

# Revised Final Top Layer Service Delivery and Budget Implementation Plan 2018/2019

February 2018

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# 1. FINAL TOP LAYER (TL) SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) 2018/2019

Please find attached hereto, for approval, the Revised Final TL SDBIP for the financial year 2018/2019.

City Manager

Date:..

Councillor Conrad Poole

Executive Mayor Date: 22/0

# 2. REVISEED FINAL TOP LAYER (TL) SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) 2018/2019: PER KEY PERFORMANCE AREA (KPA)

## 2.1 KPA 1: Governance and Stakeholder Participation

				KPA 1: Governan	ce and Stakeholde	r Participation							
IDP/	KPA > Key Focus Area (KFA)	Indicator (Activity/ Project/	Indicator type	Unit of Measurement	Baseline (Actual	5 Year Target	2018/2019	unding Source	Budg	YER: Servet Impler SDBIP 20	nentation	n Plan	Motivation for
Ref No.		Programme/ Key Initiative)	Indica		2016/2017)	-		Fundin	Q1	Q2	Q3	Q4	amendment
KPI117	KPA 01. Governance and Stakeholder Participation> KFA 01. Governance Structures	Monitor the implementation of Council resolutions	Output	Number of Monitoring reports submitted to Council meetings by 30 June	12	11 Monitoring reports submitted per annum	11 Monitoring reports submitted to Council by 30 June	MQ	<b>3</b> (3)	2 (5)	3 (8)	3 (11)	
KPI133	KPA 01. Governance and Stakeholder Participation> KFA 01. Governance Structures	Audit Committee reports submitted to Council	Output	Number of Audit Committee reports submitted to Council quarterly	New KPI	4 Audit Committee reports submitted per annum	1 Audit Committee Report submitted per quarter to Council	MQ	1 (1)	1 (2)	1 (3)	1 (4)	
KP1004	KPA 01. Governance and Stakeholder Participation> KFA 02: Risk Management	Investigation of all formally reported fraud, theft and corruption cases	Output	Percentage of formally reported fraud investigations initiated within 30 days of receipt	100%	100% per annum	100% of investigations initiated within 30 days of receipt	MQ	100%	100%	100%	100%	
KP1005	KPA 01. Governance and Stakeholder Participation> KFA 03: Stakeholder Participation	IDP and Budget annual stakeholder consultation	Output	Number of IDP and Budget stakeholder engagements held by 30 June	74	43 per annum	43 stakeholder engagements held by 30 June	MQ	10 (10)	N/A	N/A	33 (43)	
KP1006	KPA 01. Governance and Stakeholder Participation> KFA 04. Policies and By-Laws	Review policies	Output	Percentage of identified policies reviewed by 30 June	New KPI	100% per annum	100% of identified policies reviewed by 30 June	MQ	N/A	N/A	N/A	100%	
KP1008	KPA 01. Governance and Stakeholder Participation> KFA 06. Communications (Internal and External)	External newsletters issued	Output	Number of external newsletters issued by 30 June	12	12 newsletters issued per annum	12 external newsletters issued by 30 June	MQ	<b>3</b> (3)	3 (6)	3 (9)	<b>3</b> (12)	
KPI010	KPA 01. Governance and Stakeholder Participation> KFA 07. Marketing (Branding and Website)	Standardisation of marketing and branding	Output	Number of standardised marketing and branding initiatives implemented by 30 June	New KPI	4 standardised marketing and branding initiatives implemented per annum	4 standardised marketing branding initiatives implemented by 30 June	MQ	N/A	2 (2)	N/A	2 (4)	

## 2.2 KPA 2: Financial Sustainability

IDP/ Ref	KPA > Key Focus Area (KFA)	Indicator (Activity/ Project/ Programme/ Key	Indicator type	Unit of Measurement	Baseline (Actual	5 Year Target	2018/2019	Funding Source	Budg	get Imple	vice Deliv mentation 018/201	n Plan	Motivation for amendment
No.		Initiative)	Indica		2016/2017)			Fundir	Q1	Q2	Q3	Q4	amenument
KPI011	KPA 02. Financial Sustainability> KFA 08. Revenue Management	Raise / Collect Operating Budget revenue as per approved budget	Input	Percentage of Total Annual Operating Budget revenue raised / received by 30 June	101.63%	98% per annum	98% of Total Annual Operating Budget revenue raised / received by 30 June	MQ	N/A	N/A	N/A	98%	
KPI015	KPA 02. Financial Sustainability> KFA 10. Budgeting / Funding	Submission of the MTREF (aligned to the IDP) to Council for approval by 31 May	Input	Number of MTREFs submitted for approval to Council by 31 May	1 Approved MTREF	1 MTREF submitted per annum	1 MTREF submitted for approval to Council by 31 May	MQ	N/A	N/A	N/A	1	
KPI016	KPA 02. Financial Sustainability> KFA 10. Budgeting / Funding	Submission of the Adjustments Budget to Council for approval by 28 February	Input	Number of Adjustments Budgets submitted for approval to Council by 28 February	1	1 Adjustments Budget submitted per annum	1 Adjustments Budget submitted to Council for approval by 28 February	MQ	N/A	N/A	1	N/A	
KPI017	KPA 02. Financial Sustainability> KFA 11. Capital Expenditure	Actual expenditure on the approved Capital Budget for the Municipality by 30 June (NKPI - MFMA, Reg. S10(c))	Output	Percentage of approved Capital Budget actually spent by 30 June	99.69%	90% per annum	90% of approved Capital Budget actually spent by 30 June	MQ	N/A	N/A	N/A	90%	
KPI019	KPA 02. Financial Sustainability> KFA 12. Asset Management	Submission of a GRAP Compliant Fixed Asset Register to the Auditor General	Output	Number of GRAP Compliant Fixed Asset Registers submitted to the Auditor General by 31 August	1	1 GRAP Compliant Fixed Asset Register submitted per annum	1 GRAP Compliant Fixed Asset Register submitted to the Auditor General by 31 August	MQ	1	N/A	N/A	N/A	
KP1020	KPA 02. Financial Sustainability> KFA 13. Financial Viability	Ratio in respect of Debtor Payment Days (Collect all billed revenue to ensure that sufficient cash is generated to meet Drakenstein's debt and operating commitments)	Outcome	Net Debtors Days Ratio ((Gross Debtors – Bad Debt Provision) / Billed Revenue)) x 365 (Target Number of days), measured quarterly	New KPI	Less than 45 days measured annually	≤50 days	MQ	≤50	≤50	≤50	≤50	

#### KPA 2: Financial Sustainability

#### KPA 2: Financial Sustainability

IDP/ Ref	KPA > Key Focus Area (KFA)	Indicator (Activity/ Project/ Programme/ Key	Indicator type	Unit of Measurement	Baseline (Actual	5 Year Target	2018/2019	ng Source	Budg	YER: Serv et Impler SDBIP 20	nentatio	n Plan	Motivation for amendment
No.		Initiative)	Indica		2016/2017)			Funding So	Q1	Q2	Q3	Q4	amenument
KPI021	KPA 02. Financial Sustainability> KFA 14. Supply Chain Management	Disclose in the Annual Financial Statements all deviations condoned by Council	Output	Number of Disclosure notes in the Annual Financial Statements on all monthly reported deviations condoned by Council submitted to the Auditor General by 31 August	1	1 Disclosure Note in Annual Financial Statements per annum on deviations	1 Disclosure Note in the Annual Financial Statements on all monthly reported deviations condoned by Council submitted to the Auditor General by 31 August	MQ	1	N/A	N/A	N/A	
KP1022	KPA 02. Financial Sustainability> KFA 15. Financial Reporting	Submit the Annual Financial Statements (AFS) by 31 August to the Office of the Auditor-General	Output	Number of Annual Financial Statements submitted to the Auditor General by 31 August	1	1 AFS submitted per annum	1 Annual Financial Statements submitted to the Auditor General by 31 August	MQ	1	N/A	N/A	N/A	
КРІО23	KPA 02. Financial Sustainability> KFA 15. Financial Reporting	Financial viability measured in terms of the available cash to cover fixed operating expenditure (NKPI Proxy - MFMA, Reg. S10(g)(iii))	Outcome	Cost coverage ratio (Available cash + investments) / Monthly fixed operating expenditure, measured annually	4.63	>3.0 Greater than	>3.0 Greater than	MQ	N/ A	N/A	N/A	>3.0	
KPI024	KPA 02. Financial Sustainability> KFA 15. Financial Reporting	Financial viability measured in terms of the Municipality's ability to meet its service debt obligations (NKPI Proxy - MFMA, Reg. S10(g)(i))	Outcome	Debt coverage ratio ((Total operating revenue - operating grants received) / (Debt service payments due within the year)) measured annually	8.69	>6.7 more than	>6.7 more than	MQ	N/A	N/A	N/A	>6.7	
KPI025	KPA 02. Financial Sustainability> KFA 15. Financial Reporting	Financial viability measured in terms of the outstanding service debtors (NKPI Proxy - MFMA, Reg. S10(g)(ii))	Outcome	Service debtors to revenue ratio – (Total outstanding service debtors / revenue received for services) measured annually	0.18	<0.25 Less than	<0.25 Less than	MQ	N/A	N/A	N/A	<0.25	

## 2.3 KPA 3: Institutional Transformation

				KPA 3: INST	ITUTIONAL TRANSI	FORMATION							
IDP/ Ref No.	KPA > Key Focus Area (KFA)	Indicator (Activity/ Project/ Programme/ Key Initiative)	Indicator type	Unit of Measurement	Baseline (Actual 2016/2017)	5 Year Target	2018/2019	Funding Source	Budį (	get Imple SDBIP 2	vice Deliv mentatio 018/201	n Plan 9)	Motivation for amendment
			2					Ŀ	Q1	Q2	Q3	Q4	
KPI026	KPA 03. Institutional Transformation> KFA 16. Organisational Structure	The number of people from employment equity target groups employed in the three highest levels of management in compliance with a Municipality's approved employment equity plan (NKPI Proxy - MFMA, Reg. S10(e))	Output	Number of reports on the number of people from employment equity groups employed in the three highest levels of management submitted to the City Manager by 30 November and 30 June	1	2 reports submitted per annum	2 reports submitted to the City Manager (30 November and 30 June)	MQ	N/A	1 (1)	N/A	1 (2)	
KPI116	KPA 03. Institutional Transformation> KFA 17. Human Capital and Skills Development	The percentage of the municipality's budget actually spent on implementing its workplace skills plan (NKPI Proxy - MFMA, Reg. S10(f))	Output	Percentage of the Municipality's approved budget actually spent on implementing its Workplace Skills Plan by 30 June	New KPI	0.10%	0.07% of the Municipality's approved budget actually spent on implementing its Workplace Skills Plan by 30 June	MQ	N/A	N/A	N/A	0.07%	
KPI135	KPA 03. Institutional Transformation> KFA 18. Project and Programme Management	Submit to the Department of Local Government, Western Cape the application for Municipal Infrastructure Grant (MIG) funding	Output	Number of Municipal Infrastructure Grant (MIG) funding applications submitted to the Department of Local Government, Western Cape by 30 June	New KPI	1 MIG application submitted per annum	1 Municipal Infrastructure Grant (MIG) funding application submitted to the Department of Local Government, Western Cape by 30 June	MQ	N/A	N/A	N/A	1	
KP1030	KPA 03. Institutional Transformation> KFA 19. Performance Management and Monitoring and Evaluation	Submit the Mid-year MFMA S72 report to the Mayor	Output	Number of Mid-year MFMA S72 Performance Reports submitted to the Mayor by 25 January	1	1 MFMA S72 Performance Report submitted per annum	1 Mid-year MFMA S72 Performance Report submitted to the Mayor by 25 January	MQ	N/A	N/A	1	N/A	
KP1032	KPA 03. Institutional Transformation> KFA 20. Systems and Technology	Review the Information and Communication Technology (ICT) Strategic Plan	Output	Number of ICT Strategic Plans reviewed by 31 March	New KPI	1 review per annum	1 ICT Strategic Plan reviewed by 31 March	MQ	N/A	N/A	1	N/A	
KP1033	KPA 03. Institutional Transformation> KFA 21. Processes and Procedures	Review the Information and Communication Technology (ICT) Standard Operating Procedures	Output	Percentage of identified ICT Standard Operating Procedures reviewed by 30 June	New KPI	100% review per annum	100% of identified ICT Standard Operating Procedures reviewed by 30 June	MQ	N/A	N/A	N/A	100%	

## 2.4 KPA 4: Physical Infrastructure and Services

				KPA 4: PHYSICAL INFRAS	TRUCTURE AND SE	RVICES							
IDP/ Ref No.	KPA > Key Focus Area (KFA)	Indicator (Activity/ Project/ Programme/ Key	Indicator type	Unit of Measurement	Baseline (Actual 2016/2017)	5 Year Target	2018/2019	Funding Source	Bud	get Imple	vice Deliv mentatio 018/201	n Plan	Motivation for amendment
		Initiative)	Ind		,			Fun	Q1	Q2	Q3	Q4	
KPI104	KPA 04. Physical Infrastructure and Services> KFA 24. Customer Relations Management	Conduct a Customer Satisfaction Survey (CSS)	Outcome	Number of Customer Satisfaction Surveys conducted by 30 June	New KPI	1 CSS conducted per annum	1 Customer Satisfaction Survey conducted by 30 June	MQ	N/A	N/A	N/A	1	
KP1037	KPA 04. Physical Infrastructure and Services> KFA 25. Energy Supply Efficiency and Infrastructure	Limit the electricity losses to less than 10% annually (Average energy purchased to date - Average energy sold to date) / (Average energy purchased to date) X 100 = Average energy losses for reporting period	Output	Percentage average electricity losses by 30 June	3.99%	<10% electricity losses per annum	<10% average electricity losses by 30 June	MQ	<10%	<10%	<10%	<10%	
KPI044	KPA 04. Physical Infrastructure and Services> KFA 27. Water and Sanitation Services and Infrastructure	Install smart/ prepaid water meters	Output	Number of smart/ prepaid water meters installed by 30 June	New KPI	900 prepaid water meters installed for the financial year 2018/2019	900 prepaid water meters installed by 30 June	MQ	N/A	N/A	<b>450</b> (450)	<b>450</b> (900)	
KPI118	KPA 04. Physical Infrastructure and Services> KFA 27. Water and Sanitation Services and Infrastructure	Limit water network losses to less than 15% measured annually (Difference between water units supplied and water units billed as percentage of water supplied)	Outcome	Average percentage water losses by 30 June	9.27%	<15% water losses per annum	<15% average percentage water losses by 30 June	MQ	N/A	N/A	N/A	<15%	
KPI119	KPA 04. Physical Infrastructure and Services> KFA 27. Water and Sanitation Services and Infrastructure	Water quality managed and measured quarterly ito the SANS 241 physical and micro parameters	Outcome	Percentage water quality level as per analysis certificate measured quarterly	99%	95% per annum	95% water quality level as per analysis certificate measured quarterly	MQ	95%	95%	95%	95%	

				KPA 4: PHYSICAL INFRAS	TRUCTURE AND SE	RVICES							
IDP/ Ref No.	KPA > Key Focus Area (KFA)	Indicator (Activity/ Project/ Programme/ Key	ndicator type	Unit of Measurement	Baseline (Actual 2016/2017)	5 Year Target	2018/2019	Funding Source	Bud	AYER: Ser get Imple SDBIP 2	mentatio	n Plan	Motivation for amendment
		Initiative)	Ind		. ,			Fun	Q1	Q2	Q3	Q4	
KPI120	KPA 04. Physical Infrastructure and Services> KFA 27. Water and Sanitation Services and Infrastructure	Waste water quality managed and measured quarterly ito the SANS Accreditation physical and micro parameters	Outcome	Percentage waste water quality compliance as per analysis certificate measured quarterly	80.62%	80% per annum	75% waste water quality compliance as per analysis certificate measured quarterly	MQ	75%	75%	75%	75%	
KP1047	KPA 04. Physical Infrastructure and Services> KFA 28. Solid Waste Management and Infrastructure	Submit a report annually to the Mayoral Committee (MayCo) on the available solid waste air space at existing landfill facility	Output	Number of Available Solid Waste Air Space reports submitted to the Mayoral Committee by 30 June	New KPI	1 report submitted to MayCo per annum	1 Available Solid Waste Air Space report submitted to the Mayoral Committee by 30 June	MQ	N/A	N/A	N/A	1	
KP1049	KPA 04. Physical Infrastructure and Services> KFA 28. Solid Waste Management and Infrastructure	Implementation of waste minimisation projects	Outcome	Number of waste minimisation projects implemented by 30 June	<del>New KPI</del>	1-2 Waste Minimisation Projects for the financial year 2018/2019	1-2 Waste Minimisation Projects implemented by 30 June	WC	N/A	N/A	1 N/A	1 (1)	KPI is operational in nature and will therefore be measured on the departmental SDBIP
KP1051	KPA 04. Physical Infrastructure and Services> KFA 29. Municipal and Public Facilities	Annual Assessment of Community Facility / Building Maintenance needs	Output	Number of Municipal Halls and Thusong Centres Maintenance Plans submitted to the Mayoral Committee (MayCo) by 28 February	1	1 Facilities Maintenance Plan submitted per annum	1 Municipal Halls and Thusong Centres Maintenance Plan submitted to MayCo by 28 February	MQ	N/A	N/A	1	N/A	

				KPA 5: PLANNING AND E	ECONOMIC DEVE	LOPMENT							
IDP/ Ref No.	KPA > Key Focus Area (KFA)	Indicator (Activity/ Project/ Programme/ Key	Indicator type	Unit of Measurement	Baseline (Actual	5 Year Target	2018/2019	Funding Source		AYER: Ser get Imple (SDBIP 2		n Plan	Motivation for amendment
Ner No.		Initiative)	Indic		2016/2017)			Fundi	Q1	Q2	Q3	Q4	
КРІ053	KPA 05. Planning and Economic Development> KFA 31. Economic Development and Poverty Alleviation	The number of jobs created through the Municipality's local economic development initiatives including capital projects (NKPI Proxy - MFMA, Reg. S10(d))	Outcome	Number of job opportunities created by 30 June	1,600	2,000 job opportunities created per annum	2,000 job opportunities created by 30 June	MQ	500 (500)	500 (1,000)	500 (1,500)	500 (2,000)	
КРІ054	KPA 05. Planning and Economic Development> KFA 31. Economic Development and Poverty Alleviation	Submit to the Portfolio Committee (Planning Services)/ MayCo an Informal Economy Enhancement Strategy	Output	Number of Informal Economy Enhancement Strategies submitted to the Portfolio Committee (Planning Services) / MayCo by 31 December	New KPI	1 Informal Economy Enhancement Strategy submitted	1 Informal Economy Enhancement Strategy submitted to the Portfolio Committee (Planning Services) / MayCo by 31 December	MQ	N/A	1	N/A	N/A	
KPI115	KPA 05. Planning and Economic Development> KFA 31. Economic Development and Poverty Alleviation	Updated Indigent Register (NKPI Proxy - MFMA, Reg. S10(a))	Output	Percentage of all qualifying indigent applications processed by 30 June	100%	100% per annum	100% of all qualifying indigent applications processed by 30 June	MQ	100%	100%	100%	100%	
КРІО57	KPA 05. Planning and Economic Development> KFA 31. Economic Development and Poverty Alleviation	Implementation of the Informal Economy Enhancement Strategy	Output	Number of Informal Economy Enhancement Strategy initiatives implemented by 30 June	New KPI	1 initiative implemented per annum	1 Informal Economy Enhancement initiative implemented by 30 June	MQ	N/A	N/A	N/A	1	
KPI111	KPA 05. Planning and Economic Development> KFA 31. Economic Development and Poverty Alleviation	Provision of basic service delivery to Drakenstein Residents (NKPI Proxy - MFMA, Reg. S10(a))	Outcome	Percentage of registered informal settlements with access to basic level of electricity by 30 June Number of new electricity connections installed in the registered informal settlements	New KPI	<del>60% per annum</del> 520 per annum	60% of registered informal settlements with access to basic level of electricity by 30 June Number of new electricity connections installed in the registered informal settlements by 30 June	M	<del>N/A</del> O	<del>N/A</del> 450	<del>N/A</del> 40	<del>60%</del> 30	The terminology of the KPI has been adjusted taking into account the complexity of the environment which affects on the measurability of the performance.

				KPA 5: PLANNING AND E	ECONOMIC DEVE	LOPMENT							
IDP/ Ref No.	KPA > Key Focus Area (KFA)	Indicator (Activity/ Project/ Programme/ Key Initiative)	Indicator type	Unit of Measurement	Baseline (Actual 2016/2017)	5 Year Target	2018/2019	Funding Source		AYER: Serv get Impler (SDBIP 20 Q2	mentatio	n Plan	Motivation for amendment
KPI112	KPA 05. Planning and Economic Development> KFA 31. Economic Development and Poverty Alleviation	Provision of basic service delivery to Drakenstein Residents (NKPI Proxy - MFMA, Reg. S10(a))	Outcome	Percentage of registered informal settlements with access to basic level of sanitation by 30 June Number of new sanitation service points (toilets) provided to registered informal settlements	New KPI	<del>100% per annum</del> <b>75</b>	96% of registered informal settlements with access to basic level of sanitation by 30 JuneNumber of new sanitation service points (toilets) provided to registered informal settlements	MQ	9 <del>6%</del> 0	9 <del>6%</del> 0	9 <del>6%</del> 0	<del>96%</del> 75	The terminology of the KPI has been adjusted taking into account the complexity of the environment which affects on the measurability of the performance.
KPI113	KPA 05. Planning and Economic Development> KFA 31. Economic Development and Poverty Alleviation	Provision of basic service delivery to Drakenstein Residents (NKPI Proxy - MFMA, Reg. S10(a))	Outcome	Percentage of registered informal settlements with access to basic level of water by 30 June Number of new water service points (taps) provided to registered informal settlements	New KPI	<del>100% per annum</del> 14	96% of registered informal settlements with access to basic level of water by 30 June Number of new water service points (taps) provided to registered informal settlements.	M	9 <del>6%</del> 0	96% 0	<del>96%</del> 0	<del>96%</del> 14	The terminology of the KPI has been adjusted taking into account the complexity of the environment which affects on the measurability of the performance.
KPI114	KPA 05. Planning and Economic Development> KFA 31. Economic Development and Poverty Alleviation	Provision of basic service delivery to Drakenstein Residents (NKPI Proxy - MFMA, Reg. S10(a))	Outcome	Percentage of registered informal settlements with access to basic level solid waste removal by 30 June Number of registered informal settlements receiving a refuse collection service	New KPI	<del>100% per annum</del>	96% of registered informal settlements with access to basic level solid waste removal by 30 June Number of registered informal settlements receiving refuse collection service	M	9 <del>6%</del> 43	<del>96%</del> 43	<del>96%</del> 43	<del>96%</del> 43	The challenge with the original KPI was providing adequate evidence that the service was rendered, which involved getting signatures from all

				KPA 5: PLANNING AND I	ECONOMIC DEVE	LOPMENT							
IDP/ Ref No.	KPA > Key Focus Area (KFA)	Indicator (Activity/ Project/ Programme/ Key	Indicator type	Unit of Measurement	Baseline (Actual	5 Year Target	2018/2019	Funding Source		AYER: Ser get Implei (SDBIP 20	mentatio	n Plan	Motivation for amendment
Kei NO.		Initiative)	Indica		2016/2017)			Fundir	Q1	Q2	Q3	Q4	
													households. The amendment of this KPI will allow for the POE to speak to the actual services rendered on the ground. Therefore, Instead of going door to door for signatures, there will be one point of entry for each of the registered informal settlements
KP1059	KPA 05. Planning and Economic Development> KFA 32. Growth and Investment Promotion (includes incentives)	Submit to the Portfolio Committee (Planning Services) / MayCo the Investment Incentive Policy	Output	Number of Investment Incentive Policies submitted to the Portfolio Committee (Planning Services) / MayCo by 30 September	New KPI	1 Investment Incentive Policy submitted	1 Investment Incentive Policy submitted to the Portfolio Committee (Planning Services) / MayCo by 30 September	MQ	1	N/A	N/A	N/A	
KPI125	KPA 05. Planning and Economic Development> KFA 32. Growth and Investment Promotion (includes incentives)	Submit a <b>Draft</b> Final Integrated Economic Growth Strategy to the Portfolio Committee (Planning Services)/ MayCo	Output	Number of <b>Draft</b> Final Integrated Economic Growth Strategies submitted to the Portfolio Committee (Planning Services) / MayCo by <del>30 November</del> <b>30 June</b>	New KPI	1 Integrated Economic Growth Strategy submitted	1 Integrated Economic Growth Strategy submitted to the Portfolio Committee (Planning Services)/ MayCo by <del>30 November <b>30June</b></del>	M	N/A	1 N/A	N/A	<del>N/A</del> 1	Terminology differs between Council item (PoE) and the SDBIP

				KPA 5: PLANNING AND	ECONOMIC DEVE	LOPMENT							
IDP/ Ref No.	KPA > Key Focus Area (KFA)	Indicator (Activity/ Project/ Programme/ Key	Indicator type	Unit of Measurement	Baseline (Actual	5 Year Target	2018/2019	Funding Source		AYER: Ser get Imple (SDBIP 2		n Plan	Motivation for amendment
ner ner		Initiative)	Indic		2016/2017)			Fundi	Q1	Q2	Q3	Q4	
KPI126	KPA 05. Planning and Economic Development> KFA 33. Municipal Planning	Submit to the Portfolio Committee (Planning Services) / MayCo a Final Local Spatial Development Framework (SDF) for Klapmuts	Output	Number of Final Local SDFs for Klapmuts submitted to the Portfolio Committee (Planning Services) / MayCo by <del>31 March</del> <b>30June</b>	New KPI	1 Local SDF for Klapmuts submitted	1 Final Local SDF for Klapmuts submitted to the Portfolio Committee (Planning Services) / MayCo by <del>31 March</del> <b>30 June</b>	M	N/A	N/A	± N/A	<del>N/A</del> 1	Due to delays in responses from the National Department of Agriculture the due date of 31 March 2019 cannot be met.
KPI127	KPA 05. Planning and Economic Development> KFA 34. Built environment Management (includes Heritage Resource Management)	Submit to the Portfolio Committee (Planning Services) / MayCo a Ou Tuin Heritage Report	Output	Number of Ou Tuin Heritage Reports submitted to the Portfolio Committee (Planning Services) / MayCo by 31 December	New KPI	1 Ou Tuin Heritage Report submitted to the Portfolio Committee (Planning Services) / MayCo	1 Ou Tuin Heritage Report submitted to the Portfolio Committee (Planning Services) / MayCo by 31 December	MQ	N/A	1	N/A	N/A	
KPI132	KPA 05. Planning and Economic Development> KFA 35. Urban Renewal	Submit a Local Spatial Development Framework (LSDF) for the Klein Drakenstein Road and Lady Grey Street to the Portfolio Committee (Planning Services) / MayCo	Output	Number of Final Local Spatial Development Frameworks (LSDF) for the Klein Drakenstein Road and Lady Grey Street submitted to the Portfolio Committee (Planning Services) / MayCo by <del>31 March <b>30</b> June</del>	1	1 LSDF for the Klein Drakenstein Road and Lady Grey Street submitted	1 Final Local Spatial Development Framework (LSDF) for the Klein Drakenstein Road and Lady Grey Street submitted to the Portfolio Committee (Planning Services) / MayCo by <del>31 March <b>30</b> June</del>	M	N/A	N/A	1 (N/A)	<del>N/A</del> (1)	Comments received from SAPI Conference To allow for incorporation and alignment of outcomes from the EDP process 50% vacancy rate of spatial planners due to resignations
KP1068	KPA 05. Planning and Economic Development> KFA 36. Skills Development and Education	Implementation of the Small Business Entrepreneurs Capacity Building Programme	Output	Number of Business Entrepreneurs Capacity Building initiatives implemented by <del>31 March</del> <b>30 June</b>	New KPI	1 initiative implemented per annum	1 Business Entrepreneurs Capacity Building initiative implemented by <del>31 March</del> <b>30 June</b>	MQ	N/A	N/A	± N/A	<del>N/A</del> 1	Targeted date will not be met due to the loss of 75% staff in the relevant department

				KPA 5: PLANNING AND E	ECONOMIC DEVE	LOPMENT							
IDP/	KPA > Key Focus Area (KFA)	Indicator (Activity/ Project/	Indicator type	Unit of Measurement	Baseline (Actual	5 Year Target	2018/2019	Funding Source		get Imple	vice Deliv mentatio 018/2019	n Plan	Motivation for amendment
Ref No.		Programme/ Key Initiative)	Indica		2016/2017)			Fundin	Q1	Q2	Q3	Q4	
KP1069	KPA 05. Planning and Economic Development> KFA 37. Rural Development	Implementation <b>of rural</b> <b>development</b> <del>economic</del> <del>growth</del> initiatives emanating from the Rural Development Strategy	Output	Number of rural development initiatives implemented by 30 June	New KPI	2 initiatives implemented per annum	2 rural development initiatives implemented by 30 June	MQ	N/A	1 (1)	N/A	1 (2)	Incorrect department reference in the KPI
KP1072	KPA 05. Planning and Economic Development> KFA 38. Spatial and Urban Planning	Annual review of the Drakenstein Spatial Development Framework (SDF)	Output	Number of reviewed SDFs submitted to the Portfolio Committee (Planning Services) / MayCo by 31 May	New KPI	1 SDF reviewed per annum	1 reviewed SDF submitted to the Portfolio Committee (Planning Services) / MayCo by 31 May	MQ	N/A	N/A	N/A	1	
KPI128	KPA 05. Planning and Economic Development> KFA 39. Tourism	Conclusion of a Service Level Agreement (SLA) with the Drakenstein Local Tourism Association	Output	Number of SLAs concluded with the Drakenstein Local Tourism Association by 31 December	New KPI	1 SLA concluded	1 SLA concluded with the Drakenstein Local Tourism Association by 31 December	MQ	N/A	1	N/A	N/A	
KP1036	KPA 05. Planning and Economic Development> KFA 40. Land, valuation and Property Management	Land applications processed within 3 calendar months from date of application	Output	Percentage of applications for Municipal land processed within 3 calendar months of date of application	80%	80% per annum	80% of land applications processed within 3 calendar months of date of application	MQ	80%	80%	80%	80%	

## 2.6 KPA 6: Safety and Environmental Management

KPA 6: SAFETY AND ENVIRONMENTAL MANAGEMENT													
IDP/ Ref No.	KPA > Key Focus Area (KFA)	Indicator (Activity/ Project/ Programme/ Key Initiative)	Indicator type	Unit of Measurement	Baseline (Actual 5 Year Tarj 2016/2017)	5 Year Target	5 Year Target 2018/2019	Funding Source	Bud	AYER: Ser get Imple (SDBIP 2	n Plan	Motivation for amendment	
Kei No.								Fundin	Q1	Q2	Q3	Q4	
KPI131	KPA 06. Safety and Environmental Management> KFA 41. Safety and Security	Submission of a Central Business District (CBD) (North and South) Law Enforcement Plan to the Portfolio Committee (Community Services)	Output	Number of CBD (North and South) Law Enforcement Plans submitted to the Portfolio Committee (Community Services) by 30 September	New KPI	1 CBD (North and South) Law Enforcement Plan submitted	1 CBD (North and South) Law Enforcement Plan submitted to Portfolio Committee (Community Services) by 30 September	MQ	1	N/A	N/A	N/A	
KP1079	KPA 06. Safety and Environmental Management> KFA 42. Disaster Management	Establish a Combined Response and Control Centre	Output	Number of Combined Response and Control Centres (60 Breda Street) established by 30 June	New KPI	1 Combined Response and Control Centre established	1 Combined Response and Control Centre (60 Breda Street) established by 30 June	MQ	N/A	N/A	N/A	1	
KPI105	KPA 06. Safety and Environmental Management> KFA 42. Disaster Management	Submit Disaster Management Plan to the Mayoral Committee (MayCo)	Output	Number of Disaster Management Plans submitted to the MayCo by 31 March	1	1 reviewed Disaster Management Plan submitted per annum to MayCo	1 Disaster Management Plan submitted to the MayCo by 31 March	MQ	N/A	N/A	1	N/A	
KP1080	KPA 06. Safety and Environmental Management> KFA 43. Emergency Management	Implement a smoke alarm <del>pilot</del> project in informal settlements	Output	Number of smoke alarm units installed in informal settlements by 30 June	New KPI	400 smoke alarms installed per annum	400 smoke alarms installed in informal settlements by 30 June	MQ	100 (100)	100 (200)	100 (300)	100 (400)	
KP1082	KPA 06. Safety and Environmental Management> KFA 45. Municipal Law Enforcement (includes the Municipal Court)	Establishment of a Municipal Court	Output	Number of Municipal Courts established by 30 June	New KPI	1 Municipal Court established	1 Municipal Court established by 30 June	MQ	N/A	N/A	N/A	1	

KPA 6: SAFETY AND ENVIRONMENTAL MANAGEMENT													
IDP/ Ref No.	KPA > Key Focus Area (KFA)	Indicator (Activity/ Project/ Programme/ Key Initiative)	Indicator type	Unit of Measurement	Baseline (Actual 5 Year Targe 2016/2017)	5 Year Target	2018/2019	Funding Source	Bud	AYER: Ser get Imple SDBIP 2	Motivation for amendment		
Aer NO.			Indica						Q1	Q2	Q3	Q4	
KPI085	KPA 06. Safety and Environmental Management> KFA 46. Environmental Management and Climate Change	Submit the <b>Draft Final</b> Air Quality Management Plan to Council	Output	Number of <b>Draft Final</b> Air Quality Management Plans submitted <b>to Portfolio</b> <b>Committee (Planning</b> <b>Services) / MayCo</b> <del>Council</del> by 30 June	New KPI	1 Air Quality Management Plan submitted to Portfolio Committee (Planning Services) / MayCo Council	1 Air Quality Management Plan submitted <b>to Portfolio Committee (Planning Services) / MayCo <del>Counci</del>l by 30 June</b>	MQ	N/A	N/A	N/A	1	AQMP must first serve at Portfolio Committee (Planning Services) and thereafter Mayco before it can serve at Council
KPI129	KPA 06. Safety and Environmental Management> KFA 46. Environmental Management and Climate Change	Implementation of the Climate Change Adaptation Plan	Output	Number of climate change initiatives implemented by 30 June	New KPI	2 climate change initiative implemented per annum	2 climate change initiatives implemented by 30 June	MQ	N/A	1 (1)	N/A	1 (2)	
KPI130	KPA 06. Safety and Environmental Management> KFA 47. Natural Resources	Submit to the Portfolio Committee (Planning Services) / MayCo a Final Implementation Strategy for the Management of Alien Vegetation on Municipal land	Output	Number of Final Implementation Strategies for the Management of Alien Vegetation on Municipal land submitted to the Portfolio Committee (Planning Services) / MayCo by <del>31 March <b>30</b> June</del>	New KPI	1 Implementation Strategy for the Management of Alien Vegetation on Municipal land submitted	1 Final Implementation Strategy for the Management of Alien Vegetation on Municipal land submitted to the Portfolio Committee (Planning Services) / MayCo by <del>31 March <b>30</b> June</del>	MQ	N/A	N/A	± N/A	<del>N/A</del> 1	Historical capacity constraints within the Department requires the target date to be amended
KP1088	KPA 06. Safety and Environmental Management> KFA 48. Parks and Open Spaces	Upgrade play parks in the Municipal Area	Output	Number of play parks upgraded by 30 June	New KPI	50 play parks upgraded per annum	50 play parks upgraded by 30 June	MQ	10 (10)	15 (25)	15 (40)	10 (50)	

## 2.7 KPA 7: Social and Community Development

				KPA 7: SOC		NITY DEVELOPMENT							
IDP/ Ref	KPA > Key Focus Area (KFA)	Indicator (Activity/ Project/	Indicator type	Unit of Measurement	Baseline (Actual	5 Year Target	2018/2019	Funding Source	TOP LAYER: Service Delivery and Budget Implementation Plan (SDBIP 2018/2019)				Motivation for
No.		Programme/ Key Initiative)	Indica		2016/2017)			Fundin	Q1	Q2	Q3	Q4	amendment
КРІ08 9	KPA 07. Social and Community Development> KFA 49. Health	Reporting on the Integrated Drakenstein Health Forum to the Portfolio Committee (Community Services)	Output	Number of quarterly reports on the Integrated Drakenstein Health Forum submitted to the Portfolio Committee (Community Services)	New KPI	4 reports submitted per annum	1 report submitted per quarter to the Portfolio Committee (Community Services)	MQ	1 (1)	1 (2)	1 (3)	1 (4)	
KP109 0	KPA 07. Social and Community Development> KFA 50. Early and Childhood Development	Information sessions held with Early Childhood Development (ECD) Forums	Output	Number of information sessions held with ECD Forums by 30 June	New KPI	24 information sessions per annum	24 information sessions held with ECD Forums by 30 June	MQ	6 (6)	6 (12)	6 (18)	6 (24)	
KPI12 2	KPA 07. Social and Community Development> KFA 51. Gender, Elderly, youth and Disabled	Reporting on the Drakenstein Youth Forum activities to the Portfolio Committee (Community Services)	Output	Number of quarterly reports on the Drakenstein Youth Forum activities submitted to the Portfolio Committee (Community Services)	New KPI	4 reports submitted per annum	1 report submitted per quarter to the Portfolio Committee (Community Services)	M	1 (1)	1 (2)	1 (3)	1 (4)	
KPI09 2	KPA 07. Social and Community Development> KFA 52. Sustainable Human Settlements (housing)	Provide housing opportunities in terms of the Integrated Human Settlement Plan and in accordance with the Human Settlements Grant	Output	Number of housing opportunities provided by 30 June	99	2,000 housing opportunities provided	300 housing opportunities provided by 30 June	MQ	N/A	100 (100)	100 (200)	100 (300)	
KPI12 3	KPA 07. Social and Community Development> KFA 54. Arts and Culture	Reporting on the Drakenstein Arts and Culture Forum activities to the Portfolio Committee (Community Services)	Output	Number of quarterly reports on the Drakenstein Arts and Culture Forum activities submitted to the Portfolio Committee (Community Services)	New KPI	4 reports submitted per annum	1 report submitted per quarter to the Portfolio Committee (Community Services)	MQ	1 (1)	1 (2)	1 (3)	1 (4)	
<del>КРЮ9</del> <del>6</del>	KPA 07. Social and Community Development> KFA 55. Animal Control	Respond to livestock complaints	Outcome	Number Percentage response rate to all errant livestock complaints within 24 hours	New KPI	<del>90% response</del> <del>within 24 hours</del>	90% response rate to all errant livestock complaints within 24 hours		<del>90%</del>	<del>90%</del>	<del>90%</del>	<del>90%</del>	KPI is operational in nature and will therefore be

	KPA 7: SOCIAL AND COMMUNITY DEVELOPMENT												
IDP/ Ref	KPA > Key Focus Area (KFA)	Indicator (Activity/ Project/ Programme/ Key Initiative)	Indicator type	Baseline Unit of Measurement (Actual		5 Year Target	2018/2019	ding Source	Budg	AYER: Serv get Impler SDBIP 20	nentatior	n Plan	Motivation for
No.					2016/2017)			Fundir	Q1 Q2	Q3	Q4	amendment	
													measured on the departmental SDBIP
KPI12 4	KPA 07. Social and Community Development> KFA 57. Cemeteries and Crematoria	Information sessions held on alternative burial methods	Output	Number of information sessions held on alternative burial methods by 30 June	New KPI	8 information sessions held per annum	8 information sessions held on alternative burial methods by 30 June	MQ	2 (2)	2 (4)	2 (6)	2 (8)	