

# Revised Top Layer Service Delivery and Budget Implementation Plan 2017/2018

28 February 2018

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© Drakenstein Municipality Civic Centre Bergriver Boulevard PAARL 7622

Phone: 021 807 4615 • Email: mm@drakenstein.gov.za

| 1.     | REVISED TOP LAYER (TL) SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) 2017/2018 |
|--------|--|
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| Attach | ned hereto is the Revised TL SDBIP for the financial year 2017/2018.                     |
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|        | cillor Conrad Poole<br>utive Mayor   |
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# 2. REVISED TOP LAYER (TL) SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) 2017/2018: PER KEY PERFORMANCE AREA (KPA)

# 2.1 KPA 1: Governance and Stakeholder Participation

|                 |                                     |   |   |                | КРА   | 1: Governance an                   | d Stakeholder P         | articipation  |                |          |          |   |          |  |  |
|-----------------|-------------------------------------|---|---|----------------|---|------------------------------------|-------------------------|---|----------------|----------|----------|---|----------|--|--|
| IDP/<br>Ref No. | Department                          | KPA > Key Focus Area<br>(KFA)   | Indicator<br>(Activity/ Project/<br>Programme/ Key              | Indicator type | Unit of<br>Measurement  | Baseline<br>Actual                 | 5 Year                  | 2017/2018   | Funding Source | TOP LAY  | Implemen | Delivery an<br>tation Plan<br>017/2018) |          | Evidence to be produced (POE)  | Motivation for revision  |
| Ket No.         | ·                                   | (KFA)   | Initiative)   | Indica         | Measurement   | 2015/2016                          | Target                  |   | Fundin         | Q1       | Q2       | Q3                                      | Q4       | Evidence to be produced  | revision   |
| KP1001          | Corporate<br>Services               | KPA 01. Governance<br>and Stakeholder<br>Participation> KFA<br>01. Governance<br>Structures | Monitor the implementation of Council resolutions               | Output         | Percentage<br>implementation of<br>Council resolutions in<br>accordance with<br>action due dates  | 12 Progress<br>reports<br>provided | 100% Per<br>annum       | 100%<br>Implementation of<br>Council resolutions  | <del>Ma</del>  | 100%     | 100%     | 100%                                    | 100%     | Register of<br>Council<br>Resolutions with<br>included due<br>dates of actions | This KPI is being replaced by KPI117 which allows for more realistic measurement and reporting on the status of Council resolutions adopted and implemented. |
| <u>KPI117</u>   | <u>Corporate</u><br><u>Services</u> | KPA 01. Governance<br>and Stakeholder<br>Participation> KFA<br>01. Governance<br>Structures | Monitor the implementation of Council resolutions               | Output         | Number of<br>monitoring reports<br>submitted to Council<br>meetings by 30 June                    | 12 Progress<br>reports<br>provided | 11 Reports<br>per annum | 11 Monitoring<br>reports submitted to<br>Council by 30 June                                   | <u>M</u>       | <u>3</u> | <u>2</u> | <u>3</u>                                | <u>3</u> | As per<br>Performance<br>Measurement<br>Sheet                                  | This KPI replaced KPI001. POE column not compulsory in terms of the MFMA Circular 13.  |
| KPI002          | Internal Audit                      | KPA 01. Governance<br>and Stakeholder<br>Participation> KFA<br>01. Governance<br>Structures | Adoption of Audit<br>Committee<br>recommendations<br>by Council | Output         | Percentage of Audit<br>Committee<br>recommendations<br>adopted by Council<br>on a quarterly basis | 100%                               | 100% Per<br>annum       | 95% of Audit<br>Committee<br>recommendations<br>adopted <u>quarterly by</u><br><u>Council</u> | MO             | 95%      | 95%      | 95%                                     | 95%      | As per Performance Measurement Sheet Register of Council resolutions           | This KPI was reviewed to ensure that it conforms to the SMART criteria. POE column not compulsory in terms of the MFMA Circular 13.                          |

|         |                       |   |   |                | KPA  | 1: Governance an   | d Stakeholder P                          | articipation  |                |         |      |   |          |   |  |
|---------|-----------------------|---|---|----------------|--|--------------------|--|---|----------------|---------|------|---|----------|---|--|
| IDP/    | Department            | KPA > Key Focus Area  | Indicator<br>(Activity/ Project/  | Indicator type | Unit of  | Baseline<br>Actual | 5 Year                                   | 2017/2018   | Funding Source | TOP LAY | •    | Delivery an<br>tation Plan<br>017/2018) | d Budget | Evidence to be produced (POE)   | Motivation for   |
| Ref No. |                       | (KFA)   | Programme/ Key<br>Initiative)   | Indica         | Measurement  | 2015/2016          | Target                                   |   | Fundin         | Q1      | Q2   | Q3                                      | Q4       | Evidence to be produced   | revision   |
| KPI004  | Risk<br>Management    | KPA 01. Governance<br>and Stakeholder<br>Participation> KFA<br>02: Risk Management                              | Investigation of all<br>formally reported<br>fraud, theft and<br>corruption cases     | Output         | Percentage of<br>formally reported<br>fraud investigations<br>initiated within 30<br>days of receipt | 100%               | 100% Per<br>annum                        | 100% of<br>investigations<br>initiated within 30<br>days of receipt | MQ             | 100%    | 100% | 100%                                    | 100%     | As per Performance Measurement Sheet Incident Register                      | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13. |
| KPI005  | IDP and PMS           | KPA 01. Governance<br>and Stakeholder<br>Participation> KFA<br>03: Stakeholder<br>Participation                 | IDP and Budget<br>annual stakeholder<br>consultation                                  | Output         | Number of IDP<br>stakeholder<br>engagements held<br>annually   | 64 Per annum       | 66 Per<br>annum                          | 66 Stakeholder<br>engagements per<br>annum                          | DM             | N/A     | 33   | N/A                                     | 33       | As per Performance Measurement Sheet Attendance Register of each meeting    | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13. |
| КР1006  | Corporate<br>Services | KPA 01. Governance<br>and Stakeholder<br>Participation> KFA<br>04. Policies and By-<br>Laws                     | Review policies   | Output         | Percentage of identified policies reviewed by 30 June  | New KPI            | 100% Per<br>annum                        | 100% of identified<br>policies reviewed by<br>30 June               | DM             | 0%      | 100% | 100%                                    | 100%     | As per Performance Measurement Sheet Register of policies reviewed          | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13. |
| КРІ007  | Corporate<br>Services | KPA 01. Governance<br>and Stakeholder<br>Participation> KFA<br>05.<br>Intergovernmental<br>Relations (IGR)      | Development of<br>International &<br>Intergovernmental<br>Relations (I&IGR)<br>Policy | Output         | Number of I&IGR<br>policies submitted to<br>MayCo by 31<br>December                                  | New KPI            | 1 Per annum                              | 1 I&IGR Policy<br>submitted to MayCo<br>by 31 December              | DM             | N/A     | 1    | N/A                                     | N/A      | As per Performance Measurement Sheet Proof of submission of policy to MayCo | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13. |
| KPI008  | Corporate<br>Services | KPA 01. Governance<br>and Stakeholder<br>Participation> KFA<br>06. Communications<br>(Internal and<br>External) | External<br>newsletters issued  | Output         | Number of external<br>newsletters issued by<br>30 June   | 12                 | 11<br>Newsletters<br>issued per<br>annum | 11 External<br>newsletters issued by<br>30 June                     | DM             | 3       | 2    | 3                                       | 3        | As per Performance Measurement Sheet External Newsletters issued            | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13. |
| КР1009  | Corporate<br>Services | KPA 01. Governance<br>and Stakeholder<br>Participation> KFA<br>07. Marketing<br>(Branding and                   | Submission of<br>Marketing &<br>Branding Plan to<br>MayCo                             | Output         | Number of Marketing<br>& Branding Plans<br>submitted to MayCo<br>by 30 June                          | New KPI            | 1 Per annum                              | 1 Marketing &<br>Branding Plan<br>submitted to MayCo<br>by 30 June  | DM             | N/A     | N/A  | N/A                                     | 1        | As per Performance Measurement Sheet Marketing & Branding Plan/ Proof of    | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular        |

Website)

submission to MayCo

13.

# 2.2 KPA 2: Financial Sustainability

|                 |                       |  |  |                |   | KPA 2: Finar         | ncial Sustainabili   | ty   |                |         |          |   |     |  |  |
|-----------------|-----------------------|--|--|----------------|---|----------------------|----------------------|--|----------------|---------|----------|---|-----|--|--|
| IDP/<br>Ref No. | Department            | KPA > Key Focus Area<br>(KFA)  | Indicator<br>(Activity/ Project/<br>Programme/ Key   | Indicator type | Unit of<br>Measurement  | Baseline<br>Actual   | 5 Year               | 2017/2018  | Funding Source | TOP LAY | Implemen | Delivery an<br>tation Plan<br>017/2018) | _   | Evidence to be<br>produced<br>(POE)  | Motivation for revision  |
| Ref No.         |                       | (KFA)  | Initiative)  | Indica         | weasurement   | 2015/2016            | Target               |  | Fundir         | Q1      | Q2       | Q3                                      | Q4  | Evidence to be<br>produced   | revision   |
| KPI011          | Financial<br>Services | KPA 02. Financial<br>Sustainability> KFA<br>08. Revenue<br>Management              | Raise/Collect<br>Operating Budget<br>revenue as per<br>approved budget                     | Input          | Percentage of Total<br>Annual Operating<br>Budget revenue<br>raised/received by 30<br>June <del>(Financial</del><br>Services) | 99.26%               | 98% Per<br>annum     | 98% of total<br>Operating Budget<br>Revenue raised by 30<br>June               | MG             | 25%     | 49%      | 74%                                     | 98% | As per Performance Measurement Sheet S-52 and S-71 Reports Annual Financial Statements | entry which is being corrected.  POE column not compulsory in terms of the MFMA Circular 13. |
| KPI013          | Financial<br>Services | KPA 02. Financial<br>Sustainability> KFA<br>09. Expenditure and<br>Cost Management | Spend Operating<br>Budget<br>expenditure as per<br>approved Budget                         | Output         | Percent of Total<br>Annual Operating<br>Budget spent by 30<br>June <del>(Financial</del><br><del>Services)</del>              | 95.40%               | 95% Per<br>annum     | 95% of total<br>Operating Budget<br>expenditure spent by<br>30 June            | MQ             | 20%     | 40%      | 60%                                     | 95% | As per Performance Measurement Sheet S.52 and S.71 Reports Annual Financial Statements | entry which is being corrected. POE column not compulsory in terms of the MFMA Circular 13.  |
| KPI015          | Financial<br>Services | KPA 02. Financial<br>Sustainability> KFA<br>10. Budgeting /<br>Funding             | Submission of the<br>MTREF (aligned to<br>the IDP) to Council<br>for approval by 31<br>May | Input          | Number of MTREF<br>submitted for<br>approval to Council<br>by 31 May  | 1 MTREF per<br>annum | 1 MTREF per<br>annum | 1 MTREF submitted<br>for approval to<br>Council by 31 May                      | DM             | N/A     | N/A      | N/A                                     | 1   | As per Performance Measurement Sheet Proof of submission to Council / Council minutes  | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13.                   |
| KPI016          | Financial<br>Services | KPA 02. Financial<br>Sustainability> KFA<br>10. Budgeting /<br>Funding             | Submission of the<br>Adjustments<br>Budget to Council<br>for approval by 28<br>February    | Input          | Number of<br>Adjustments Budgets<br>submitted for<br>approval to Council<br>by 28 February                                    | 1 Per annum          | 1 Per annum          | 1 Adjustments<br>Budget submitted to<br>Council for approval<br>by 28 February | MQ             | N/A     | N/A      | 1                                       | N/A | As per Performance Measurement Sheet Proof of submission to Council / Council minutes  | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13.                   |

### **KPA 2: Financial Sustainability**

|                 |                       |  |  |                |   |                    | iciai Sustailiabili  | -1  |                |            |            |  |            |  |   |
|-----------------|-----------------------|--|--|----------------|---|--------------------|----------------------|---|----------------|------------|------------|--|------------|--|---|
| IDP/<br>Ref No. | Department            | KPA > Key Focus Area<br>(KFA)  | Indicator<br>(Activity/ Project/<br>Programme/ Key   | Indicator type | Unit of<br>Measurement  | Baseline<br>Actual | 5 Year<br>Target     | 2017/2018   | Funding Source | TOP LAY    | Implemen   | Delivery an<br>station Plan<br>017/2018) | _          | Evidence to be<br>produced<br>(POE)  | Motivation for revision   |
| Ref No.         |                       | (KFA)  | Initiative)  | Indica         | weasurement   | 2015/2016          | rarget               |   | Fundir         | Q1         | Q2         | Q3                                       | Q4         | Evidence to be<br>produced   | revision  |
| KPI017          | Financial<br>Services | KPA 02. Financial<br>Sustainability> KFA<br>11. Capital<br>Expenditure | Actual expenditure on the approved Capital Budget for the Municipality by 30 June (NKPI - MFMA, Reg. S10(c)) | Output         | Percentage of<br>approved Capital<br>Budget actually spent<br>by 30 June <del>(Financial</del><br>Services) | 98.75%             | 90% 96%<br>Per annum | 90% 96% of approved<br>Capital Budget spent<br>by 30 June   | DM             | 10%<br>20% | 30%<br>40% | 60%                                      | 90%<br>96% | As per Performance Measurement Sheet S.52 and S.71 Reports Annual Financial Statements   | erroneous entry which is being corrected. The target for capital budget expenditure changed to 90% as a general Municipal target for capital budget actually spent, as oppose to the previous target which included commitments and rollover funds. POE column not compulsory in terms of the MFMA Circular 13. |
| KPI019          | Financial<br>Services | KPA 02. Financial<br>Sustainability> KFA<br>12. Asset<br>Management    | Submission of a<br>GRAP Compliant<br>Fixed Asset<br>Register to the<br>Auditor General                       | Output         | Number of GRAP<br>Compliant Fixed<br>Asset Registers<br>submitted to the<br>Auditor General by 31<br>August | 1                  | 1 per<br>annum       | 1 GRAP Compliant<br>Fixed Asset Register<br>as at 31 August | MQ             | 1          | N/A        | N/A                                      | N/A        | As per Performance Measurement Sheet Auditor General acknowledgeme nt of receipt for AFS submission (inclusive of GRAP Compliant Fixed Asset Register) | POE source documents revised to ensure that the actual result can be proven. POE column not compulsory in terms of the MFMA Circular 13.  |

| KPA 2: Financial | Sustainability |
|------------------|----------------|
|------------------|----------------|

| IDP/    | Department            | KPA > Key Focus Area   | Indicator<br>(Activity/ Project/   | Indicator type | Unit of   | Baseline<br>Actual   | 5 Year  | 2017/2018  | Funding Source | TOP LAY                          | Implemen     | Delivery an<br>tation Plan<br>017/2018) | _            | Evidence to be produced (POE)  | Motivation for  |
|---------|-----------------------|--|--|----------------|---|----------------------|---|--|----------------|----------------------------------|--------------|---|--------------|--|---|
| Ref No. | 2 оринином            | (KFA)  | Programme/ Key<br>Initiative)  | Indicat        | Measurement   | 2015/2016            | Target  |  | Funding        | Q1                               | Q2           | Q3                                      | Q4           | Evidence to be produced  | revision  |
| KPI020  | Financial<br>Services | KPA 02. Financial<br>Sustainability> KFA<br>13. Financial Viability        | Ratio in respect of<br>Debtor Payment<br>Days (Collect all<br>billed revenue to<br>ensure that<br>sufficient cash is<br>generated to meet<br>Drakenstein's debt<br>and operating<br>commitments) | Outcome        | Net Debtors Days Ratio ((Gross Debtors  – Bad Debt Provision)  / Billed Revenue)) x 365 (Target Number of days), measured quarterly | 44 days              | Less than 45<br>days<br>measured<br>annually  | <u>≤</u> 45 days   | Md             | <b>←≤</b> 45                     | <b>←≤</b> 45 | <b>∠</b> <u>≤</u> 45                    | <b>~</b> ≤45 | As per Performance Measurement Sheet S.52 and S.71 Reports Annual Financial Statements                                   | This KPI was reviewed to ensure that it conforms to the SMART criteria. POE column not compulsory in terms of the MFMA Circular 13.                                 |
| KPI021  | Financial<br>Services | KPA 02. Financial<br>Sustainability> KFA<br>14. Supply Chain<br>Management | Disclose in Annual<br>Financial<br>Statements all<br>deviations<br>condoned by<br>Council  | Output         | Number of Disclosure<br>notes in Annual<br>Financial Statements<br>on all monthly<br>reported deviations<br>condoned by Council     | 1 Disclosure<br>Note | 1 Disclosure<br>note in<br>Annual<br>Financial<br>Statements<br>per annum<br>on SCM<br>deviations | 1 Disclosure<br>note in<br>Annual<br>Financial<br>Statements<br>per annum on SCM<br>deviations                     | MO             | 1                                | N/A          | N/A                                     | N/A          | As per Performance Measurement Sheet Annual Financial Statements   | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13.  |
| KPI022  | Financial<br>Services | KPA 02. Financial<br>Sustainability> KFA<br>15. Financial<br>Reporting     | Submit the Annual<br>Financial<br>Statements by 31<br>August to the<br>Office of the<br>Auditor-General  | Output         | Number of Annual<br>Financial Statements<br>submitted to the<br>Auditor General by 31<br>August                                     | 1 AFS per<br>annum   | 1 AFS per<br>annum  | 1 Set of Annual<br>Financial<br>Statements<br>submitted to the<br>Office of the<br>Auditor General<br>by 31 August | MQ             | 1                                | N/A          | N/A                                     | N/A          | As per Performance Measurement Sheet Proof of submission /Auditor General acknowledgeme nt of receipt for AFS submission | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13.  |
| KPI023  | Financial<br>Services | KPA 02. Financial<br>Sustainability> KFA<br>15. Financial<br>Reporting     | Financial viability<br>measured in terms<br>of the available<br>cash to cover fixed<br>operating<br>expenditure (NKPI<br>Proxy - MFMA,<br>Reg. S10(g)(iii))                                      | Output         | Cost coverage ratio<br>(Available cash +<br>investments) /<br>Monthly fixed<br>operating<br>expenditure,<br>measured annually       | 5.34                 | >3.0<br>Greater<br>than   | >3.0<br>Greater than<br><del>(2016/17 Results)</del>   | MQ             | <u>N/A</u><br><del>&gt;3.0</del> | N/A          | N/A                                     | ≥3.0<br>N/A  | As per Performance Measurement Sheet Ratio Reported in the Annual Report   | This KPI was reviewed to ensure that it conforms to the SMART criteria. Target was erroneously recorded in the quarter 1. Target moved to quarter 4. POE column not |

|                 |                       |  |  |                |   | KPA 2: Finan       | icial Sustainabili                     | ty  |                |                                  |                                       |     |  |  |  |
|-----------------|-----------------------|--|--|----------------|---|--------------------|--|---|----------------|----------------------------------|---------------------------------------|-----|--|--|--|
| IDP/<br>Ref No. | Department            | KPA > Key Focus Area   | Indicator<br>(Activity/ Project/<br>Programme/ Key   | Indicator type | Unit of   | Baseline<br>Actual | 5 Year                                 | 2017/2018   | Funding Source | TOP LAY                          | ER: Service<br>Implement<br>(SDBIP 20 |     | d Budget                                 | Evidence to be<br>produced<br>(POE)                                      | Motivation for revision  |
| Ket No.         |                       | (KFA)  | Initiative)  | Indica         | Measurement   | 2015/2016          | Target                                 |   | Fundin         | Q1                               | Q2                                    | Q3  | Q4                                       | Evidence to be produced  | revision   |
|                 |                       |  |  |                |   |                    |  |   |                |                                  |                                       |     |  |  | compulsory in<br>terms of the<br>MFMA Circular<br>13.  |
| крі024          | Financial<br>Services | KPA 02. Financial<br>Sustainability> KFA<br>15. Financial<br>Reporting | Financial viability measured in terms of the Municipality's ability to meet its service debt obligations (NKPI Proxy - MFMA, Reg. S10(g)(i)) | Outcome        | Debt coverage ratio ((Total operating revenue - operating grants received) / (Debt service payments due within the year)) measured annually | 7.83               | ≥6.7<br>more than<br><8.0<br>Less than | ≥6.7<br>more than<br><8.0<br>Less than<br>(2016/17) | MQ             | <u>N/A</u><br><del>&lt;8.0</del> | N/A                                   | N/A | <u>&gt;6.7</u><br><del>≤8.0</del><br>N/A | As per Performance Measurement Sheet Ratio Reported in the Annual Report | Target was erroneously recorded in the quarter 1. Target moved to quarter 4. POE column not compulsory in terms of the MFMA Circular 13. |
| KPI025          | Financial<br>Services | KPA 02. Financial<br>Sustainability> KFA<br>15. Financial<br>Reporting | Financial viability<br>measured in terms<br>of the outstanding<br>service debtors<br>(NKPI Proxy -<br>MFMA, Reg.<br>S10(g)(ii))              | Outcome        | Service debtors to revenue ratio – (Total outstanding service debtors / revenue received for services) measured annually                    | 0.17               | <0.25<br>Less than                     | <0.25<br>Less than<br>( <del>2016/17)</del>         | MO             | <u>N/A</u><br>≪0.25              | N/A                                   | N/A | <u>&lt;0.25</u><br>N∕A                   | As per Performance Measurement Sheet Ratio Reported in the Annual Report | Target was erroneously recorded in the quarter 1. Target moved to quarter 4. POE column not compulsory in terms of the MFMA Circular 13. |

# 2.3 KPA 3: Institutional Transformation

|                 |                         |  |   |                |   | KPA 3: Instituti      | onal Transform          | ation  |                |                     |          |  |                 |  |   |
|-----------------|-------------------------|--|---|----------------|---|-----------------------|-------------------------|--|----------------|---------------------|----------|--|-----------------|--|---|
| IDP/<br>Ref No. | Department              | KPA > Key Focus Area<br>(KFA)  | Indicator<br>(Activity/ Project/<br>Programme/ Key  | Indicator type | Unit of<br>Measurement  | Baseline<br>Actual    | 5 Year<br>Target        | 2017/2018  | Funding Source | TOP LAY             | Implemen | Delivery an<br>station Plan<br>017/2018) | _               | Evidence to be produced (POE)  | Motivation for revision   |
| Rei No.         |                         | (NFA)  | Initiative)   | Indica         | ivieasurement   | 2015/2016             | rarget                  |  | Fundir         | Q1                  | Q2       | Q3                                       | Q4              | Evidence to be<br>produced   | revision  |
| КРІ026          | Corporate<br>Services   | KPA 03. Institutional<br>Transformation> KFA<br>16. Organisational<br>Structure                | The number of people from employment equity target groups employed in the three highest levels of management in compliance with a Municipality's approved employment equity plan (NKPI Proxy - MFMA, Reg. S10(e)) | Output         | Number of Reports on the Number of people from employment equity groups employed in the three highest levels of management by 31 March and 30 June August submitted to the City Municipal Manager | 1 Report per<br>annum | 24 Reports<br>per annum | 2 1 Report compiled<br>and submitted by 31<br>March and 30 June<br>August to the Office<br>of the <u>City</u> Municipal<br>Manager | MQ             | <u>N/A</u><br>-1    | N/A      | 1<br>N/A                                 | 1<br>N/A        | As per Performance Measurement Sheet Proof of Submission to the Office of the City Manager     | Target revised to two reports to the City Manager annually. This KPI was also revised to ensure that it conforms to the SMART criteria. POE column not compulsory in terms of the MFMA Circular 13. |
| KPI116          | Corporate<br>Services   | KPA 03. Institutional<br>Transformation> KFA<br>17. Human Capital<br>and Skills<br>Development | The percentage of<br>the municipality's<br>budget actually<br>spent on<br>implementing its<br>workplace skills<br>plan (NKPI Proxy -<br>MFMA, Reg. S10(f))  | Output         | Percentage of the<br>Municipality's<br>approved budget<br>actually spent on<br>implementing its<br>workplace skills plan<br>by 30 June  | 0.07%                 | 0.10%                   | 0.07%  | DM             | <u>N/A</u><br>0.07% | N/A      | N/A                                      | 0.07%<br>N/A    | As per Performance Measurement Sheet Solar Percentage Reported in the Annual Report            | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13.  |
| KPI029          | Engineering<br>Services | KPA 03. Institutional<br>Transformation> KFA<br>18. Project and<br>Programme<br>Management     | Submit a Project<br>Management<br>Policy to MayCo for<br>approval   | Output         | Number of Project<br>Management policies<br>submitted to MayCo<br>by 30 <u>June</u><br><del>September</del>   | New KPI               | 1 Policy                | 1 Project<br>Management Policy<br>submitted to MayCo<br>by 30 <u>June</u><br><del>September</del>                                  | DM             | <u>N/A</u><br>4     | N/A      | N/A                                      | <u>1</u><br>N/A | As per Performance Measurement Sheet Proof of submission of Project Management Policy to MayCo | The City Manager referred the draft policy back to the Engineering Department for further revision. POE column not compulsory in terms of the MFMA Circular 13.                                     |

|                 |                         |   |   |                |   | KPA 3: Instituti                  | onal Transforma               | ition  |                |            |                                       |     |            |  |  |
|-----------------|-------------------------|---|---|----------------|---|-----------------------------------|-------------------------------|--|----------------|------------|---------------------------------------|-----|------------|--|--|
| IDP/<br>Ref No. | Department              | KPA > Key Focus Area<br>(KFA)   | Indicator<br>(Activity/ Project/<br>Programme/ Key  | Indicator type | Unit of<br>Measurement  | Baseline<br>Actual                | 5 Year<br>Target              | 2017/2018  | Funding Source | TOP LAY    | ER: Service<br>Implement<br>(SDBIP 20 | •   | d Budget   | Evidence to be<br>produced<br>(POE)  | Motivation for revision  |
| Rei No.         |                         | (NFA)   | Initiative)   | Indica         | weasurement   | 2015/2016                         | rarget                        |  | Fundir         | Q1         | Q2                                    | Q3  | Q4         | Evidence to be<br>produced   | revision   |
| KPI030          | IDP and PMS             | KPA 03. Institutional<br>Transformation> KFA<br>19. Performance<br>Management and<br>Monitoring and<br>Evaluation | Submit the Mid-<br>year S72 report to<br>the Mayor  | Output         | Number of Mid-year<br>S. 72 Performance<br>reports submitted to<br>the Mayor by 25<br>January     | 1 Mid-year<br>report<br>submitted | 1 Per annum                   | 1 Mid-year report<br>submitted to the<br>Mayor   | MQ             | N/A        | N/A                                   | 1   | N/A        | As per Performance Measurement Sheet Proof of submission to the Executive Mayor        | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13.   |
| KPI032          | Corporate<br>Services   | KPA 03. Institutional<br>Transformation> KFA<br>20. Systems and<br>Technology                                     | Review ICT Master<br>Plan   | Output         | Number of ICT<br>Master Plans<br>reviewed by 31<br>March  | New KPI                           | 1 Review<br>per annum         | 1 ICT Master Plan<br>review by 31 March          | MO             | N/A        | N/A                                   | 1   | N/A        | As per Performance Measurement Sheet ICT Master Plan Review Proof of submission        | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13.   |
| KPI033          | Corporate<br>Services   | KPA 03. Institutional<br>Transformation> KFA<br>21. Processes and<br>Procedures                                   | Review the <u>ICT</u><br>Standard Operating<br>Procedures   | Output         | Percentage of<br>Identified <u>ICT</u><br>Standard Operating<br>Procedures reviewed<br>by 30 June | New KPI                           | 100%                          | 100%   | DM             | N/A        | N/A                                   | N/A | 100%       | As per Performance Measurement Sheet Register of Standard Operating Procedures         | This KPI was revised to ensure that it conforms to the SMART criteria. POE column not compulsory in terms of the MFMA Circular 13.   |
| KPI034          | Engineering<br>Services | KPA 03. Institutional<br>Transformation> KFA<br>22. Equipment and<br>Fleet Management                             | Expenditure of the Fleet Capital Budget measured quarterly in terms of the approved Capital Budget for Fleet Spend 96% of the Capital Budget for the fleet by 30 June | Output         | Percentage of <u>the</u><br>Fleet Capital Budget<br>spent by 30 June                              | 98%                               | 90% 96%<br>Spent per<br>annum | 90% 96% of Capital<br>Budget spent by 30<br>June | MQ             | 10%<br>20% | 30%<br>40%                            | 60% | 90%<br>96% | As per Performance Measurement Sheet S.52 and S.71 Reports Annual Financial Statements | The target for capital budget expenditure changed to 90% as a general Municipal target for capital budget actually spent, as opposed to the previous target which included commitments and rollover fund POE |

|                 | KPA 3: Institutional Transformation |                      |                                  |           |             |                    |        |           |           |         |          |  |    |                               |   |
|-----------------|-------------------------------------|----------------------|----------------------------------|-----------|-------------|--------------------|--------|-----------|-----------|---------|----------|--|----|-------------------------------|---|
| IDP/<br>Ref No. | Department                          | KPA > Key Focus Area | Indicator<br>(Activity/ Project/ | ator type | Unit of     | Baseline<br>Actual | 5 Year | 2017/2018 | ng Source | TOP LAY | Implemen | Delivery an<br>station Plan<br>017/2018) | _  | Evidence to be produced (POE) | Motivation for  |
| Kei No.         |                                     | (KFA)                | Programme/ Key<br>Initiative)    | Indica    | Measurement | 2015/2016          | Target |           | Fundin    | Q1      | Q2       | Q3                                       | Q4 | Evidence to be<br>produced    | revision  |
|                 |                                     |                      |                                  |           |             |                    |        |           |           |         |          |  |    |                               | column not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13.s. |

|                 |                         |  |   |                | ŀ   | (PA 4: Physical I  | nfrastructure and                                  | Services   |                |            |            |   |            |  |  |
|-----------------|-------------------------|--|---|----------------|---|--------------------|--|--|----------------|------------|------------|---|------------|--|--|
| IDP/<br>Ref No. | Department              | KPA > Key Focus Area<br>(KFA)  | Indicator<br>(Activity/ Project/<br>Programme/ Key  | Indicator type | Unit of<br>Measurement  | Baseline<br>Actual | 5 Year Target                                      | 2017/2018  | Funding Source | TOP LAY    | Implemen   | Delivery an<br>tation Plan<br>017/2018) | d Budget   | Evidence to be produced (POE)  | Motivation for revision  |
| Ker No.         |                         | (KFA)  | Initiative)   | Indica         | weasurement   | 2015/2016          |  |  | Fundir         | Q1         | Q2         | Q3                                      | Q4         | Evidence to be<br>produced   | revision   |
| КР1037          | Engineering<br>Services | KPA 04. Physical<br>Infrastructure and<br>Services> KFA 25.<br>Energy Supply<br>Efficiency and<br>Infrastructure | Limit the electricity losses to less than 10% annually (Average energy purchased to date - Average energy sold to date) / (Average energy purchased to date) × 100 = Average energy losses for reporting period (Preceding 11 months + Reporting month's units billed)/(Preceding 11 months + voice in the purchased) | Output         | Percentage average<br>electricity losses <u>by</u><br>30 June               | 8.25%              | <10%<br>Electricity<br>losses per<br>annum         | <10% Electricity<br>losses calculated as <u>at</u><br><u>30 June</u> | DM             | <10%       | <10%       | <10%                                    | <10%       | As per Performance Measurement Sheet Electricity Losses Calculation report             | This KPI was revised to ensure that it conforms to the SMART criteria. POE column not compulsory in terms of the MFMA Circular 13.   |
| КР1038          | Engineering<br>Services | KPA 04. Physical<br>Infrastructure and<br>Services> KFA 25.<br>Energy Supply<br>Efficiency and<br>Infrastructure | Expenditure on<br>Electricity Capital<br>projects measured<br>quarterly in terms<br>of the approved<br>Electricity Capital<br>Budget spent  | Output         | Percentage of<br>approved Electricity<br>Capital Budget spent<br>by 30 June | 98.94%             | 90% 96% of<br>Capital<br>Budget spent<br>per annum | 90% 96% of approved<br>Capital Budget<br>spent by 30 June            | МО             | 10%<br>20% | 30%<br>40% | 60%                                     | 90%<br>96% | As per Performance Measurement Sheet S.52 and S.71 Reports Annual Financial Statements | The target for capital budget expenditure changed to 90% as a general Municipal target for capital budget actually spent, as opposed to the previous target which included commitments and rollover funds.  POE column not compulsory in |

|                 |                         |   |  |                | ŀ  | (PA 4: Physical I  | nfrastructure and                                  | Services   |                |            |            |                                    |            |  |   |
|-----------------|-------------------------|---|--|----------------|--|--------------------|--|--|----------------|------------|------------|------------------------------------|------------|--|---|
| IDP/<br>Ref No. | Department              | KPA > Key Focus Area<br>(KFA)   | Indicator<br>(Activity/ Project/<br>Programme/ Key   | Indicator type | Unit of<br>Measurement   | Baseline<br>Actual | 5 Year Target                                      | 2017/2018  | Funding Source | TOP LAY    |            | Delivery and tation Plan (17/2018) | d Budget   | Evidence to be produced (POE)  | Motivation for revision   |
| Rei No.         |                         | (NFA)   | Initiative)  | Indica         | Weasurement  | 2015/2016          |  |  | Fundir         | Q1         | Q2         | Q3                                 | Q4         | Evidence to be<br>produced   | revision  |
|                 |                         |   |  |                |  |                    |  |  |                |            |            |                                    |            |  | terms of the<br>MFMA Circular<br>13.  |
| KP1039          | Engineering<br>Services | KPA 04. Physical<br>Infrastructure and<br>Services> KFA 26.<br>Transport, Roads and<br>Stormwater<br>Infrastructure   | Expenditure on<br>Roads and storm<br>water<br>infrastructure<br>capital projects<br>measured<br>quarterly in terms<br>of the approved<br>Capital Budget<br>spent | Output         | Percentage of<br>approved Roads and<br>Storm Water Capital<br>Budget spent by 30<br>June | 98.91%             | 90% 96% of<br>Capital<br>Budget spent<br>per annum | 90% 96% of approved Capital Budget spent by 30 June          | DM             | 10%<br>20% | 30%<br>40% | 60%                                | 90%<br>96% | As per Performance Measurement Sheet S.52 and S.71 Reports Annual Financial Statements | The target for capital budget expenditure changed to 90% as a general Municipal target for capital budget actually spent, as opposed to the previous target which included commitments and rollover funds POE column not compulsory in terms of the MFMA Circular 13. |
| KPI042          | Engineering<br>Services | KPA 04. Physical<br>Infrastructure and<br>Services> KFA 27.<br>Water and Sanitation<br>Services and<br>Infrastructure | Expenditure on<br>Water Services<br>infrastructure<br>capital projects<br>measured<br>quarterly in terms<br>of the approved<br>Capital Budget<br>spent           | Output         | Percentage of<br>approved Water<br>Capital Budget spent<br>by 30 June                    | 99.91%             | 90% 96% of<br>Capital<br>Budget spent<br>per annum | 90% 96% of<br>approved<br>Capital Budget<br>spent by 30 June | Md             | 10%<br>20% | 30%<br>40% | 60%                                | 90%<br>96% | As per Performance Measurement Sheet S.52 and S.71 Reports Annual Financial Statements | The target for capital budget expenditure changed to 90% as a general Municipal target for capital budget actually spent, as opposed to the previous target which included commitments and rollover funds.  |

|                 |                         |   |  |                | ŀ   | (PA 4: Physical I  | nfrastructure and                                  | Services  |                |            |            |   |                |  |  |
|-----------------|-------------------------|---|--|----------------|---|--------------------|--|---|----------------|------------|------------|---|----------------|--|--|
| IDP/<br>Ref No. | Department              | KPA > Key Focus Area<br>(KFA)   | Indicator<br>(Activity/ Project/<br>Programme/ Key   | Indicator type | Unit of<br>Measurement  | Baseline<br>Actual | 5 Year Target                                      | 2017/2018   | Funding Source | TOP LAY    | Implement  | Delivery an<br>tation Plan<br>017/2018) | d Budget       | Evidence to be<br>produced<br>(POE)  | Motivation for revision  |
| Rei No.         |                         | (NFA)   | Initiative)  | Indica         | Weasurement   | 2015/2016          |  |   | Fundir         | Q1         | Q2         | Q3                                      | Q4             | Evidence to be<br>produced   | revision   |
|                 |                         |   |  |                |   |                    |  |   |                |            |            |   |                |  | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13.   |
| KPI043          | Engineering<br>Services | KPA 04. Physical<br>Infrastructure and<br>Services> KFA 27.<br>Water and Sanitation<br>Services and<br>Infrastructure | Expenditure on Waste Water Services infrastructure capital projects measured quarterly in terms of the approved Capital Budget spent                           | Output         | Percentage of<br>approved Waste<br>Water Capital Budget<br>spent by 30 June | 99.60%             | 90% 96% of<br>Capital<br>Budget spent<br>per annum | 90% 96% of approved Capital Budget spent by 30 June | DM             | 10%<br>20% | 30%<br>40% | 60%                                     | 90%<br>96%     | As per Performance Measurement Sheet S.52 and S.71 Reports Annual Financial Statements | The target for capital budget expenditure changed to 90% as a general Municipal target for capital budget actually spent, as opposed to the previous target which included commitments and rollover funds. POE column not compulsory in terms of the MFMA Circular 13. |
| <u>KPI118</u>   | Engineering<br>Services | KPA 04. Physical Infrastructure and Services> KFA 27. Water and Sanitation Services and Infrastructure                | Limit water network losses to less than 18% measured annually (Difference between water units supplied and water units billed as percentage of water supplied) | Outcome        | Average percentage<br>water losses by<br>30 June                            | <u>13.11%</u>      | <18% Water<br>losses per<br>annum                  | <18% Water<br>losses calculated as at<br>30 June    | WO             | <u>N/A</u> | <u>N/A</u> | <u>N/A</u>                              | <u>&lt;18%</u> | As per<br>Performance<br>Measurement<br>Sheet  | This KPI added to the revised SDBIP 2017/2018 in view of the water crisis experienced in the Western Cape. Hence the Municipality wants to measure and report on its water losses  |

|                 |  |  |   |         |  | KPA 4: Physical I | nfrastructure and               | Services   |        |            |                               |                         |     |   |   |
|-----------------|--|--|---|---------|--|-------------------|---------------------------------|--|--------|------------|-------------------------------|-------------------------|-----|---|---|
| IDP/<br>Ref No. | of No. Department (KEA) Programme/Key # Measurement Actual 5 Year larget 2017/2018 & |  |   |         |  |                   |                                 |  |        | _          | Evidence to be produced (POE) | Motivation for revision |     |   |   |
| Kei No.         |  | (NIA)  | Initiative)   | Indica  | ivicasui ement   | 2015/2016         |                                 |  | Fundii | Q1         | Q2                            | Q3                      | Q4  | Evidence to be<br>produced                    | Tevision  |
|                 |  |  |   |         |  |                   |                                 |  |        |            |                               |                         |     |   | for the 2017/2018 financial year. POE column not compulsory in terms of the MFMA Circular 13.   |
| KPI119          | Engineering<br>Services  | KPA 04. Physical Infrastructure and Services> KFA 27. Water and Sanitation Services and Infrastructure | Water quality managed and measured quarterly ito the SANS 241 physical and micro parameters                 | Outcome | Percentage water quality level as per analysis certificate measured quarterly            | 99%               | 95% per<br>annum                | 95% water quality<br>level as per<br>analysis certificate<br>(measured<br>quarterly) | Wd     | <u>95%</u> | 95%                           | 95%                     | 95% | As per<br>Performance<br>Measurement<br>Sheet | This KPI added to the revised SDBIP 2017/2018 in view of the water crisis experienced in the Western Cape. Hence the Municipality wants to measure and report on its water losses for the 2017/2018 financial year. POE column not compulsory in terms of the MFMA Circular 13. |
| <u>KPI120</u>   | Engineering<br>Services  | KPA 04. Physical Infrastructure and Services> KFA 27. Water and Sanitation Services and Infrastructure | Waste water quality managed and measured quarterly ito the SANS Accreditation physical and micro parameters | Outcome | Percentage waste water quality compliance as per analysis certificate measured quarterly | 92.93%            | 80%<br>achievement<br>per annum | 80% waste water quality level as per analysis certificate (measured quarterly)       | WO     | 80%        | 80%                           | 80%                     | 80% | As per<br>Performance<br>Measurement<br>Sheet | This KPI added to the revised SDBIP 2017/2018 in view of the water crisis experienced in the Western Cape. Hence the Municipality   |

|                   |                         |  |   |                | H   | KPA 4: Physical    | nfrastructure and                                  | Services   |                |            |            |   |            |  |   |
|-------------------|-------------------------|--|---|----------------|---|--------------------|--|--|----------------|------------|------------|---|------------|--|---|
| IDP/<br>Ref No.   | Department              | KPA > Key Focus Area<br>(KFA)  | Indicator<br>(Activity/ Project/<br>Programme/ Key  | Indicator type | Unit of<br>Measurement  | Baseline<br>Actual | 5 Year Target                                      | 2017/2018  | Funding Source | TOP LAY    | Implemen   | Delivery an<br>tation Plan<br>017/2018) | d Budget   | Evidence to be produced (POE)  | Motivation for revision   |
| Rei No.           |                         | (NFA)  | Initiative)   | Indica         | weasurement   | 2015/2016          |  |  | Fundir         | Q1         | Q2         | Q3                                      | Q4         | Evidence to be<br>produced   | revision  |
|                   |                         |  |   |                |   |                    |  |  |                |            |            |   |            |  | wants to measure and report on its water losses for the 2017/2018 financial year. POE column not compulsory in terms of the MFMA Circular 13.   |
| крі046            | Engineering<br>Services | KPA 04. Physical<br>Infrastructure and<br>Services> KFA 28.<br>Solid Waste<br>Management and<br>Infrastructure | Expenditure on<br>Solid Waste<br>infrastructure<br>capital projects<br>measured<br>quarterly in terms<br>of the approved<br>Capital Budget<br>spent | Output         | Percentage of<br>approved Solid Waste<br>Capital Budget spent<br>by 30 June | 96.34%             | 90% 96% of<br>Capital<br>Budget spent<br>per annum | 90% 96% of<br>approved<br>Capital Budget<br>spent by 30 June | MQ             | 10%<br>20% | 30%<br>40% | 60%                                     | 90%<br>96% | As per Performance Measurement Sheet S-52 and S-71 Reports Annual Financial Statements | The target for capital budget expenditure changed to 90% as a general Municipal target for capital budget actually spent, as opposed to the previous target which included commitments and rollover funds POE column not compulsory in terms of the MFMA Circular 13. |
| <del>KP1048</del> | Engineering<br>Services | KPA 04. Physical<br>Infrastructure and<br>Services> KFA 28.<br>Solid Waste<br>Management and<br>Infrastructure | Save Wellington<br>landfill airspace  | Outcome        | Percentage airspace<br>saved by 30 June                                     | New KPI            | 7% Airspace<br>saved per<br>annum                  | 7% Airspace saved by<br>30 June                              | WG             | N/A        | N/A        | N/A                                     | 7%         | Consultants'<br>Report   | KPI moved to Departmental SDBIP 2017/2018. The Wellington Landfill site is an active waste site,  |

|                 |                         |  |   |                | ŀ  | (PA 4: Physical I  | nfrastructure and   | Services  |                |            |            |   |            |  |  |
|-----------------|-------------------------|--|---|----------------|--|--------------------|---|---|----------------|------------|------------|---|------------|--|--|
| IDP/<br>Ref No. | Department              | KPA > Key Focus Area   | Indicator<br>(Activity/ Project/  | Indicator type | Unit of  | Baseline<br>Actual | 5 Year Target   | 2017/2018   | Funding Source | TOP LAY    | Implemen   | Delivery an<br>tation Plan<br>017/2018) | d Budget   | Evidence to be produced (POE)  | Motivation for revision  |
| Rei No.         |                         | (KFA)  | Programme/ Key<br>Initiative)   | Indica         | Measurement  | 2015/2016          |   |   | Fundir         | Q1         | Q2         | Q3                                      | Q4         | Evidence to be<br>produced   | revision   |
|                 |                         |  |   |                |  |                    |   |   |                |            |            |   |            |  | therefore the baseline is continuously moving. This will result in the incalculability of the actual result. POE column not compulsory in terms of the MFMA Circular 13. |
| KPI049          | Engineering<br>Services | KPA 04. Physical<br>Infrastructure and<br>Services> KFA 28.<br>Solid Waste<br>Management and<br>Infrastructure | Implementation of<br>sustainable waste<br>minimisation and<br>diversion projects  | Outcome        | Number of<br>sustainable waste<br>minimisation and<br>diversion projects<br>implemented by 30<br>June            | New KPI            | 1 Sustainable<br>Waste<br>minimisation<br>and diversion<br>project per<br>annum | 1 <del>Sustainable</del> Waste<br>minimisation <del>and</del><br>diversion project<br>implemented by 30<br>June | Md             | N/A        | N/A        | N/A                                     | 1          | As per Performance Measurement Sheet Sustainable waste minimisation and diversion Project report | This KPI was revised to ensure that it conforms to the SMART criteria. POE column not compulsory in terms of the MFMA Circular 13.                                       |
| KPI051          | Community<br>Services   | KPA 04. Physical<br>Infrastructure and<br>Services> KFA 29.<br>Municipal and Public<br>Facilities              | Annual Assessment<br>of Community<br>Facility/Building<br>Maintenance<br>needs  | Output         | Number of Municipal<br>halls and Thusong<br>Centres maintenance<br>plans submitted to<br>MayCo by 28<br>February | New KPI            | 1 Facilities<br>Maintenance<br>Plan per<br>annum                                | 1 Facilities Maintenance Plan developed and submitted to MayCo by end February                                  | MQ             | N/A        | N/A        | 1                                       | N/A        | As per Performance Measurement Sheet Proof of submission of Facilities Maintenance Plan to MayCo | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13.   |
| KPI052          | Community<br>Services   | KPA 04. Physical<br>Infrastructure and<br>Services> KFA 30.<br>Sport and<br>Recreational Facilities            | Implement the<br>Sport and<br>Recreation capital<br>projects measured<br>quarterly in terms<br>of the approved<br>Capital Budget<br>spent | Output         | Percentage of<br>approved Sport and<br>Recreational Capital<br>Budget spent by 30<br>June                        | 94.94%             | 90% 96% of<br>Capital<br>Budget spent<br>per annum                              | 90% 96% of approved Capital Budget spent by 30 June   | Ma             | 10%<br>20% | 30%<br>40% | 60%                                     | 90%<br>96% | As per Performance Measurement Sheet S.52 and S.71 Reports Annual Financial Statements           | The target for capital budget expenditure changed to 90% as a general Municipal target for   |

|                 |                       |  |                                      |                | ŀ   | (PA 4: Physical I  | nfrastructure and                        | Services          |                |         |          |   |          |   |   |
|-----------------|-----------------------|--|--------------------------------------|----------------|---|--------------------|--|-------------------|----------------|---------|----------|---|----------|---|---|
| IDP/<br>Ref No. | Department            | KPA > Key Focus Area   | Indicator<br>(Activity/ Project/     | Indicator type | Unit of   | Baseline<br>Actual | 5 Year Target                            | 2017/2018         | Funding Source | TOP LAY | Implemen | Delivery an<br>tation Plan<br>017/2018) | d Budget | Evidence to be produced (POE)                                     | Motivation for revision   |
| Ket No.         |                       | (KFA)  | Programme/ Key<br>Initiative)        | Indica         | Measurement   | 2015/2016          | _  |                   | Fundin         | Q1      | Q2       | Q3                                      | Q4       | Evidence to be<br>produced  | revision  |
|                 |                       |  |                                      |                |   |                    |  |                   |                |         |          |   |          |   | capital budget actually spent, as opposed to the previous target which included commitments and rollover funds. POE column not compulsory in terms of the MFMA Circular 13. |
| KPI100          | IDP and PMS           | KPA 04. Physical<br>Infrastructure and<br>Services> KFA 23.<br>Services Charter and<br>Standards | Submit a Service<br>Charter to MayCo | Output         | Number of Service<br>charters submitted to<br>MayCo by 31 October | New KPI            | Annual<br>Reviewed<br>Service<br>Charter | 1 Service Charter | MQ             | N/A     | 1        | N/A                                     | N/A      | As per Performance Measurement Sheet Proof of Submission to MayCo | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13.  |
| KPI104          | Corporate<br>Services | KPA 04. Physical<br>Infrastructure and<br>Services> KFA 24.<br>Customer Relations<br>Management  | Conduct a<br>Customer Survey         | Outcome        | Number of Customer<br>Surveys conducted by<br>30 June             | New KPI            | 1  | 1                 | MO             | N/A     | N/A      | N/A                                     | 1        | As per Performance Measurement Sheet Survey Report outcomes       | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13.  |

|         |   |  |  |                | K   | PA 5: Planning a   | and Economic Deve  | elopment   |                |         |     |   |       |   |  |
|---------|---|--|--|----------------|---|--------------------|--|--|----------------|---------|-----|---|-------|---|--|
| IDP/    | Department  | KPA > Key Focus Area   | Indicator<br>(Activity/ Project/   | Indicator type | Unit of   | Baseline<br>Actual | 5 Year Target  | 2017/2018  | Funding Source | TOP LAY |     | Delivery an<br>tation Plan<br>017/2018) | _     | Evidence to be produced (POE)   | Motivation for   |
| Ref No. | ·   | (KFA)  | Programme/ Key<br>Initiative)  | Indica         | Measurement   | 2015/2016          | _  |  | Fundin         | Q1      | Q2  | Q3                                      | Q4    | Evidence to be produced   | revision   |
| KP1036  | Corporate<br>Services   | KPA 05. Planning and Economic Development> KFA 40. Land, valuation and Property Management                     | Land applications<br>attended to within<br>3 <u>calendar</u> months<br>from date of<br>application   | Output         | Percentage of applications for Municipal land processed within 3 calendar months of date of application   | New KPI            | 80% Per<br>annum   | 80% of land applications processed within 3 calendar months of date of application   | DM             | 80%     | 80% | 80%                                     | 80%   | As per Performance Measurement Sheet Proof of submission to MayCo / Letter of application                               | This KPI was revised to ensure that it conforms to the SMART criteria. POE column not compulsory in terms of the MFMA Circular 13.                                 |
| KPI053  | Planning and<br><u>Development</u><br><del>Corporate</del><br><del>Services</del> | KPA 05. Planning and<br>Economic<br>Development> KFA<br>31. Economic<br>Development and<br>Poverty Alleviation | The number of jobs created through the municipality's local economic development initiatives including capital projects (NKPI Proxy - MFMA, Reg. S10(d)) | Outcome        | Number of job<br>opportunities created<br>by 30 June  | 1,118              | 1,000 Job<br>opportunities<br>created per<br>annum       | 1,000 of job<br>opportunities<br>created by 30 June  | MQ             | 200     | 400 | 600                                     | 1,000 | As per Performance Measurement Sheet Payroll information and reports by service providers implementing capital projects | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13.   |
| KPI058  | Planning and<br>Development   | KPA 05. Planning and Economic Development> KFA 32. Growth and Investment Promotion (includes incentives)       | Submit a Draft Integrated Economic Growth Framework Strategy to the Portfolio Committee (Planning Services)/ MayCo                                       | Output         | Number of Draft Integrated Economic Growth <u>Frameworks</u> <u>Strategies</u> submitted to <u>the Portfolio</u> <u>Committee (Planning</u> <u>Services)</u> / MayCo by 30 June | New KPI            | 1 <u>Framework</u><br>Strategy<br>developed per<br>annum | 1 Draft Integrated Economic Growth Framework Strategy submitted to the Portfolio Committee (Planning Services)/ MayCo by 30 June | MO             | N/A     | N/A | N/A                                     | 1     | As per Performance Measurement Sheet Proof of submission of Draft Integrated Economic Growth Strategy to MayCo          | A draft Integrated Economic Growth Framework will first be developed which will inform the strategies to be implemented. POE column not compulsory in terms of the |

|                 |                             |   |   |                | KI   | PA 5: Planning a   | nd Economic Deve                | elopment   |                |         |     |                                    |          |   |  |
|-----------------|-----------------------------|---|---|----------------|--|--------------------|---------------------------------|--|----------------|---------|-----|------------------------------------|----------|---|--|
| IDP/<br>Ref No. | Department                  | KPA > Key Focus Area<br>(KFA)   | Indicator<br>(Activity/ Project/<br>Programme/ Key  | Indicator type | Unit of<br>Measurement   | Baseline<br>Actual | 5 Year Target                   | 2017/2018  | Funding Source | TOP LAY |     | Delivery and tation Plan (17/2018) | d Budget | Evidence to be<br>produced<br>(POE)   | Motivation for revision  |
| REI NO.         |                             | (NFA)   | Initiative)   | Indica         | Wedsui ement   | 2015/2016          |                                 |  | Fundir         | Q1      | Q2  | Q3                                 | Q4       | Evidence to be<br>produced  | TEVISION   |
|                 |                             |   |   |                |  |                    |                                 |  |                |         |     |                                    |          |   | MFMA Circular<br>13.   |
| KPI063          | Planning and<br>Development | KPA 05. Planning and Economic Development> KFA 34. Built environment Management (includes Heritage Resource Management) | Submit to the Portfolio Committee (Planning Services)/ MayCo a report on the Building Plan Application Improvement Process    | Output         | Number of Building<br>Plan Application<br>Improvement Process<br>reports submitted to<br>the Portfolio<br>Committee (Planning<br>Services)/ MayCo by<br>31 December                                    | New KPI            | 1 Report per<br>annum           | 1 Report on the Building Plan Application Improvement Process submitted to the Portfolio Committee (Planning Services)/ MayCo by 31 December | MO             | N/A     | 1   | N/A                                | N/A      | As per Performance Measurement Sheet Proof of submission to MayCo                             | This KPI was revised to ensure that it conforms to the SMART criteria. POE column not compulsory in terms of the MFMA Circular 13. |
| KPI064          | Planning and<br>Development | KPA 05. Planning and<br>Economic<br>Development> KFA<br>35. Urban Renewal   | Develop a Local<br>Spatial<br>Development<br>Framework (LSDF)<br>for the Klein<br>Drakenstein Road<br>and Lady Grey<br>Street | Output         | Number of Progress Reports for the Local Spatial Development Framework for the Klein Drakenstein Road and Lady Grey Street submitted to the Portfolio Committee (Planning Services)/ MayCo by 31 March | New KPI            | 1 LSDF                          | 1 Progress Report<br>submitted to <u>the</u><br><u>Portfolio Committee</u><br>( <u>Planning Services</u> )/<br>MayCo by 31 March             | MO             | N/A     | N/A | 1                                  | N/A      | As per Performance Measurement Sheet Proof of submission to MayCo                             | This KPI was revised to ensure that it conforms to the SMART criteria. POE column not compulsory in terms of the MFMA Circular 13. |
| KPI067          | Planning and<br>Development | KPA 05. Planning and<br>Economic<br>Development> KFA<br>36. Skills<br>Development and<br>Education                      | Develop a Small<br>Business<br>Entrepreneurs<br>Capacity Building<br>Programme  | Output         | Number of Small<br>Business<br>Entrepreneurs<br>Capacity Building<br>Programmes<br>developed by 31<br>March  | New KPI            | 1 Programme<br>per annum        | 1 Small Business<br>Entrepreneurs<br>Capacity Building<br>Programme<br>developed by 31<br>March  | MQ             | N/A     | N/A | 1                                  | N/A      | As per Performance Measurement Sheet Small Business Entrepreneurs Capacity Building Programme | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13.   |
| KPI070          | Planning and<br>Development | KPA 05. Planning and<br>Economic<br>Development> KFA<br>37. Rural<br>Development  | Submit Final Zoning Scheme (Land Use Management System) to the Portfolio Committee (Planning Services)/ MayCo                 | Output         | Number of Final<br>Zoning Schemes<br>submitted to <u>the</u><br><u>Portfolio Committee</u><br>( <u>Planning Services</u> )/<br>MayCo by 30 June  | New KPI            | 1 Zoning<br>Scheme per<br>annum | 1 Zoning Scheme<br>submitted to <u>the</u><br><u>Portfolio Committee</u><br>( <u>Planning Services</u> )/<br>MayCo by 30 June                | DM             | N/A     | N/A | N/A                                | 1        | As per Performance Measurement Sheet Proof of submission to MayCo                             | This KPI was revised to ensure that it conforms to the SMART criteria. POE column not compulsory in                                |

|                 |                             |   |  |                | К  | PA 5: Planning a   | nd Economic Deve                  | elopment   |                |         |          |   |              |   |   |
|-----------------|-----------------------------|---|--|----------------|--|--------------------|-----------------------------------|--|----------------|---------|----------|---|--------------|---|---|
| IDP/<br>Ref No. | Department                  | KPA > Key Focus Area<br>(KFA)   | Indicator<br>(Activity/ Project/<br>Programme/ Key   | Indicator type | Unit of<br>Measurement   | Baseline<br>Actual | 5 Year Target                     | 2017/2018  | Funding Source | TOP LAY | Implemen | Delivery an<br>tation Plan<br>017/2018) | d Budget     | Evidence to be produced (POE)                                     | Motivation for revision   |
| Ket No.         |                             | (KFA)   | Initiative)  | Indica         | weasurement  | 2015/2016          |                                   |  | Fundir         | Q1      | Q2       | Q3                                      | Q4           | Evidence to be<br>produced  | revision  |
|                 |                             |   |  |                |  |                    |                                   |  |                |         |          |   |              |   | terms of the<br>MFMA Circular<br>13.  |
| KPI072          | Planning and<br>Development | KPA 05. Planning and<br>Economic<br>Development> KFA<br>38. Spatial and Urban<br>Planning | Annual Review of<br>the Drakenstein<br>Spatial<br>Development<br>Framework (SDF)   | Output         | Number of Reviewed<br>SDFs submitted to<br>the Portfolio<br>Committee (Planning<br>Services)/ MayCo 31<br>May  | New KPI            | 1 SDF per<br>annum                | 1 Reviewed SDF<br>submitted to the<br>Portfolio Committee<br>(Planning Services)/<br>MayCo 31 May                    | MQ             | N/A     | N/A      | N/A                                     | 1            | As per Performance Measurement Sheet Proof of submission to MayCo | This KPI was revised to ensure that it conforms to the SMART criteria. POE column not compulsory in terms of the MFMA Circular 13.  |
| KPI074          | Planning and<br>Development | KPA 05. Planning and<br>Economic<br>Development> KFA<br>39. Tourism                       | Submit to the Portfolio Committee (Planning Services)/ MayCo a progress report on the funding and implementation of the Integrated Arts and Crafts Route | Output         | Number of progress reports submitted to the Portfolio Committee (Planning Services)/ MayCo by 30 June 31 March | New KPI            | 1 Progress<br>report per<br>annum | 1 Progress report<br>submitted to the<br>Portfolio Committee<br>(Planning Services)/<br>MayCo by 30 June 31<br>March | MQ             | N/A     | N/A      | <u>N/A</u> 1                            | <u>1</u> N/A | As per Performance Measurement Sheet Proof of submission to MayCo | The target was adjusted because of a delay in the appointment of the relevant service provider to implement the project because of the finalisation of the MoU between the municipality and the Drakenstein Local Tourism Association (DLTA). POE column not compulsory in terms of the MFMA Circular 13. |

|                 |                             |  |   |                | к  | PA 5: Planning a                    | nd Economic Deve  | elopment                        |                |         |          |   |          |   |  |
|-----------------|-----------------------------|--|---|----------------|--|-------------------------------------|-------------------|---------------------------------|----------------|---------|----------|---|----------|---|--|
| IDP/<br>Ref No. | Department                  | KPA > Key Focus Area<br>(KFA)  | Indicator<br>(Activity/ Project/<br>Programme/ Key  | Indicator type | Unit of<br>Measurement   | Baseline<br>Actual                  | 5 Year Target     | 2017/2018                       | Funding Source | TOP LAY | Implemen | Delivery an<br>tation Plan<br>017/2018) | d Budget | Evidence to be produced (POE)                                     | Motivation for revision  |
| Rei No.         |                             | (RFA)  | Initiative)   | Indica         | ivieasui ement   | 2015/2016                           |                   |                                 | Fundir         | Q1      | Q2       | Q3                                      | Q4       | Evidence to be<br>produced  | TEVISION   |
| KPI103          | Planning and<br>Development | KPA 05. Planning and<br>Economic<br>Development> KFA<br>33. Municipal<br>Planning                              | Drafting of a Local<br>SDF for Klapmuts   | Output         | Number of progress reports for Klapmuts Local SDF submitted to the Portfolio Committee (Planning Services)/ MayCo by 30 June | New KPI                             | Final Local SDF   | Progress Report on<br>Local SDF | MG             | N/A     | N/A      | N/A                                     | 1        | As per Performance Measurement Sheet Proof of submission to MayCo | This KPI was revised to ensure that it conforms to the SMART criteria. POE column not compulsory in terms of the MFMA Circular 13. |
| KPI107          | Engineering<br>Services     | KPA 05. Planning and<br>Economic<br>Development> KFA<br>31. Economic<br>Development and<br>Poverty Alleviation | Report on the<br>Provision of basic<br>service delivery to<br>Drakenstein<br>Residents (NKPI<br>Proxy - MFMA,<br>Reg. S10(a)) | Outcome        | Percentage of formal<br>households with<br>access to basic level<br>of electricity <u>by 30</u><br><u>June</u>               | <del>72.28%</del><br><u>New KPI</u> | 100% Per<br>annum | 100%                            | Md             | N/A     | N/A      | N/A                                     | 100%     | As per Performance Measurement Sheet Services Report and Database | This KPI was revised to ensure that it conforms to the SMART criteria. POE column not compulsory in terms of the MFMA Circular 13. |
| KPI108          | Engineering<br>Services     | KPA 05. Planning and<br>Economic<br>Development> KFA<br>31. Economic<br>Development and<br>Poverty Alleviation | Report on the Provision of basic service delivery to Drakenstein Residents (NKPI Proxy - MFMA, Reg. S10(a))                   | Outcome        | Percentage of formal<br>households with<br>access to basic level<br>of sanitation <u>by 30</u><br>June                       | 100%                                | 100% Per<br>annum | 100%                            | Md             | 100%    | 100%     | 100%                                    | 100%     | As per Performance Measurement Sheet Services Report and Database | This KPI was revised to ensure that it conforms to the SMART criteria. POE column not compulsory in terms of the MFMA Circular 13. |
| KPI109          | Engineering<br>Services     | KPA 05. Planning and Economic Development> KFA 31. Economic Development and Poverty Alleviation                | Report on the<br>Provision of basic<br>service delivery to<br>Drakenstein<br>Residents (NKPI<br>Proxy indicator -<br>S10(a))  | Outcome        | Percentage of formal<br>households with<br>access to basic level<br>of water <u>by 30 June</u>                               | New KPI                             | 100% Per<br>annum | 100%                            | MQ             | 100%    | 100%     | 100%                                    | 100%     | As per Performance Measurement Sheet Services Report and Database | This KPI was revised to ensure that it conforms to the SMART criteria. POE column not  |

|                 |                         |  |   |                | К   | PA 5: Planning a   | nd Economic Deve  | lopment                    |                |             |             |   |             |   |  |
|-----------------|-------------------------|--|---|----------------|---|--------------------|-------------------|----------------------------|----------------|-------------|-------------|---|-------------|---|--|
| IDP/<br>Ref No. | Department              | KPA > Key Focus Area<br>(KFA)  | Indicator<br>(Activity/ Project/<br>Programme/ Key  | Indicator type | Unit of<br>Measurement  | Baseline<br>Actual | 5 Year Target     | 2017/2018                  | Funding Source | TOP LAY     | Implemen    | Delivery an<br>tation Plan<br>017/2018) | d Budget    | Evidence to be<br>produced<br>(POE)   | Motivation for revision  |
| Rei No.         |                         | (NFA)  | Initiative)   | Indica         | ivieasurement   | 2015/2016          |                   |                            | Fundir         | Q1          | Q2          | Q3                                      | Q4          | Evidence to be<br>produced  | revision   |
|                 |                         |  |   |                |   |                    |                   |                            |                |             |             |   |             |   | compulsory in<br>terms of the<br>MFMA Circular<br>13.  |
| KPI110          | Engineering<br>Services | KPA 05. Planning and<br>Economic<br>Development> KFA<br>31. Economic<br>Development and<br>Poverty Alleviation | Report on the<br>Provision of basic<br>service delivery to<br>Drakenstein<br>Residents (NKPI<br>Proxy indicator -<br>S10 (a)) | Outcome        | Percentage of formal<br>households with<br>access to basic level<br>solid waste removal<br>by 30 June | 100%               | 100% Per<br>annum | 100%                       | MO             | 100%        | 100%        | 100%                                    | 100%        | As per<br>Performance<br>Measurement<br>Sheet<br>Billing Report on<br>SOLAR | This KPI was revised to ensure that it conforms to the SMART criteria. POE column not compulsory in terms of the MFMA Circular 13.                             |
| KPI111          | Engineering<br>Services | KPA 05. Planning and Economic Development> KFA 31. Economic Development and Poverty Alleviation                | Report on the<br>Provision of basic<br>service delivery to<br>Drakenstein<br>Residents (NKPI<br>Proxy - MFMA,<br>Reg. S10(a)) | Outcome        | Percentage of registered informal settlements with access to basic level of electricity by 30 June    | New KPI            | 100% Per<br>annum | <u>50%</u> <del>100%</del> | DM             | 40%<br>100% | 40%<br>100% | 40%<br>100%                             | 50%<br>100% | As per Performance Measurement Sheet Services Report and Database           | Limited grant funding received from the Department of Energy for informal housing electrification. POE column not compulsory in terms of the MFMA Circular 13. |
| KPI112          | Engineering<br>Services | KPA 05. Planning and<br>Economic<br>Development> KFA<br>31. Economic<br>Development and<br>Poverty Alleviation | Report on the<br>Provision of basic<br>service delivery to<br>Drakenstein<br>Residents (NKPI<br>Proxy - MFMA,<br>Reg. S10(a)) | Outcome        | Percentage of registered informal settlements with access to basic level of sanitation by 30 June     | New KPI            | 100% Per<br>annum | 100%                       | ΣΩ             | 100%        | 100%        | 100%                                    | 100%        | As per Performance Measurement Sheet Services Report and Database           | This KPI was revised to ensure that it conforms to the SMART criteria. POE column not compulsory in terms of the MFMA Circular 13.                             |

|                 |                         |  |   |                | K   | PA 5: Planning a   | and Economic Deve | lopment   |                |         |          |   |          |   |  |
|-----------------|-------------------------|--|---|----------------|---|--------------------|-------------------|-----------|----------------|---------|----------|---|----------|---|--|
| IDP/<br>Ref No. | Department              | KPA > Key Focus Area<br>(KFA)  | Indicator<br>(Activity/ Project/<br>Programme/ Key  | Indicator type | Unit of<br>Measurement  | Baseline<br>Actual | 5 Year Target     | 2017/2018 | Funding Source | TOP LAY | Implemen | Delivery an<br>tation Plan<br>017/2018) | d Budget | Evidence to be<br>produced<br>(POE)   | Motivation for revision  |
| Rei No.         |                         | (NFA)  | Initiative)   | Indica         | Weasurement   | 2015/2016          |                   |           | Fundir         | Q1      | Q2       | Q3                                      | Q4       | Evidence to be<br>produced  | revision   |
| KPI113          | Engineering<br>Services | KPA 05. Planning and Economic Development> KFA 31. Economic Development and Poverty Alleviation                | Report on the<br>Provision of basic<br>service delivery to<br>Drakenstein<br>Residents (NKPI<br>Proxy - MFMA,<br>Reg. S10(a)) | Outcome        | Percentage of registered informal settlements with access to basic level of water by 30 June            | New KPI            | 100% Per<br>annum | 100%      | DM             | 100%    | 100%     | 100%                                    | 100%     | As per Performance Measurement Sheet Services Report and Database                     | This KPI was revised to ensure that it conforms to the SMART criteria. The POE was also revised to ensure that source documents can substantiate actual results. POE column not compulsory in terms of the MFMA Circular 13. |
| KPI114          | Engineering<br>Services | KPA 05. Planning and<br>Economic<br>Development> KFA<br>31. Economic<br>Development and<br>Poverty Alleviation | Report on the Provision of basic service delivery to Drakenstein Residents (NKPI Proxy - MFMA, Reg. S10(a))                   | Outcome        | Percentage of registered informal settlements with access to basic level solid waste removal by 30 June | New KPI            | 100% Per<br>annum | 100%      | DM             | 100%    | 100%     | 100%                                    | 100%     | As per Performance Measurement Sheet Services Report and Database                     | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13.   |
| KPI115          | Financial<br>Services   | KPA 05. Planning and Economic Development> KFA 31. Economic Development and Poverty Alleviation                | Update <u>d</u> Indigent<br>Register (NKPI<br>Proxy - MFMA,<br>Reg. S10( <u>b</u> <del>a</del> ))                             | Output         | Percentage of all<br>qualifying indigent<br>applications<br>processed by 30 June                        | 100%               | 100%              | 100%      | MQ             | 100%    | 100%     | 100%                                    | 100%     | As per Performance Measurement Sheet Reconciliation of requests and Indigent Register | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13.   |

|                   |                       |  |   |                | KP  | A 6: Safety and    | Environmental Ma  | nagement  |                |                |                                      |                |          |  |  |
|-------------------|-----------------------|--|---|----------------|---|--------------------|---|---|----------------|----------------|--------------------------------------|----------------|----------|--|--|
| IDP/<br>Ref No.   | Department            | KPA > Key Focus Area<br>(KFA)  | Indicator<br>(Activity/ Project/  | Indicator type | Unit of   | Baseline<br>Actual | 5 Year Target   | 2017/2018   | Funding Source | TOP LAY        | ER: Service<br>Implemen<br>(SDBIP 20 | tation Plan    | d Budget | Evidence to be produced (POE)  | Motivation for revision  |
| Ref No.           |                       | (KFA)  | Programme/ Key<br>Initiative)   | Indica         | Measurement   | 2015/2016          |   |   | Fundir         | Q1             | Q2                                   | Q3             | Q4       | Evidence to be<br>produced   | revision   |
| KPI078            | Community<br>Services | KPA 06. Safety and<br>Environmental<br>Management> KFA<br>41. Safety and<br>Security                               | Establishment of a<br>Land Invasion<br>Response Unit  | Outcome        | Number of Land<br>Invasion Response<br>Units established by<br>30 June  | New KPI            | 1 Land<br>Invasion<br>Response Unit<br>established<br>per annum | 1 Land Invasion<br>Response Unit<br>established by 30<br>June | MQ             | N/A            | N/A                                  | N/A            | 1        | As per Performance Measurement Sheet Report submitted to MayCo                           | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13.   |
| крі080            | Community<br>Services | KPA 06. Safety and<br>Environmental<br>Management> KFA<br>43. Emergency<br>Management                              | Implement a<br>smoke alarm pilot<br>project in informal<br>settlements  | Output         | Number of smoke<br>alarm units installed<br>by 30 June                  | New KPI            | 50 Smoke<br>alarms<br>installed by<br>Year 1                    | 50 Smoke alarms<br>installed by 30 June                       | MQ             | 10             | 10                                   | 15             | 15       | As per Performance Measurement Sheet Installation certificates of smoke alarms installed | The POE was revised to ensure that source documents can substantiate actual results. POE column not compulsory in terms of the MFMA Circular 13.   |
| <del>КРІ081</del> | Community<br>Services | KPA 06. Safety and<br>Environmental<br>Management> KFA<br>44. Traffic, Vehicle<br>Licencing and Parking<br>Control | Implement the Traffic Centre Capital Project measured quarterly in terms of the approved Capital Budget spent | Output         | Percentage of<br>approved Traffic<br>Capital Budget spent<br>by 30 June | <del>New KPl</del> | 96% of Capital<br>Budget spent<br>per annum                     | 96% of approved<br>Capital Budget<br>spent by 30 June         | ₩đ             | <del>20%</del> | 40%                                  | <del>60%</del> | 96%      | S.52 and S.71 Reports Annual Financial Statements  | Funds to implement this project were moved to fund boreholes. This project will be scheduled in future financial years depending on the availability of funds. POE column not compulsory in terms of the |

|                 |                             |   |   |                | KP   | A 6: Safety and    | Environmental Ma   | nagement  |                |         |     |   |          |  |  |
|-----------------|-----------------------------|---|---|----------------|--|--------------------|--|---|----------------|---------|-----|---|----------|--|--|
| IDP/<br>Ref No. | Department                  | KPA > Key Focus Area<br>(KFA)   | Indicator<br>(Activity/ Project/<br>Programme/ Key  | Indicator type | Unit of<br>Measurement   | Baseline<br>Actual | 5 Year Target  | 2017/2018   | Funding Source | TOP LAY | •   | Delivery an<br>tation Plan<br>017/2018) | d Budget | Evidence to be<br>produced<br>(POE)  | Motivation for revision  |
| Ket No.         |                             | (KFA)   | Initiative)   | Indica         | Measurement  | 2015/2016          | _  |   | Fundin         | Q1      | Q2  | Q3                                      | Q4       | Evidence to be produced  |  |
|                 |                             |   |   |                |  |                    |  |   |                |         |     |   |          |  | MFMA Circular<br>13.   |
| KPI083          | Planning and<br>Development | KPA 06. Safety and<br>Environmental<br>Management> KFA<br>46. Environmental<br>Management and<br>Climate Change | Submit to the Portfolio Committee (Planning Services)/ MayCo the final Climate Change Adaptation Plan           | Output         | Number of Final<br>Climate Change<br>Adaptation Plan<br>submitted to the<br>Portfolio Committee<br>(Planning Services)/<br>MayCo by 30 June                          | New KPI            | Annual<br>Reviewed<br>Climate<br>change<br>adaption Plan | 1 Climate Change<br>Adaptation Plan<br>submitted to <u>the</u><br>Portfolio Committee<br>(Planning Services)/<br>MayCo by 30 June | MQ             | N/A     | N/A | N/A                                     | 1        | As per Performance Measurement Sheet Proof of submission to MayCo  | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13. |
| КР1086          | Planning and<br>Development | KPA 06. Safety and<br>Environmental<br>Management> KFA<br>47. Natural Resources                                 | Develop a Draft<br>Implementation<br>Strategy for the<br>Management of<br>Alien Vegetation<br>on Municipal land | Output         | Number of Draft Implementation Strategies for the Management of Alien Vegetation on Municipal land submitted to Executive Director Planning & Development by 30 June | New KPI            | 1 Reviewed<br>strategy per<br>annum                      | 1 Draft<br>Implementation<br>Strategy for the<br>Management of Alien<br>Vegetation on<br>Municipal land<br>developed by 30 June   | MQ             | N/A     | N/A | N/A                                     | 1        | As per Performance Measurement Sheet Proof of submission of Draft Implementation Strategy for the Management of Alien Vegetation on Municipul land to Executive Director | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13. |
| KPI088          | Community<br>Services       | KPA 06. Safety and<br>Environmental<br>Management> KFA<br>48. Parks and Open<br>Spaces                          | Upgrade play parks<br>in the Municipal<br>Area  | Output         | Number of play parks<br>upgraded by 30 June  | New KPI            | 50 Play parks<br>upgraded per<br>annum                   | 50 Play parks<br>upgraded by 30 June  | DM             | 10      | 10  | 15                                      | 15       | As per Performance Measurement Sheet Report submitted to Executive Director  | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13. |
| KPI105          | Community<br>Services       | KPA 06. Safety and<br>Environmental<br>Management> KFA<br>42. Disaster<br>Management                            | Submit Disaster<br>Management Plan<br>to MayCo  | Output         | Number of Disaster<br>Management plans<br>submitted to MayCo<br>by 31 December   | New KPI            | Annual<br>Reviewed<br>Disaster<br>Management<br>Plan     | 1 Disaster<br>Management Plan by<br>31 December   | MQ             | N/A     | 1   | N/A                                     | N/A      | As per Performance Measurement Sheet Report submitted to MayCo   | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13. |

|         |                       |   |  |        | KP  | A 6: Safety and | Environmental Ma                  | nagement  |                                     |                |     |     |     |   |  |
|---------|-----------------------|---|--|--------|---|-----------------|-----------------------------------|---|-------------------------------------|----------------|-----|-----|-----|---|--|
| IDP/    | Department            | KPA > Key Focus Area  | Indicator (Activity/ Project/ Programme/ Key Progra |        |   |                 | tation Plan                       | •   | Evidence to be<br>produced<br>(POE) | Motivation for |     |     |     |   |  |
| Ref No. | ·                     | (KFA)   | Programme/ Key<br>Initiative)  | Indica | Measurement   | 2015/2016       |                                   |   | Fundin                              | Q1             | Q2  | Q3  | Q4  | Evidence to be produced   | revision   |
| KPI106  | Corporate<br>Services | KPA 06. Safety and<br>Environmental<br>Management> KFA<br>45. Municipal Court | Submit a<br>Implementation<br>Plan on the<br>Municipal Court   | Output | Number of<br>implementation plans<br>on the Municipal<br>Court submitted to<br>MayCo by 30<br>September | New KPI         | Operational<br>Municipal<br>Court | 1 Implementation<br>Plan on the Municipal<br>Court submitted to<br>MayCo by 30<br>September | MQ                                  | 1              | N/A | N/A | N/A | As per Performance Measurement Sheet Proof of submission to MayCo | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13. |

# 2.7 KPA 7: Social and Community Development

|                 |                             |   |   |                | К  | PA 7: Social and   | l Community Deve  | lopment   |                |         |          |   |     |  |   |
|-----------------|-----------------------------|---|---|----------------|--|--------------------|---|---|----------------|---------|----------|---|-----|--|---|
| IDP/<br>Ref No. | Department                  | KPA > Key Focus Area<br>(KFA)   | Indicator<br>(Activity/ Project/<br>Programme/ Key  | Indicator type | Unit of<br>Measurement   | Baseline<br>Actual | 5 Year Target   | 2017/2018   | Funding Source | TOP LAY | Implemen | Delivery an<br>tation Plan<br>017/2018) | _   | Evidence to be produced  | Motivation for revision   |
| Rei No.         |                             | (RFA)   | Initiative)   | Indica         | ivieasurement  | 2015/2016          |   |   | Fundir         | Q1      | Q2       | Q3                                      | Q4  | (POE)  | TEVISION  |
| KPI061          | Planning and<br>Development | KPA 07. Social and<br>Community<br>Development> KFA<br>57. Cemeteries and<br>Crematoria | Submit Final Master Development Potential Plan for Farm 1341, Paarl to the Portfolio Committee (Planning Services)/ MayCo by 31 March | Output         | Number of Final Master Development Potential Plans for Farm 1341 submitted to the Portfolio Committee (Planning Services)/ MayCo by 31 March | New KPI            | 1 Plan<br>submitted to<br>the Portfolio<br>Committee<br>(Planning<br>Services)/<br>MayCo per<br>annum | 1 Master Development Potential Plan submitted to the Portfolio Committee (Planning Services)/ MayCo by 31 March | DM             | N/A     | N/A      | 1                                       | N/A | As per Performance Measurement Sheet Proof of submission of Master Development Potential Plan to MayCo | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13.  |
| KPI089          | Community<br>Services       | KPA 07. Social and<br>Community<br>Development> KFA<br>49. Health                       | Reporting on the<br>Integrated<br>Drakenstein Health<br>Forum to MayCo  | Output         | Number of <del>quarterly</del><br>reports on Integrated<br>Drakenstein Health<br>Forum submitted to<br>MayCo <u>by 30 June</u>               | New KPI            | 4 Reports per<br>annum  | 3 4 Reports<br><del>(quarterly)</del> submitted<br>to MayCo by 30 June  | MQ             | 1       | 04       | 1                                       | 1   | As per Performance Measurement Sheet Proof of submission to MayCo                                      | Due to the fact that health is not a municipal function, it is challenging to get all the different stakeholders to participate in the forum. The KPI will be reviewed in the 2018/2019 financial year to measure the functionality/ effectiveness of the Health Forum. POE column not compulsory in terms of the MFMA Circular 13. |

|                 |                             |  |  |                | к  | PA 7: Social and       | d Community Deve                             | lopment   |                |            |                          |   |                          |  |  |
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| IDP/<br>Ref No. | Department                  | KPA > Key Focus Area<br>(KFA)  | Indicator<br>(Activity/ Project/<br>Programme/ Key   | Indicator type | Unit of<br>Measurement   | Baseline<br>Actual     | 5 Year Target                                | 2017/2018   | Funding Source | TOP LAY    |                          | Delivery an<br>tation Plan<br>017/2018) | d Budget                 | Evidence to be produced  | Motivation for revision  |
| Rei No.         |                             | (NFA)  | Initiative)  | Indica         | ivieasurement  | 2015/2016              |  |   | Fundir         | Q1         | Q2                       | Q3                                      | Q4                       | (POE)  | revision   |
| KP1090          | Community<br>Services       | KPA 07. Social and<br>Community<br>Development> KFA<br>50. Early and<br>Childhood<br>Development         | Information<br>sessions held with<br>Early Childhood<br>Development<br><u>Forums Centres</u><br>(ECDs)   | Output         | Number of<br>information sessions<br>held with ECD <del>s</del><br>Forums by 30 June | New KPI                | 24 8<br>Information<br>sessions per<br>annum | 24 8 Information<br>sessions held with<br>ECD <del>s</del> Forums by 30<br>June | DM             | <u>6</u> 2 | <u>6</u> 2               | <u>6</u> 2                              | <u>6</u> 2               | As per Performance Measurement Sheet Agenda/ attendance registers          | This KPI was revised to ensure that it conforms to the SMART criteria. POE column not compulsory in terms of the MFMA Circular 13.   |
| KPI091          | Community<br>Services       | KPA 07. Social and<br>Community<br>Development> KFA<br>51. Gender, Elderly,<br>youth and Disabled        | Establishment of a<br>Drakenstein Youth<br>Forum   | Output         | Number of<br>Drakenstein Youth<br>Forums established<br>by 30 June                   | New KPI                | 1 Forum established                          | 1 Forum established<br>by 30 June   | DM             | N/A        | N/A                      | N/A                                     | 1                        | As per Performance Measurement Sheet Terms of reference of the youth forum | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13.   |
| кР1092          | Planning and<br>Development | KPA 07. Social and<br>Community<br>Development> KFA<br>52. Sustainable<br>Human Settlements<br>(housing) | Provide low cost<br>houses in terms of<br>the Integrated<br>Human Settlement<br>Plan and in<br>accordance with<br>the Human<br>Settlements grant | Output         | Number of houses<br>provided by 30 June  | 338 Houses<br>provided | 400 Houses<br>provided per<br>annum          | 46 400 Houses<br>provided by 30 June  | MG             | N/A        | <u>23</u> <del>150</del> | <u>36</u> <del>250</del>                | <u>46</u> <del>400</del> | As per Performance Measurement Sheet Happy letters                         | The KPI was adjusted due to funding shifts resulting from delays by the Provincial Administration to appoint the contractors for the Vlakkeland project. 87% of the Human Settlements Grant is ringfenced for Vlakkeland. As a result the target was adjusted in line with the new housing pipeline and available funds. |

|                 |                       |  |   |                | к  | CPA 7: Social and  | d Community Deve                                   | lopment  |                |            |            |  |            |  |   |
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| IDP/<br>Ref No. | Department            | KPA > Key Focus Area<br>(KFA)  | Indicator<br>(Activity/ Project/<br>Programme/ Key  | Indicator type | Unit of<br>Measurement   | Baseline<br>Actual | 5 Year Target                                      | 2017/2018  | Funding Source | TOP LAY    | Implemen   | Delivery an<br>station Plan<br>017/2018) | d Budget   | Evidence to be produced  | Motivation for revision   |
| Rei No.         |                       | (NFA)  | Initiative)   | Indica         | weasurement  | 2015/2016          |  |  | Fundir         | Q1         | Q2         | Q3                                       | Q4         | (POE)  | revision  |
|                 |                       |  |   |                |  |                    |  |  |                |            |            |  |            |  | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13.  |
| КРІ093          | Community<br>Services | KPA 07. Social and<br>Community<br>Development> KFA<br>53. Sport and<br>Recreation | Implement the De<br>Kraal Sport Capital<br>Project measured<br>quarterly in terms<br>of the approved<br>Capital Budget<br>spent | Output         | Percentage of<br>approved Capital<br>Budget spent by 30<br>June                      | New KPI            | 90% 96% of<br>Capital<br>Budget spent<br>per annum | 90% 96% of approved<br>Capital Budget<br>spent by 30 June      | DM             | 10%<br>20% | 30%<br>40% | 60%                                      | 90%<br>96% | As per Performance Measurement Sheet S-52 and S-71 Reports Annual Financial Statements | The target for capital budget expenditure changed to 90% as a general Municipal target for capital budget actually spent, as opposed to the previous target which included commitments and rollover funds.  POE column not compulsory in terms of the MFMA Circular 13. |
| KPI095          | Community<br>Services | KPA 07. Social and<br>Community<br>Development> KFA<br>54. Arts and Culture        | Establishment of a<br>Drakenstein Arts<br>and Culture Forum   | Output         | Number of Arts and<br>Culture Forums<br>established by 30<br>June                    | New KPI            | 1 Forum<br>established<br>per annum                | 1 Arts and Culture<br>Forum established by<br>30 June          | MQ             | N/A        | N/A        | N/A                                      | 1          | As per Performance Measurement Sheet Terms of reference                                | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13.  |
| KPI096          | Community<br>Services | KPA 07. Social and<br>Community<br>Development> KFA<br>55. Animal Control          | Respond to<br>livestock<br>complaints   | Outcome        | Percentage response<br>rate to all errant<br>livestock complaints<br>within 24 hours | New KPI            | 90% Response<br>within 24<br>hours                 | 90% Response to all<br>livestock complaints<br>within 24 hours | DM             | 90%        | 90%        | 90%                                      | 90%        | As per Performance Measurement Sheet Maximo report                                     | The POE was revised to ensure that source documents can substantiate actual results.  |

|        |                       |  |  |                | к   | PA 7: Social and   | l Community Deve                                   | lopment  |                |                          |            |   |            |  |  |
|--------|-----------------------|--|--|----------------|---|--------------------|--|--|----------------|--------------------------|------------|---|------------|--|--|
| IDP/   | Department            | KPA > Key Focus Area   | Indicator<br>(Activity/ Project/   | Indicator type | Unit of   | Baseline<br>Actual | 5 Year Target                                      | 2017/2018  | Funding Source | TOP LAY                  | Implemen   | Delivery an<br>tation Plan<br>017/2018) | _          | Evidence to be produced  | Motivation for   |
| Ref No |                       | (KFA)  | Programme/ Key<br>Initiative)  | Indica         | Measurement   | 2015/2016          |  |  | Fundin         | Q1                       | Q2         | Q3                                      | Q4         | (POE)  | revision   |
|        |                       |  |  |                |   |                    |  |  |                |                          |            |   |            |  | POE column<br>not<br>compulsory in<br>terms of the<br>MFMA Circular<br>13.   |
| КР1097 | Community<br>Services | KPA 07. Social and<br>Community<br>Development> KFA<br>56. Libraries | Implement the House of Learning (VPUU, Groenheuwel Library) Capital Project measured quarterly in terms of the approved Capital Budget spent | Output         | Percentage of<br>approved VPUU<br>Groenheuwel Library<br>Capital Budget spent<br>by 30 June | New KPI            | 90% 96% of<br>Capital<br>Budget spent<br>per annum | 90% 96% of<br>approved<br>Capital Budget<br>spent by 30 June | DM             | <u>10%</u> <del>5%</del> | 30%<br>40% | 60%                                     | 90%<br>96% | As per Performance Measurement Sheet S.52 and S.71 Reports Annual Financial Statements | The target for capital budget expenditure changed to 90% as a general Municipal target for capital budget actually spent, as opposed to the previous target which included commitments and rollover funds. POE column not compulsory in terms of the MFMA Circular 13. |