

Drakenstein Municipality, an employer that is committed to equal employment opportunities, invite people who qualify to apply for the below mentioned vacancy within its Community Services Department.

PERSONNEL VACANCY
EXTERNAL APPLICATIONS WILL BE CONSIDERED

OPERATOR x4 (REF NO: C-LS-OP1, C-LS-OP4, C-LS-OP7, C-TS-CR6)

DEPARTMENT: PUBLIC SAFETY

SECTION: SECURITY & JOINT OPERATIONS

DIVISION: Law Enforcement & Security

SALARY SCALE	TASK LEVEL 07 – Total cost to company – R377 893.30 – R464 987.32 per annum BENEFITS: Medical aid, Housing allowance, Pension and Group life
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JOB PURPOSE:

Performs duties associated with the provisioning and maintaining of the flow of communication between the Central operational centre and other stakeholders (e.g. SAPS, EMS, etc.). therefore, the incumbent acts in the central communication network for the Municipality. Monitoring cameras and alarm system and dispatching of emergency services.

SELECTION REQUIREMENTS FOR THE POST:

- Grade 12
- Grade C PSIRA registered.

OTHER REQUIREMENTS/SKILLS:

- Must be able to compile accurate information.
- Computer Literacy (MS Office).
- Fluency in 2 of the Official Languages of the Western Cape, one of which must be English.
- Knowledge in Radion Communication procedures.
- Experience of a Call Centre / Control Room / CCTV Monitoring.
- Willing to work shifts.
- Ability to follow oral and written instructions.
- Good interpersonal skills, human relations, and communication skills.
- Ability to retain composure and work accurately under pressure in emergency situations.
- Ability to work in confined area and wear a headset.
- Excellent typing skills with good eye-hand coordination.
- Ability to learn to enter information accurately and quickly on the computer system while receiving information via radio and telephone.
- Good telephone etiquette.
- Ability to give attention to detail.

- No criminal record.

EXPERIENCE:

- 1- years relevant experience.

COMPETENCIES

- Community and Customer Focus
- Patrol, Enforcement and Emergency Response
- Communication
- Action and Outcome Orientation
- Resilience
- Team Orientation

GENERAL INFORMATION:

1. A service bonus equivalent to one month's salary, where applicable, will be payable and be supplemented by the normal benefits applicable to the Municipality including housing allowance for homeowners subject to certain conditions.
2. The Municipality is an equal opportunity employer and respects the conditions of the Employment Equity Act. Preference will be given to candidates who comply with the Employment Equity Targets but will not be the only criteria applied.
3. All applications are subject to reference checking and verification of qualification checking, which means that by applying for a position at the Municipality, you give us consent to do the various checking.
4. Applications received after the closing date, or which have been received without the application form and documentation/s mentioned below will not be considered.
5. Canvassing of any councillor and/or member of the Appointment Committee and/or any personnel member of the Municipality will not be allowed and will immediately disqualify applicants.
6. Only short-listed applicants will be contacted for interviews. Applicants can regard their applications as being unsuccessful if no feedback has been received within three (3) months from the closing date.
7. Placement of candidates for work can be done in any area of Drakenstein. This area covers Simondium, Paarl, Wellington, Gouda, Hermon and Saron.
8. Applications within the **Drakenstein municipal area** will be receiving preference.
9. The Municipality respects the conditions of the Protection of Personal Information Act. By submitting your information and application you confirm that the information you have provided to us is true, correct and up to date.
10. Successful candidates will be expected to sign a contract of employment, disclosure of benefits and interest and a performance contract (where applicable) with the employer.
11. Candidates that arrive late for interviews will be disqualified.
12. The Municipality reserves the right not to make an appointment.

Application forms can be obtained from the Human Resources Offices at the Civic Centre, Berg River Boulevard, Paarl, 7622 (Mondays to Fridays from 08:00 until 15:30) or on the Drakenstein Municipal website www.drakenstein.gov.za. Clearly indicate the reference number for the post you are applying for on the pre-scribe application form. Your fully completed application form must be accompanied by your CV and relevant certified supporting documents when handing it in. Certified copies must not be older than three (3) months **No fax copies**

will be accepted. *No CVs will be returned on the applicant's request, therefore please do not send us your original certificates.*

Your application can be submitted via email to: communityjobs@drakenstein.gov.za, hand delivered or posted to Drakenstein Municipality, Human Resource Offices, PO Box 1, Berg River Boulevard, Paarl, 7622.

Closing date for emailed applications: 17 October 2025 at 23h59

Closing date for hardcopies: 17 October 2025 at 15h30

CITY MANAGER