy – MFMA, Reg. S10(a))	30 June	10	10	0	0	N/A	0	0	N/A
TL28	KPI112		Number of new/upgraded water service points (taps) provided to registered informal settlements by 30 June		10	10	0	0	N/A	0	0	N/A
		>To provide and maintain the required physical infrastructure and to ensure sustainable and affordable services	Provision of basic service delivery to Drakenstein Residents (NkPI Proxy – MFMA, Reg. S10(a))		41	41	41	41	G	41	41	G
TL29	KPI113		Number of registered informal settlements		41	41	41	41	G	41	41	G
TL30	KPI114											

Physical Infrastructure and Services												
Ref	IDP Ref	Strategic Objective	KPI	Unit of Measurement	Annual		01 July – 30 September 2020		01 October – 31 December 2020		Overall Performance 01 July – 31 December 2020	
					Target	Revised Target	Target	Actual	R	Target	Actual	R
		Residents (NKPI Proxy – MFMA, Reg. S10(a))	receiving a refuse collection service									

Summary of Results: Physical Infrastructure and Services



Total KPIs

e) Planning and Economic Development

PLANNING AND ECONOMIC DEVELOPMENT													
Ref	IDP Ref	Strategic Objective	KPI	Unit of Measurement	Annual Target		01 July – 30 September 2020		01 October – 31 December 2020		Overall Performance 01 July – 31 December 2020		Overall corrective measure
					Revised Target	Actual	R	Target	Actual	R	Target	Actual	
TJ34	KPI115	To provide and maintain the required physical infrastructure and to ensure sustainable and affordable services	Updated Indigent Register (NKPI Proxy - MFMA, Reg. S10(a))	Percentage of all qualifying indigent applications processed by 30 June	100%	100%	100%	G	100%	G	100.00%	100.00%	G
TJ33	KPI053	To provide and maintain the required physical infrastructure and to ensure sustainable and affordable services	The number of jobs created through the Municipality's local economic development initiatives including capital projects (NKPI Proxy - MFMA, Reg. S10(d))	Number of EPWP job opportunities created by 30 June	1,000	1,000	400	B	500	550	G	900	956

Summary of Results: Planning and Economic Development



f) Safety and Environmental Management

SAFETY AND ENVIRONMENTAL MANAGEMENT										
Ref	IDP Ref	Strategic Objective	KPI	Unit of Measurement	01 July – 30 September 2020		01 October – 31 December 2020		Overall Performance 01 July – 31 December 2020	
					Annual Target	Revised Target	Target	Actual	R	Overall performance comment
TL50	KPI143	To ensure a safe community and a healthy and protected environment	Submission of the Final Air Quality Management Plan to Council	Number of Final Air Quality Management Plans Submitted to Council by 30 June	1	1	0	0	N/A	0

Summary of Results: Safety and Environmental Management



g) Social and Community Development

SOCIAL AND COMMUNITY DEVELOPMENT											
Ref	IDP Ref	Strategic Objective	KPI	Unit of Measurement	Annual Target	Revised Target	01 July – 30 September 2020	01 October – 31 December 2020	Overall Performance 01 July – 31 December 2020	Overall performance comment	Overall corrective measure
TL56	KPI092	To ensure a safe community and a healthy and protected environment	Provide housing opportunities in terms of the Integrated Human Settlement Plan and in accordance with the Human Settlements Grant	Number of housing opportunities provided by 30 June	400	400	50	154	B 100	202	356 B 150

Over-performance are attributed to houses that were practically complete before COVID 19 lockdown, but could not reach completion and hand over stage due to the total lockdown. These houses were in the meantime completed as lockdown restriction were relaxed, hence providing the opportunity to hand over.

Summary of Results: Social and Community Development



ANNEXURE B — PROGRESS MADE WITH THE IMPLEMENTATION OF
CORRECTIVE MEASURES OF KPI'S NOT MET IN THE TOP LAYER SDBIP
FOR 2019/2020

ANNEXURE B — PROGRESS MADE WITH THE IMPLEMENTATION OF CORRECTIVE MEASURES OF KPI'S NOT MET IN THE TOP LAYER SDBIP FOR 2019/2020

a) *Good Governance*

Ref	IDP Ref	Strategic Objective	KPI	Unit of Measurement	Description of KPI and Unit of Measurement	Previous year actual Performance	Annual Target	Revised Target	Overall Performance from 01 July 2019 to 30 June 2020	Performance comments / Reason(s) for deviation from target (under and over performance)		Improvement Plan(s) to correct deviation from target (under performance)	Progress as at 31 December 2020
										Target	Actual		
T1	KPI117	To ensure good governance and the active participation of all relevant stakeholders	Monitor the implementation of Council resolutions	Number of Monitoring reports submitted to Council meetings by 30 June	Monitoring of council resolutions is done through compiling all the council resolutions taken at council meetings and request action plan from the relevant department, follow up on the implementation of those action plans and also report back to council on the following meeting by compiling a schedule of council resolutions with the progress on the implementation of the action plans as provided by the relevant departments.	11	12	12	12	11	The items have not been processed due to COVID-19 regulations and only Finance and COVID19 related items were processed.	All outstanding council items will now be processed during Quarter 1 of 2020/21	All items were processed during Q1 of 2020/21

b) Financial Sustainability

FINANCIAL SUSTAINABILITY										
Ref	IDP Ref	Pre-determined Objectives	KPI	Unit of Measurement	Description of KPI and Unit of Measurement	Previous Year Performance	Annual Target	Revised Target	Overall Performance for 01 July 2019 to 30 June 2020	Performance comments / Reason(s) for deviation from target (under and over performance)
T18	KPi011	To ensure the financial sustainability of the Municipality in order to fulfill the statutory requirements	Raise/Collect Operating Budget revenue as per approved budget	Percentage of Total Annual Operating Budget revenue raised / received by 30 June	To calculate the percentage of actual operating revenue raised/received compared with the budgeted operating revenue as per the latest approved adjustments budget. Revenue raised / refers to revenue billed and revenue collected refer to direct income received that was not billed.	101.63%	98%	98%	96.19%	The December section 71 reported a year-to-date actual performance of 101% against the year-to-date original budget for total revenue excluding capital transfers and contributions
T11	KPi017	To ensure the financial sustainability of the Municipality in order to fulfill the statutory requirements	Actual expenditure on the approved Capital Budget for the Municipality by 30 June (NKP1 - MFMA, Reg. S10(c))	Percentage of approved Capital Budget actually spent by 30 June	To calculate the percentage of actual capital expenditure spent compared with the budgeted capital expenditure as per the latest approved adjustments budget.	101.56%	90%	90%	87.50%	The December section 71 reported a year-to-date actual performance of 76% against the year-to-date original budget for capital expenditure. The capital budget will be adjusted down, to ensure that the target of 90% is reached by 30 June 2021

FINANCIAL SUSTAINABILITY													
Ref	IDP Ref	Pre-determined Objectives	KPI	Unit of Measurement	Description of KPI and Unit of Measurement	Previous Year Performance	Annual Target	Revised Target	Overall Performance for 01 July 2019 to 30 June 2020				
									Target	Actual	R over performance	Comments / Reason(s) for deviation from target (under and over performance)	Improvement Plan(s) to correct deviation from target (under and over performance)
TL16	KPI023	To ensure the financial sustainability of the Municipality in order to fulfill the statutory requirements	Financial viability measured in terms of the available cash to cover fixed operating expenditure (NPKI PROXY - MFMA, Reg. \$10(g)(iii))	Cost coverage ratio (Available cash + investments) / Monthly fixed operating expenditure, measured annually	To calculate and report on the Cost Coverage Ratio as at year-end. The ratio represents the available cash and cash equivalents as a factor in months compared within the monthly fixed operating expenditure (redemption on loans included).	0.4	>1.0 more than	>1.0 more than	>1.0 more than	0.5	The impact of COVID has meant a drop in the payment of debtor's accounts that influenced the cash balance.	Detailed cash forecasts are done on a weekly basis, where the performance of the past week is also monitored, as to ensure that corrective action is implemented	The ratio has improved to 0.7 months as at 31 December 2020.

c) *Institutional Transformation*

INSTITUTIONAL TRANSFORMATION									
IDP Ref	Strategic Objectives	KPI	Unit of Measurement	Description of KPI and Unit of Measurement	Previous year actual Performance	Annual Target	Revised Target	Overall Performance from 01 July 2019 to 30 June 2020	Improvement Plan(s) to correct deviation from target (under and over performance)
T120 KP116	To transform the municipality into an effective and efficient organization	The percentage of the Municipality's budget actually spent on implementing its workplace skills plan (NKPI Proxy - MFM&A, Reg. S10(f))	Percentage of the Municipality's approved workplace skills budget actually spent on implementing its Workplace Skills Plan by 30 June	The Workplace Skills Budget is an amount appropriated annually in the municipal budget actually spent on implementing its Workplace Skills Plan by 30 June	*0.074%	98%	98%	53.51%	All courses cancelled due to Lockdown Regulations *Calculation of Municipal achievement in 2018/19 was based on the Work Place Skills Plan expenditure in comparison with the new financial year 2020/21.
									Cancelled courses The 2020/2021 are prioritised for the new financial year 2020/21. on track for 100% expenditure.

d) Physical Infrastructure and Services

PHYSICAL INFRASTRUCTURE AND SERVICES										
Ref	IDP Ref	Pre-determined Objectives	KPI	Unit of Measurement	Description of KPI and Unit of Measurement	Previous Year Performance	Overall Performance for 01 July 2019 to 30 June 2020			Improvement Plan(s) to correct deviation from target (under and over performance)
							Annual Target	Revised Target	Actual R	
T125	KPI118	To provide and maintain the required physical infrastructure and to ensure sustainable and affordable services	Limit water network losses to less than 15% measured annually (Difference between water units supplied and water units billed as percentage of water supplied)	Average percentage water losses by 30 June	Measure water losses by: the difference between water purchased plus water from own source and water sold. Water losses consists of physical losses and commercial losses (also known as real losses and apparent losses)	13.21%	<15%	<15%	R <15% 16.92%	All burst pipes are attended to within 24hours. Back lock on replacement and upgrade of bulk water meter connections at commercial, industrial users and other users such as schools, hospitals and flats.
										Metering of unmetered fire connections at commercial, industrial users and other users such as schools, hospitals, flats and informal settlements.

e) Planning and Economic Development

Ref	IDP Ref	Pre-determined Objectives	KPI	Unit of Measurement	Description of KPI and Unit of Measurement	Previous Year Performance	PLANNING AND ECONOMIC DEVELOPMENT			Overall Performance for 01 July 2019 to 30 June 2020	Comments / Reason(s) for deviation from target (under and over performance)	Improvement Plan(s) to correct deviation from target (under and over performance)	Progress as at 31 December 2020
							Annual Target	Revised Target	R				
TL43	KP036	To plan and facilitate sustainable and inclusive economic growth and development	Land applications processed within 3 calendar months from date of application	Percentage of applications for Municipal land	Land applications for rent or sale on rentalable properties of the municipality are completed on the application form and are received through hand delivery/ post/e-mail.	The application is processed when the municipality has provided feedback on the outcome of the application to the applicant (both when the application is approved/declined).	100%	85%	85%	83.3%	The final quarter for 2020 had only 2 applications. 1 had to serve during May 2020 and 1 June 2020. The May 2020 meeting was None required the first virtual meeting during Lockdown and only Budget and IDP related matters were considered.		
					3 calendar months is calculated from the date application form received.								

f) Social and Community Development

SAFETY AND ENVIRONMENTAL MANAGEMENT										
Ref	IDP Ref	Pre-determined Objectives	KPI	Unit of Measurement	Description of KPI and Unit of Measurement	Previous Year Performance	Annual Target	Revised Target	Overall Performance for 01 July 2019 to 30 June 2020	Performance comments / Reasons(s) for deviation from target (under and over performance)
						Target	Actual	R		Progress (as at 31 December 2020)
					The Vlakkeiland Housing Project is a catalytic project driven by the Provincial Government. They are providing the funds and appointed the service providers for the construction of 2 556 units. During November and December 2019, the sub-contractors went on strike and demanded an increase in wages. This resulted in no units being handed over in December 2019 as planned. The handover was then postponed to March 2020. This also did not materialize due to the announcement of COVID-19 and Level 5 lockdown. Furthermore, one of the contractors on site underperformed and could not deliver the 220 units which was under construction. The Provincial Government initiated legal proceedings regarding poor performance and terminated the services of the contractor. This legal battle is still in process and the delivery of the 220 units will be delayed.					
					Housing Opportunity refers to the delivery of:					
					Top structures provided by the Municipality for which happy letters has been signed off by a project beneficiary with occupation of his or her house;					
					Provide housing opportunities in terms of the Integrated Human Settlement Plan and in accordance with the Human Settlements Grant					
T156	KPI092	To facilitate social and community development	Top structures provided by a housing partner for which the defect letter has been signed off by the project beneficiary with occupation of his or her house; and	Number of housing opportunities provided by 30 June	Top structures provided by a housing partner for which the defect letter has been signed off by the project beneficiary with occupation of his or her house; and	300	300	300	50	These houses were in the meantime completed as the contractors for the appointment of a new contractor. These houses were in the meantime completed as the contractors for the appointment of a new contractor.