

Revised Final Top Layer Service Delivery and Budget Implementation Plan 2018/2019

February 2018

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TABLE OF CONTENTS

| 1. | | | AL TOP LAYER (TL) SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) 2018/2019 | |
|----|-----|-------------|---|---|
| 2. | I | REVISED FIN | AL TOP LAYER (TL) SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) 2018/2019: FORMANCE AREA (KPA) | |
| | 2.1 | KPA 1: | Governance and Stakeholder Participation4 | ł |
| | 2.2 | KPA 2: | Financial Sustainability | 5 |
| | 2.3 | KPA 3: | Institutional Transformation | 7 |
| | 2.4 | KPA 4: | Physical Infrastructure and Services | 3 |
| | 2.5 | 6 KPA 5: | Planning and Economic Development10 |) |
| | 2.6 | 6 KPA 6: | Safety and Environmental Management15 | 5 |
| | 2.7 | KPA 7: | Social and Community Development | 1 |
| | | | | |

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1. FINAL TOP LAYER (TL) SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) 2018/2019

Please find attached hereto, for approval, the Revised Final TL SDBIP for the financial year 2018/2019.

City Manager

Date:..

Councillor Conrad Poole

Executive Mayor Date: 22/0

2. REVISEED FINAL TOP LAYER (TL) SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) 2018/2019: PER KEY PERFORMANCE AREA (KPA)

2.1 KPA 1: Governance and Stakeholder Participation

| | | | | KPA 1: Governan | ce and Stakeholde | r Participation | | | | | | | |
|---------|---|--|----------------|---|---------------------|--|--|---------------|-----------------|--------------------------------|-----------|------------------|-------------------|
| IDP/ | KPA > Key Focus Area (KFA) | Indicator (Activity/ Project/ | Indicator type | Unit of Measurement | Baseline (Actual | 5 Year Target | 2018/2019 | unding Source | Budg | YER: Servet Impler SDBIP 20 | nentation | n Plan | Motivation for |
| Ref No. | | Programme/ Key Initiative) | Indica | | 2016/2017) | - | | Fundin | Q1 | Q2 | Q3 | Q4 | amendment |
| KPI117 | KPA 01. Governance and Stakeholder Participation> KFA 01. Governance Structures | Monitor the implementation of Council resolutions | Output | Number of Monitoring reports submitted to Council meetings by 30 June | 12 | 11 Monitoring reports submitted per annum | 11 Monitoring reports submitted to Council by 30 June | MQ | 3 (3) | 2 (5) | 3 (8) | 3 (11) | |
| KPI133 | KPA 01. Governance and Stakeholder Participation> KFA 01. Governance Structures | Audit Committee reports submitted to Council | Output | Number of Audit Committee reports submitted to Council quarterly | New KPI | 4 Audit Committee reports submitted per annum | 1 Audit Committee Report submitted per quarter to Council | MQ | 1 (1) | 1 (2) | 1 (3) | 1 (4) | |
| KP1004 | KPA 01. Governance and Stakeholder Participation> KFA 02: Risk Management | Investigation of all formally reported fraud, theft and corruption cases | Output | Percentage of formally reported fraud investigations initiated within 30 days of receipt | 100% | 100% per annum | 100% of investigations initiated within 30 days of receipt | MQ | 100% | 100% | 100% | 100% | |
| KP1005 | KPA 01. Governance and Stakeholder Participation> KFA 03: Stakeholder Participation | IDP and Budget annual stakeholder consultation | Output | Number of IDP and Budget stakeholder engagements held by 30 June | 74 | 43 per annum | 43 stakeholder engagements held by 30 June | MQ | 10 (10) | N/A | N/A | 33 (43) | |
| KP1006 | KPA 01. Governance and Stakeholder Participation> KFA 04. Policies and By-Laws | Review policies | Output | Percentage of identified policies reviewed by 30 June | New KPI | 100% per annum | 100% of identified policies reviewed by 30 June | MQ | N/A | N/A | N/A | 100% | |
| KP1008 | KPA 01. Governance and Stakeholder Participation> KFA 06. Communications (Internal and External) | External newsletters issued | Output | Number of external newsletters issued by 30 June | 12 | 12 newsletters issued per annum | 12 external newsletters issued by 30 June | MQ | 3 (3) | 3 (6) | 3 (9) | 3 (12) | |
| KPI010 | KPA 01. Governance and Stakeholder Participation> KFA 07. Marketing (Branding and Website) | Standardisation of marketing and branding | Output | Number of standardised marketing and branding initiatives implemented by 30 June | New KPI | 4 standardised marketing and branding initiatives implemented per annum | 4 standardised marketing branding initiatives implemented by 30 June | MQ | N/A | 2 (2) | N/A | 2 (4) | |

2.2 KPA 2: Financial Sustainability

| IDP/ Ref | KPA > Key Focus Area (KFA) | Indicator (Activity/ Project/ Programme/ Key | Indicator type | Unit of Measurement | Baseline (Actual | 5 Year Target | 2018/2019 | Funding Source | Budg | get Imple | vice Deliv mentation 018/201 | n Plan | Motivation for amendment |
|-------------|---|---|----------------|---|---------------------|---|--|----------------|------|-----------|------------------------------------|--------|--------------------------|
| No. | | Initiative) | Indica | | 2016/2017) | | | Fundir | Q1 | Q2 | Q3 | Q4 | amenument |
| KPI011 | KPA 02. Financial Sustainability> KFA 08. Revenue Management | Raise / Collect Operating Budget revenue as per approved budget | Input | Percentage of Total Annual Operating Budget revenue raised / received by 30 June | 101.63% | 98% per annum | 98% of Total Annual Operating Budget revenue raised / received by 30 June | MQ | N/A | N/A | N/A | 98% | |
| KPI015 | KPA 02. Financial Sustainability> KFA 10. Budgeting / Funding | Submission of the MTREF (aligned to the IDP) to Council for approval by 31 May | Input | Number of MTREFs submitted for approval to Council by 31 May | 1 Approved MTREF | 1 MTREF submitted per annum | 1 MTREF submitted for approval to Council by 31 May | MQ | N/A | N/A | N/A | 1 | |
| KPI016 | KPA 02. Financial Sustainability> KFA 10. Budgeting / Funding | Submission of the Adjustments Budget to Council for approval by 28 February | Input | Number of Adjustments Budgets submitted for approval to Council by 28 February | 1 | 1 Adjustments Budget submitted per annum | 1 Adjustments Budget submitted to Council for approval by 28 February | MQ | N/A | N/A | 1 | N/A | |
| KPI017 | KPA 02. Financial Sustainability> KFA 11. Capital Expenditure | Actual expenditure on the approved Capital Budget for the Municipality by 30 June (NKPI - MFMA, Reg. S10(c)) | Output | Percentage of approved Capital Budget actually spent by 30 June | 99.69% | 90% per annum | 90% of approved Capital Budget actually spent by 30 June | MQ | N/A | N/A | N/A | 90% | |
| KPI019 | KPA 02. Financial Sustainability> KFA 12. Asset Management | Submission of a GRAP Compliant Fixed Asset Register to the Auditor General | Output | Number of GRAP Compliant Fixed Asset Registers submitted to the Auditor General by 31 August | 1 | 1 GRAP Compliant Fixed Asset Register submitted per annum | 1 GRAP Compliant Fixed Asset Register submitted to the Auditor General by 31 August | MQ | 1 | N/A | N/A | N/A | |
| KP1020 | KPA 02. Financial Sustainability> KFA 13. Financial Viability | Ratio in respect of Debtor Payment Days (Collect all billed revenue to ensure that sufficient cash is generated to meet Drakenstein's debt and operating commitments) | Outcome | Net Debtors Days Ratio ((Gross Debtors – Bad Debt Provision) / Billed Revenue)) x 365 (Target Number of days), measured quarterly | New KPI | Less than 45 days measured annually | ≤50 days | MQ | ≤50 | ≤50 | ≤50 | ≤50 | |

KPA 2: Financial Sustainability

KPA 2: Financial Sustainability

| IDP/ Ref | KPA > Key Focus Area (KFA) | Indicator (Activity/ Project/ Programme/ Key | Indicator type | Unit of Measurement | Baseline (Actual | 5 Year Target | 2018/2019 | ng Source | Budg | YER: Serv et Impler SDBIP 20 | nentatio | n Plan | Motivation for amendment |
|-------------|---|---|----------------|--|---------------------|---|---|------------|------|------------------------------------|----------|--------|-----------------------------|
| No. | | Initiative) | Indica | | 2016/2017) | | | Funding So | Q1 | Q2 | Q3 | Q4 | amenument |
| KPI021 | KPA 02. Financial Sustainability> KFA 14. Supply Chain Management | Disclose in the Annual Financial Statements all deviations condoned by Council | Output | Number of Disclosure notes in the Annual Financial Statements on all monthly reported deviations condoned by Council submitted to the Auditor General by 31 August | 1 | 1 Disclosure Note in Annual Financial Statements per annum on deviations | 1 Disclosure Note in the Annual Financial Statements on all monthly reported deviations condoned by Council submitted to the Auditor General by 31 August | MQ | 1 | N/A | N/A | N/A | |
| KP1022 | KPA 02. Financial Sustainability> KFA 15. Financial Reporting | Submit the Annual Financial Statements (AFS) by 31 August to the Office of the Auditor-General | Output | Number of Annual Financial Statements submitted to the Auditor General by 31 August | 1 | 1 AFS submitted per annum | 1 Annual Financial Statements submitted to the Auditor General by 31 August | MQ | 1 | N/A | N/A | N/A | |
| КРІО23 | KPA 02. Financial Sustainability> KFA 15. Financial Reporting | Financial viability measured in terms of the available cash to cover fixed operating expenditure (NKPI Proxy - MFMA, Reg. S10(g)(iii)) | Outcome | Cost coverage ratio (Available cash + investments) / Monthly fixed operating expenditure, measured annually | 4.63 | >3.0 Greater than | >3.0 Greater than | MQ | N/ A | N/A | N/A | >3.0 | |
| KPI024 | KPA 02. Financial Sustainability> KFA 15. Financial Reporting | Financial viability measured in terms of the Municipality's ability to meet its service debt obligations (NKPI Proxy - MFMA, Reg. S10(g)(i)) | Outcome | Debt coverage ratio ((Total operating revenue - operating grants received) / (Debt service payments due within the year)) measured annually | 8.69 | >6.7 more than | >6.7 more than | MQ | N/A | N/A | N/A | >6.7 | |
| KPI025 | KPA 02. Financial Sustainability> KFA 15. Financial Reporting | Financial viability measured in terms of the outstanding service debtors (NKPI Proxy - MFMA, Reg. S10(g)(ii)) | Outcome | Service debtors to revenue ratio – (Total outstanding service debtors / revenue received for services) measured annually | 0.18 | <0.25 Less than | <0.25 Less than | MQ | N/A | N/A | N/A | <0.25 | |

2.3 KPA 3: Institutional Transformation

| | | | | KPA 3: INST | ITUTIONAL TRANSI | FORMATION | | | | | | | |
|-----------------|---|--|----------------|--|-----------------------------------|--|--|----------------|-----------|----------------------|-----------------------------------|--------------|--------------------------------|
| IDP/ Ref No. | KPA > Key Focus Area (KFA) | Indicator (Activity/ Project/ Programme/ Key Initiative) | Indicator type | Unit of Measurement | Baseline (Actual 2016/2017) | 5 Year Target | 2018/2019 | Funding Source | Budį (| get Imple SDBIP 2 | vice Deliv mentatio 018/201 | n Plan 9) | Motivation for amendment |
| | | | 2 | | | | | Ŀ | Q1 | Q2 | Q3 | Q4 | |
| KPI026 | KPA 03. Institutional Transformation> KFA 16. Organisational Structure | The number of people from employment equity target groups employed in the three highest levels of management in compliance with a Municipality's approved employment equity plan (NKPI Proxy - MFMA, Reg. S10(e)) | Output | Number of reports on the number of people from employment equity groups employed in the three highest levels of management submitted to the City Manager by 30 November and 30 June | 1 | 2 reports submitted per annum | 2 reports submitted to the City Manager (30 November and 30 June) | MQ | N/A | 1 (1) | N/A | 1 (2) | |
| KPI116 | KPA 03. Institutional Transformation> KFA 17. Human Capital and Skills Development | The percentage of the municipality's budget actually spent on implementing its workplace skills plan (NKPI Proxy - MFMA, Reg. S10(f)) | Output | Percentage of the Municipality's approved budget actually spent on implementing its Workplace Skills Plan by 30 June | New KPI | 0.10% | 0.07% of the Municipality's approved budget actually spent on implementing its Workplace Skills Plan by 30 June | MQ | N/A | N/A | N/A | 0.07% | |
| KPI135 | KPA 03. Institutional Transformation> KFA 18. Project and Programme Management | Submit to the Department of Local Government, Western Cape the application for Municipal Infrastructure Grant (MIG) funding | Output | Number of Municipal Infrastructure Grant (MIG) funding applications submitted to the Department of Local Government, Western Cape by 30 June | New KPI | 1 MIG application submitted per annum | 1 Municipal Infrastructure Grant (MIG) funding application submitted to the Department of Local Government, Western Cape by 30 June | MQ | N/A | N/A | N/A | 1 | |
| KP1030 | KPA 03. Institutional Transformation> KFA 19. Performance Management and Monitoring and Evaluation | Submit the Mid-year MFMA S72 report to the Mayor | Output | Number of Mid-year MFMA S72 Performance Reports submitted to the Mayor by 25 January | 1 | 1 MFMA S72 Performance Report submitted per annum | 1 Mid-year MFMA S72 Performance Report submitted to the Mayor by 25 January | MQ | N/A | N/A | 1 | N/A | |
| KP1032 | KPA 03. Institutional Transformation> KFA 20. Systems and Technology | Review the Information and Communication Technology (ICT) Strategic Plan | Output | Number of ICT Strategic Plans reviewed by 31 March | New KPI | 1 review per annum | 1 ICT Strategic Plan reviewed by 31 March | MQ | N/A | N/A | 1 | N/A | |
| KP1033 | KPA 03. Institutional Transformation> KFA 21. Processes and Procedures | Review the Information and Communication Technology (ICT) Standard Operating Procedures | Output | Percentage of identified ICT Standard Operating Procedures reviewed by 30 June | New KPI | 100% review per annum | 100% of identified ICT Standard Operating Procedures reviewed by 30 June | MQ | N/A | N/A | N/A | 100% | |

2.4 KPA 4: Physical Infrastructure and Services

| | | | | KPA 4: PHYSICAL INFRAS | TRUCTURE AND SE | RVICES | | | | | | | |
|-----------------|---|---|----------------|--|-----------------------------------|--|--|----------------|------|-----------|-----------------------------------|---------------------|-----------------------------|
| IDP/ Ref No. | KPA > Key Focus Area (KFA) | Indicator (Activity/ Project/ Programme/ Key | Indicator type | Unit of Measurement | Baseline (Actual 2016/2017) | 5 Year Target | 2018/2019 | Funding Source | Bud | get Imple | vice Deliv mentatio 018/201 | n Plan | Motivation for amendment |
| | | Initiative) | Ind | | , | | | Fun | Q1 | Q2 | Q3 | Q4 | |
| KPI104 | KPA 04. Physical Infrastructure and Services> KFA 24. Customer Relations Management | Conduct a Customer Satisfaction Survey (CSS) | Outcome | Number of Customer Satisfaction Surveys conducted by 30 June | New KPI | 1 CSS conducted per annum | 1 Customer Satisfaction Survey conducted by 30 June | MQ | N/A | N/A | N/A | 1 | |
| KP1037 | KPA 04. Physical Infrastructure and Services> KFA 25. Energy Supply Efficiency and Infrastructure | Limit the electricity losses to less than 10% annually (Average energy purchased to date - Average energy sold to date) / (Average energy purchased to date) X 100 = Average energy losses for reporting period | Output | Percentage average electricity losses by 30 June | 3.99% | <10% electricity losses per annum | <10% average electricity losses by 30 June | MQ | <10% | <10% | <10% | <10% | |
| KPI044 | KPA 04. Physical Infrastructure and Services> KFA 27. Water and Sanitation Services and Infrastructure | Install smart/ prepaid water meters | Output | Number of smart/ prepaid water meters installed by 30 June | New KPI | 900 prepaid water meters installed for the financial year 2018/2019 | 900 prepaid water meters installed by 30 June | MQ | N/A | N/A | 450 (450) | 450 (900) | |
| KPI118 | KPA 04. Physical Infrastructure and Services> KFA 27. Water and Sanitation Services and Infrastructure | Limit water network losses to less than 15% measured annually (Difference between water units supplied and water units billed as percentage of water supplied) | Outcome | Average percentage water losses by 30 June | 9.27% | <15% water losses per annum | <15% average percentage water losses by 30 June | MQ | N/A | N/A | N/A | <15% | |
| KPI119 | KPA 04. Physical Infrastructure and Services> KFA 27. Water and Sanitation Services and Infrastructure | Water quality managed and measured quarterly ito the SANS 241 physical and micro parameters | Outcome | Percentage water quality level as per analysis certificate measured quarterly | 99% | 95% per annum | 95% water quality level as per analysis certificate measured quarterly | MQ | 95% | 95% | 95% | 95% | |

| | | | | KPA 4: PHYSICAL INFRAS | TRUCTURE AND SE | RVICES | | | | | | | |
|-----------------|---|--|---------------|--|-----------------------------------|--|---|----------------|-----|-----------------------------------|----------|----------|--|
| IDP/ Ref No. | KPA > Key Focus Area (KFA) | Indicator (Activity/ Project/ Programme/ Key | ndicator type | Unit of Measurement | Baseline (Actual 2016/2017) | 5 Year Target | 2018/2019 | Funding Source | Bud | AYER: Ser get Imple SDBIP 2 | mentatio | n Plan | Motivation for amendment |
| | | Initiative) | Ind | | . , | | | Fun | Q1 | Q2 | Q3 | Q4 | |
| KPI120 | KPA 04. Physical Infrastructure and Services> KFA 27. Water and Sanitation Services and Infrastructure | Waste water quality managed and measured quarterly ito the SANS Accreditation physical and micro parameters | Outcome | Percentage waste water quality compliance as per analysis certificate measured quarterly | 80.62% | 80% per annum | 75% waste water quality compliance as per analysis certificate measured quarterly | MQ | 75% | 75% | 75% | 75% | |
| KP1047 | KPA 04. Physical Infrastructure and Services> KFA 28. Solid Waste Management and Infrastructure | Submit a report annually to the Mayoral Committee (MayCo) on the available solid waste air space at existing landfill facility | Output | Number of Available Solid Waste Air Space reports submitted to the Mayoral Committee by 30 June | New KPI | 1 report submitted to MayCo per annum | 1 Available Solid Waste Air Space report submitted to the Mayoral Committee by 30 June | MQ | N/A | N/A | N/A | 1 | |
| KP1049 | KPA 04. Physical Infrastructure and Services> KFA 28. Solid Waste Management and Infrastructure | Implementation of waste minimisation projects | Outcome | Number of waste minimisation projects implemented by 30 June | New KPI | 1-2 Waste Minimisation Projects for the financial year 2018/2019 | 1-2 Waste Minimisation Projects implemented by 30 June | WC | N/A | N/A | 1 N/A | 1 (1) | KPI is operational in nature and will therefore be measured on the departmental SDBIP |
| KP1051 | KPA 04. Physical Infrastructure and Services> KFA 29. Municipal and Public Facilities | Annual Assessment of Community Facility / Building Maintenance needs | Output | Number of Municipal Halls and Thusong Centres Maintenance Plans submitted to the Mayoral Committee (MayCo) by 28 February | 1 | 1 Facilities Maintenance Plan submitted per annum | 1 Municipal Halls and Thusong Centres Maintenance Plan submitted to MayCo by 28 February | MQ | N/A | N/A | 1 | N/A | |

| | | | | KPA 5: PLANNING AND E | ECONOMIC DEVE | LOPMENT | | | | | | | |
|-----------------|--|--|----------------|--|---------------------|---|--|----------------|---------------------|------------------------------------|----------------------|----------------------|--|
| IDP/ Ref No. | KPA > Key Focus Area (KFA) | Indicator (Activity/ Project/ Programme/ Key | Indicator type | Unit of Measurement | Baseline (Actual | 5 Year Target | 2018/2019 | Funding Source | | AYER: Ser get Imple (SDBIP 2 | | n Plan | Motivation for amendment |
| Ner No. | | Initiative) | Indic | | 2016/2017) | | | Fundi | Q1 | Q2 | Q3 | Q4 | |
| КРІ053 | KPA 05. Planning and Economic Development> KFA 31. Economic Development and Poverty Alleviation | The number of jobs created through the Municipality's local economic development initiatives including capital projects (NKPI Proxy - MFMA, Reg. S10(d)) | Outcome | Number of job opportunities created by 30 June | 1,600 | 2,000 job opportunities created per annum | 2,000 job opportunities created by 30 June | MQ | 500 (500) | 500 (1,000) | 500 (1,500) | 500 (2,000) | |
| КРІ054 | KPA 05. Planning and Economic Development> KFA 31. Economic Development and Poverty Alleviation | Submit to the Portfolio Committee (Planning Services)/ MayCo an Informal Economy Enhancement Strategy | Output | Number of Informal Economy Enhancement Strategies submitted to the Portfolio Committee (Planning Services) / MayCo by 31 December | New KPI | 1 Informal Economy Enhancement Strategy submitted | 1 Informal Economy Enhancement Strategy submitted to the Portfolio Committee (Planning Services) / MayCo by 31 December | MQ | N/A | 1 | N/A | N/A | |
| KPI115 | KPA 05. Planning and Economic Development> KFA 31. Economic Development and Poverty Alleviation | Updated Indigent Register (NKPI Proxy - MFMA, Reg. S10(a)) | Output | Percentage of all qualifying indigent applications processed by 30 June | 100% | 100% per annum | 100% of all qualifying indigent applications processed by 30 June | MQ | 100% | 100% | 100% | 100% | |
| КРІО57 | KPA 05. Planning and Economic Development> KFA 31. Economic Development and Poverty Alleviation | Implementation of the Informal Economy Enhancement Strategy | Output | Number of Informal Economy Enhancement Strategy initiatives implemented by 30 June | New KPI | 1 initiative implemented per annum | 1 Informal Economy Enhancement initiative implemented by 30 June | MQ | N/A | N/A | N/A | 1 | |
| KPI111 | KPA 05. Planning and Economic Development> KFA 31. Economic Development and Poverty Alleviation | Provision of basic service delivery to Drakenstein Residents (NKPI Proxy - MFMA, Reg. S10(a)) | Outcome | Percentage of registered informal settlements with access to basic level of electricity by 30 June Number of new electricity connections installed in the registered informal settlements | New KPI | 60% per annum 520 per annum | 60% of registered informal settlements with access to basic level of electricity by 30 June Number of new electricity connections installed in the registered informal settlements by 30 June | M | N/A O | N/A 450 | N/A 40 | 60% 30 | The terminology of the KPI has been adjusted taking into account the complexity of the environment which affects on the measurability of the performance. |

| | | | | KPA 5: PLANNING AND E | ECONOMIC DEVE | LOPMENT | | | | | | | |
|-----------------|--|--|----------------|--|-----------------------------------|--|---|----------------|-----------------------|---|----------------------|----------------------|--|
| IDP/ Ref No. | KPA > Key Focus Area (KFA) | Indicator (Activity/ Project/ Programme/ Key Initiative) | Indicator type | Unit of Measurement | Baseline (Actual 2016/2017) | 5 Year Target | 2018/2019 | Funding Source | | AYER: Serv get Impler (SDBIP 20 Q2 | mentatio | n Plan | Motivation for amendment |
| KPI112 | KPA 05. Planning and Economic Development> KFA 31. Economic Development and Poverty Alleviation | Provision of basic service delivery to Drakenstein Residents (NKPI Proxy - MFMA, Reg. S10(a)) | Outcome | Percentage of registered informal settlements with access to basic level of sanitation by 30 June Number of new sanitation service points (toilets) provided to registered informal settlements | New KPI | 100% per annum 75 | 96% of registered informal settlements with access to basic level of sanitation by 30 JuneNumber of new sanitation service points (toilets) provided to registered informal settlements | MQ | 9 6% 0 | 9 6% 0 | 9 6% 0 | 96% 75 | The terminology of the KPI has been adjusted taking into account the complexity of the environment which affects on the measurability of the performance. |
| KPI113 | KPA 05. Planning and Economic Development> KFA 31. Economic Development and Poverty Alleviation | Provision of basic service delivery to Drakenstein Residents (NKPI Proxy - MFMA, Reg. S10(a)) | Outcome | Percentage of registered informal settlements with access to basic level of water by 30 June Number of new water service points (taps) provided to registered informal settlements | New KPI | 100% per annum 14 | 96% of registered informal settlements with access to basic level of water by 30 June Number of new water service points (taps) provided to registered informal settlements. | M | 9 6% 0 | 96% 0 | 96% 0 | 96% 14 | The terminology of the KPI has been adjusted taking into account the complexity of the environment which affects on the measurability of the performance. |
| KPI114 | KPA 05. Planning and Economic Development> KFA 31. Economic Development and Poverty Alleviation | Provision of basic service delivery to Drakenstein Residents (NKPI Proxy - MFMA, Reg. S10(a)) | Outcome | Percentage of registered informal settlements with access to basic level solid waste removal by 30 June Number of registered informal settlements receiving a refuse collection service | New KPI | 100% per annum | 96% of registered informal settlements with access to basic level solid waste removal by 30 June Number of registered informal settlements receiving refuse collection service | M | 9 6% 43 | 96% 43 | 96% 43 | 96% 43 | The challenge with the original KPI was providing adequate evidence that the service was rendered, which involved getting signatures from all |

| | | | | KPA 5: PLANNING AND I | ECONOMIC DEVE | LOPMENT | | | | | | | |
|-----------------|---|--|----------------|---|---------------------|--|---|----------------|-----|--------------------------------------|----------|---------------------|---|
| IDP/ Ref No. | KPA > Key Focus Area (KFA) | Indicator (Activity/ Project/ Programme/ Key | Indicator type | Unit of Measurement | Baseline (Actual | 5 Year Target | 2018/2019 | Funding Source | | AYER: Ser get Implei (SDBIP 20 | mentatio | n Plan | Motivation for amendment |
| Kei NO. | | Initiative) | Indica | | 2016/2017) | | | Fundir | Q1 | Q2 | Q3 | Q4 | |
| | | | | | | | | | | | | | households. The amendment of this KPI will allow for the POE to speak to the actual services rendered on the ground. Therefore, Instead of going door to door for signatures, there will be one point of entry for each of the registered informal settlements |
| KP1059 | KPA 05. Planning and Economic Development> KFA 32. Growth and Investment Promotion (includes incentives) | Submit to the Portfolio Committee (Planning Services) / MayCo the Investment Incentive Policy | Output | Number of Investment Incentive Policies submitted to the Portfolio Committee (Planning Services) / MayCo by 30 September | New KPI | 1 Investment Incentive Policy submitted | 1 Investment Incentive Policy submitted to the Portfolio Committee (Planning Services) / MayCo by 30 September | MQ | 1 | N/A | N/A | N/A | |
| KPI125 | KPA 05. Planning and Economic Development> KFA 32. Growth and Investment Promotion (includes incentives) | Submit a Draft Final Integrated Economic Growth Strategy to the Portfolio Committee (Planning Services)/ MayCo | Output | Number of Draft Final Integrated Economic Growth Strategies submitted to the Portfolio Committee (Planning Services) / MayCo by 30 November 30 June | New KPI | 1 Integrated Economic Growth Strategy submitted | 1 Integrated Economic Growth Strategy submitted to the Portfolio Committee (Planning Services)/ MayCo by 30 November 30June | M | N/A | 1 N/A | N/A | N/A 1 | Terminology differs between Council item (PoE) and the SDBIP |

| | | | | KPA 5: PLANNING AND | ECONOMIC DEVE | LOPMENT | | | | | | | |
|-----------------|---|---|----------------|---|---------------------|---|--|----------------|-----|------------------------------------|------------|-----------------------|--|
| IDP/ Ref No. | KPA > Key Focus Area (KFA) | Indicator (Activity/ Project/ Programme/ Key | Indicator type | Unit of Measurement | Baseline (Actual | 5 Year Target | 2018/2019 | Funding Source | | AYER: Ser get Imple (SDBIP 2 | | n Plan | Motivation for amendment |
| ner ner | | Initiative) | Indic | | 2016/2017) | | | Fundi | Q1 | Q2 | Q3 | Q4 | |
| KPI126 | KPA 05. Planning and Economic Development> KFA 33. Municipal Planning | Submit to the Portfolio Committee (Planning Services) / MayCo a Final Local Spatial Development Framework (SDF) for Klapmuts | Output | Number of Final Local SDFs for Klapmuts submitted to the Portfolio Committee (Planning Services) / MayCo by 31 March 30June | New KPI | 1 Local SDF for Klapmuts submitted | 1 Final Local SDF for Klapmuts submitted to the Portfolio Committee (Planning Services) / MayCo by 31 March 30 June | M | N/A | N/A | ± N/A | N/A 1 | Due to delays in responses from the National Department of Agriculture the due date of 31 March 2019 cannot be met. |
| KPI127 | KPA 05. Planning and Economic Development> KFA 34. Built environment Management (includes Heritage Resource Management) | Submit to the Portfolio Committee (Planning Services) / MayCo a Ou Tuin Heritage Report | Output | Number of Ou Tuin Heritage Reports submitted to the Portfolio Committee (Planning Services) / MayCo by 31 December | New KPI | 1 Ou Tuin Heritage Report submitted to the Portfolio Committee (Planning Services) / MayCo | 1 Ou Tuin Heritage Report submitted to the Portfolio Committee (Planning Services) / MayCo by 31 December | MQ | N/A | 1 | N/A | N/A | |
| KPI132 | KPA 05. Planning and Economic Development> KFA 35. Urban Renewal | Submit a Local Spatial Development Framework (LSDF) for the Klein Drakenstein Road and Lady Grey Street to the Portfolio Committee (Planning Services) / MayCo | Output | Number of Final Local Spatial Development Frameworks (LSDF) for the Klein Drakenstein Road and Lady Grey Street submitted to the Portfolio Committee (Planning Services) / MayCo by 31 March 30 June | 1 | 1 LSDF for the Klein Drakenstein Road and Lady Grey Street submitted | 1 Final Local Spatial Development Framework (LSDF) for the Klein Drakenstein Road and Lady Grey Street submitted to the Portfolio Committee (Planning Services) / MayCo by 31 March 30 June | M | N/A | N/A | 1 (N/A) | N/A (1) | Comments received from SAPI Conference To allow for incorporation and alignment of outcomes from the EDP process 50% vacancy rate of spatial planners due to resignations |
| KP1068 | KPA 05. Planning and Economic Development> KFA 36. Skills Development and Education | Implementation of the Small Business Entrepreneurs Capacity Building Programme | Output | Number of Business Entrepreneurs Capacity Building initiatives implemented by 31 March 30 June | New KPI | 1 initiative implemented per annum | 1 Business Entrepreneurs Capacity Building initiative implemented by 31 March 30 June | MQ | N/A | N/A | ± N/A | N/A 1 | Targeted date will not be met due to the loss of 75% staff in the relevant department |

| | | | | KPA 5: PLANNING AND E | ECONOMIC DEVE | LOPMENT | | | | | | | |
|---------|---|---|----------------|--|---------------------|---|--|----------------|-----|-----------|------------------------------------|----------|--|
| IDP/ | KPA > Key Focus Area (KFA) | Indicator (Activity/ Project/ | Indicator type | Unit of Measurement | Baseline (Actual | 5 Year Target | 2018/2019 | Funding Source | | get Imple | vice Deliv mentatio 018/2019 | n Plan | Motivation for amendment |
| Ref No. | | Programme/ Key Initiative) | Indica | | 2016/2017) | | | Fundin | Q1 | Q2 | Q3 | Q4 | |
| KP1069 | KPA 05. Planning and Economic Development> KFA 37. Rural Development | Implementation of rural development economic growth initiatives emanating from the Rural Development Strategy | Output | Number of rural development initiatives implemented by 30 June | New KPI | 2 initiatives implemented per annum | 2 rural development initiatives implemented by 30 June | MQ | N/A | 1 (1) | N/A | 1 (2) | Incorrect department reference in the KPI |
| KP1072 | KPA 05. Planning and Economic Development> KFA 38. Spatial and Urban Planning | Annual review of the Drakenstein Spatial Development Framework (SDF) | Output | Number of reviewed SDFs submitted to the Portfolio Committee (Planning Services) / MayCo by 31 May | New KPI | 1 SDF reviewed per annum | 1 reviewed SDF submitted to the Portfolio Committee (Planning Services) / MayCo by 31 May | MQ | N/A | N/A | N/A | 1 | |
| KPI128 | KPA 05. Planning and Economic Development> KFA 39. Tourism | Conclusion of a Service Level Agreement (SLA) with the Drakenstein Local Tourism Association | Output | Number of SLAs concluded with the Drakenstein Local Tourism Association by 31 December | New KPI | 1 SLA concluded | 1 SLA concluded with the Drakenstein Local Tourism Association by 31 December | MQ | N/A | 1 | N/A | N/A | |
| KP1036 | KPA 05. Planning and Economic Development> KFA 40. Land, valuation and Property Management | Land applications processed within 3 calendar months from date of application | Output | Percentage of applications for Municipal land processed within 3 calendar months of date of application | 80% | 80% per annum | 80% of land applications processed within 3 calendar months of date of application | MQ | 80% | 80% | 80% | 80% | |

2.6 KPA 6: Safety and Environmental Management

| KPA 6: SAFETY AND ENVIRONMENTAL MANAGEMENT | | | | | | | | | | | | | |
|--|---|---|----------------|--|---|--|--|----------------|--------------|------------------------------------|--------------|--------------------------------|--|
| IDP/ Ref No. | KPA > Key Focus Area (KFA) | Indicator (Activity/ Project/ Programme/ Key Initiative) | Indicator type | Unit of Measurement | Baseline (Actual 5 Year Tarj 2016/2017) | 5 Year Target | 5 Year Target 2018/2019 | Funding Source | Bud | AYER: Ser get Imple (SDBIP 2 | n Plan | Motivation for amendment | |
| Kei No. | | | | | | | | Fundin | Q1 | Q2 | Q3 | Q4 | |
| KPI131 | KPA 06. Safety and Environmental Management> KFA 41. Safety and Security | Submission of a Central Business District (CBD) (North and South) Law Enforcement Plan to the Portfolio Committee (Community Services) | Output | Number of CBD (North and South) Law Enforcement Plans submitted to the Portfolio Committee (Community Services) by 30 September | New KPI | 1 CBD (North and South) Law Enforcement Plan submitted | 1 CBD (North and South) Law Enforcement Plan submitted to Portfolio Committee (Community Services) by 30 September | MQ | 1 | N/A | N/A | N/A | |
| KP1079 | KPA 06. Safety and Environmental Management> KFA 42. Disaster Management | Establish a Combined Response and Control Centre | Output | Number of Combined Response and Control Centres (60 Breda Street) established by 30 June | New KPI | 1 Combined Response and Control Centre established | 1 Combined Response and Control Centre (60 Breda Street) established by 30 June | MQ | N/A | N/A | N/A | 1 | |
| KPI105 | KPA 06. Safety and Environmental Management> KFA 42. Disaster Management | Submit Disaster Management Plan to the Mayoral Committee (MayCo) | Output | Number of Disaster Management Plans submitted to the MayCo by 31 March | 1 | 1 reviewed Disaster Management Plan submitted per annum to MayCo | 1 Disaster Management Plan submitted to the MayCo by 31 March | MQ | N/A | N/A | 1 | N/A | |
| KP1080 | KPA 06. Safety and Environmental Management> KFA 43. Emergency Management | Implement a smoke alarm pilot project in informal settlements | Output | Number of smoke alarm units installed in informal settlements by 30 June | New KPI | 400 smoke alarms installed per annum | 400 smoke alarms installed in informal settlements by 30 June | MQ | 100 (100) | 100 (200) | 100 (300) | 100 (400) | |
| KP1082 | KPA 06. Safety and Environmental Management> KFA 45. Municipal Law Enforcement (includes the Municipal Court) | Establishment of a Municipal Court | Output | Number of Municipal Courts established by 30 June | New KPI | 1 Municipal Court established | 1 Municipal Court established by 30 June | MQ | N/A | N/A | N/A | 1 | |

| KPA 6: SAFETY AND ENVIRONMENTAL MANAGEMENT | | | | | | | | | | | | | |
|--|--|--|----------------|--|--|---|--|----------------|------------|-----------------------------------|--------------------------------|---------------------|---|
| IDP/ Ref No. | KPA > Key Focus Area (KFA) | Indicator (Activity/ Project/ Programme/ Key Initiative) | Indicator type | Unit of Measurement | Baseline (Actual 5 Year Targe 2016/2017) | 5 Year Target | 2018/2019 | Funding Source | Bud | AYER: Ser get Imple SDBIP 2 | Motivation for amendment | | |
| Aer NO. | | | Indica | | | | | | Q1 | Q2 | Q3 | Q4 | |
| KPI085 | KPA 06. Safety and Environmental Management> KFA 46. Environmental Management and Climate Change | Submit the Draft Final Air Quality Management Plan to Council | Output | Number of Draft Final Air Quality Management Plans submitted to Portfolio Committee (Planning Services) / MayCo Council by 30 June | New KPI | 1 Air Quality Management Plan submitted to Portfolio Committee (Planning Services) / MayCo Council | 1 Air Quality Management Plan submitted to Portfolio Committee (Planning Services) / MayCo Council by 30 June | MQ | N/A | N/A | N/A | 1 | AQMP must first serve at Portfolio Committee (Planning Services) and thereafter Mayco before it can serve at Council |
| KPI129 | KPA 06. Safety and Environmental Management> KFA 46. Environmental Management and Climate Change | Implementation of the Climate Change Adaptation Plan | Output | Number of climate change initiatives implemented by 30 June | New KPI | 2 climate change initiative implemented per annum | 2 climate change initiatives implemented by 30 June | MQ | N/A | 1 (1) | N/A | 1 (2) | |
| KPI130 | KPA 06. Safety and Environmental Management> KFA 47. Natural Resources | Submit to the Portfolio Committee (Planning Services) / MayCo a Final Implementation Strategy for the Management of Alien Vegetation on Municipal land | Output | Number of Final Implementation Strategies for the Management of Alien Vegetation on Municipal land submitted to the Portfolio Committee (Planning Services) / MayCo by 31 March 30 June | New KPI | 1 Implementation Strategy for the Management of Alien Vegetation on Municipal land submitted | 1 Final Implementation Strategy for the Management of Alien Vegetation on Municipal land submitted to the Portfolio Committee (Planning Services) / MayCo by 31 March 30 June | MQ | N/A | N/A | ± N/A | N/A 1 | Historical capacity constraints within the Department requires the target date to be amended |
| KP1088 | KPA 06. Safety and Environmental Management> KFA 48. Parks and Open Spaces | Upgrade play parks in the Municipal Area | Output | Number of play parks upgraded by 30 June | New KPI | 50 play parks upgraded per annum | 50 play parks upgraded by 30 June | MQ | 10 (10) | 15 (25) | 15 (40) | 10 (50) | |

2.7 KPA 7: Social and Community Development

| | | | | KPA 7: SOC | | NITY DEVELOPMENT | | | | | | | |
|---------------------------------|--|--|----------------|---|---------------------|---|---|----------------|--|----------------|----------------|----------------|---|
| IDP/ Ref | KPA > Key Focus Area (KFA) | Indicator (Activity/ Project/ | Indicator type | Unit of Measurement | Baseline (Actual | 5 Year Target | 2018/2019 | Funding Source | TOP LAYER: Service Delivery and Budget Implementation Plan (SDBIP 2018/2019) | | | | Motivation for |
| No. | | Programme/ Key Initiative) | Indica | | 2016/2017) | | | Fundin | Q1 | Q2 | Q3 | Q4 | amendment |
| КРІ08 9 | KPA 07. Social and Community Development> KFA 49. Health | Reporting on the Integrated Drakenstein Health Forum to the Portfolio Committee (Community Services) | Output | Number of quarterly reports on the Integrated Drakenstein Health Forum submitted to the Portfolio Committee (Community Services) | New KPI | 4 reports submitted per annum | 1 report submitted per quarter to the Portfolio Committee (Community Services) | MQ | 1 (1) | 1 (2) | 1 (3) | 1 (4) | |
| KP109 0 | KPA 07. Social and Community Development> KFA 50. Early and Childhood Development | Information sessions held with Early Childhood Development (ECD) Forums | Output | Number of information sessions held with ECD Forums by 30 June | New KPI | 24 information sessions per annum | 24 information sessions held with ECD Forums by 30 June | MQ | 6 (6) | 6 (12) | 6 (18) | 6 (24) | |
| KPI12 2 | KPA 07. Social and Community Development> KFA 51. Gender, Elderly, youth and Disabled | Reporting on the Drakenstein Youth Forum activities to the Portfolio Committee (Community Services) | Output | Number of quarterly reports on the Drakenstein Youth Forum activities submitted to the Portfolio Committee (Community Services) | New KPI | 4 reports submitted per annum | 1 report submitted per quarter to the Portfolio Committee (Community Services) | M | 1 (1) | 1 (2) | 1 (3) | 1 (4) | |
| KPI09 2 | KPA 07. Social and Community Development> KFA 52. Sustainable Human Settlements (housing) | Provide housing opportunities in terms of the Integrated Human Settlement Plan and in accordance with the Human Settlements Grant | Output | Number of housing opportunities provided by 30 June | 99 | 2,000 housing opportunities provided | 300 housing opportunities provided by 30 June | MQ | N/A | 100 (100) | 100 (200) | 100 (300) | |
| KPI12 3 | KPA 07. Social and Community Development> KFA 54. Arts and Culture | Reporting on the Drakenstein Arts and Culture Forum activities to the Portfolio Committee (Community Services) | Output | Number of quarterly reports on the Drakenstein Arts and Culture Forum activities submitted to the Portfolio Committee (Community Services) | New KPI | 4 reports submitted per annum | 1 report submitted per quarter to the Portfolio Committee (Community Services) | MQ | 1 (1) | 1 (2) | 1 (3) | 1 (4) | |
| КРЮ9 6 | KPA 07. Social and Community Development> KFA 55. Animal Control | Respond to livestock complaints | Outcome | Number Percentage response rate to all errant livestock complaints within 24 hours | New KPI | 90% response within 24 hours | 90% response rate to all errant livestock complaints within 24 hours | | 90% | 90% | 90% | 90% | KPI is operational in nature and will therefore be |

| | KPA 7: SOCIAL AND COMMUNITY DEVELOPMENT | | | | | | | | | | | | |
|-------------|---|---|----------------|--|------------|---|--|-------------|----------|--------------------------------------|-----------|-----------|---|
| IDP/ Ref | KPA > Key Focus Area (KFA) | Indicator (Activity/ Project/ Programme/ Key Initiative) | Indicator type | Baseline Unit of Measurement (Actual | | 5 Year Target | 2018/2019 | ding Source | Budg | AYER: Serv get Impler SDBIP 20 | nentatior | n Plan | Motivation for |
| No. | | | | | 2016/2017) | | | Fundir | Q1 Q2 | Q3 | Q4 | amendment | |
| | | | | | | | | | | | | | measured on the departmental SDBIP |
| KPI12 4 | KPA 07. Social and Community Development> KFA 57. Cemeteries and Crematoria | Information sessions held on alternative burial methods | Output | Number of information sessions held on alternative burial methods by 30 June | New KPI | 8 information sessions held per annum | 8 information sessions held on alternative burial methods by 30 June | MQ | 2 (2) | 2 (4) | 2 (6) | 2 (8) | |