

SERVICE LEVEL AGREEMENT

Tender Number: TSPM 5/2025 Provision of Vehicle Location Devices, Monitoring and Fleet Management Services Contract Period: Commencement Date – 30 June 2036

Entered into between

DRAKENSTEIN MUNICIPALITY (hereinafter referred to as “the Municipality”) Civic Centre, Berg River Boulevard, Paarl, 7622

Herein represented by in his capacity as

..... duly authorized thereto

and

Ctrack Fleet Management Solutions (Pty) Ltd

Registration number 2000/023671/07

(hereinafter referred to as “Ctrack”)

Herein represented by in his capacity as

..... duly authorized thereto

Contract Reference: SLA – TSPM 5/2025

WHEREAS

- A.** Ctrack supplies, implements and supports telematics systems for the Municipality’s vehicle fleet.
- B.** Drakenstein Municipality utilize telematics systems in order to manage their vehicle fleet and personnel using vehicles as tools of trade or in execution of their duties.
- C.** Drakenstein Municipality procured the services of the above service provider to assist in reaching the above objective.
- D.** In terms of the Municipal Systems Act, Act 32 of 2000 and the Municipal Finance Management Act, Act 56 of 2003, the municipality is empowered to make use of external mechanisms for the provision of municipal services.

Initial Ctrack: _____

Initial The Municipality: _____1

NOW THEREFORE the Parties wish to enter into a service level agreement aimed at regulating the interactions between the Parties and agree to the following:

1. INTERPRETATION

- 1.1. The terms and conditions contained in the General Conditions of Contract, attached hereto as Annexure A, forms part of the agreement between the Parties.
- 1.2. The singular shall include the plural and vice versa.
- 1.3. The headings to this Agreement are used for the sake of convenience only and shall not govern the interpretation hereof.
- 1.4. Words and phrases defined in any clause shall bear the meanings assigned to them in such clause.
- 1.5. Unless the context clearly indicates a contrary intention, an expression which denotes any gender includes the other genders, a natural person includes a juristic person and vice versa, the singular includes the plural and vice versa and the following expressions bear the meanings assigned to them below and cognate expressions bear corresponding meanings.

2. DEFINITIONS

The following words shall have the following meanings:

- 2.1. "Agreement" means this service level agreement together with all annexures and Schedules.
- 2.2. "Commencement date" means 01 July 2016
- 2.3. "Deliverables" means any duty, obligation, service, task, action, products, information, documents, program, advice, recommendation, report, or disclosure required to be rendered, undertaken, executed, delivered, furnished, provided, made, done and/or compiled by a party in terms of this Agreement.
- 2.4. "Disclosing Party" means a party that discloses confidential information under this Agreement.
- 2.5. "Parties" means Drakenstein Municipality and Ctrack Fleet Management Solutions (Pty) Ltd
- 2.6. "Municipality" means Drakenstein Municipality
- 2.7. "Ctrack" means Ctrack Fleet Management Solutions (Pty) Ltd trading as Ctrack Fleet Management
- 2.8. "MFMA" means the Municipal Finance Management Act, 56 of 2006, as amended together with the applicable regulations.
- 2.9. "Receiving Party" means a party that receives confidential information under this Agreement

Initial Ctrack: _____

Initial The Municipality: _____ 2

- 2.10. "Signature Date" means the date on which the parties hereto sign this Agreement;
- 2.11. "GCC" means General Conditions of Contract.
- 2.12. "Authorised users" means those who may be authorised by the Municipality to obtain all services offered by the product from Ctrack and who may be notified of any alarms in respect of the vehicle by Ctrack.
- 2.13. "Installation commencement date" means the date of installation of the product, which date shall be determined by the date on the installation certificate confirming installation of the product.
- 2.14. "CSC" means Ctrack Support Centre, which shall include a reference to any Ctrack Fleet Management Solutions (Pty) Ltd Support Centre.
- 2.15. "False alarm" means an alarm message sent to a CSC in respect of a panic alarm, area violation or battery tampering where such a condition is not an actual emergency and the Municipality or any authorised user has not notified the CSC in respect thereof.
- 2.16. "GSM Service" means the service rendered by a cellular service provider for transmitting location and speed data from the product to an authorized user's cell phone and the CSC.
- 2.17. "GPRS" means General Packet Radio Service.
- 2.18. "Installation certificate" means the certificate issued by Ctrack's installer certifying that the product has been successfully installed in the vehicle.
- 2.19. "Occurrence" means the happening of an event which initiates the recovery process or some other action for which the product is designed.
- 2.20. "Product" means the Ctrack system to be installed in the authorised user's vehicle.
- 2.21. "Service" means the services detailed under section 7 of this Agreement, on Ctrack's official website and Stolen Vehicle Response service as listed on the website.
- 2.22. "SMS" means Short Message Service.
- 2.23. "Subscription charge" means the monthly amount (inclusive of VAT) payable by the Municipality in advance for the service as set out on the application form to which these terms and conditions are attached as well as in Schedule 3 attached hereto, which includes the Subscription, SMS, Data and GPRS Airtime usage supplied by the Airtime Service Provider.
- 2.24. "Territory" means the Republic of South Africa.
- 2.25. "User manual" means the user manual in respect of the product to be installed in terms of this agreement.
- 2.26. "VAT" means Value Added Tax payable in terms of the Value Added Tax Act No 89 of 1991 (as amended).
- 2.27. "Asset" means the vehicle in which the product will be installed and for which the particular service will be provided.
- 2.28. "Website" means www.ctrackcrystal.com

ACCORDINGLY THE PARTIES AGREE AS FOLLOWS:

3. APPOINTMENT AND ACCEPTANCE

- 3.1 The Municipality hereby appoints Ctrack to render the services described in this agreement and undertakes to pay for such services in accordance with the terms and conditions of this agreement.
- 3.2 Ctrack confirms its acceptance of the appointment and undertakes to execute its duties and responsibilities at the costs and on the terms regarding time for delivery and or execution as set out in this agreement.

4. DURATION OF THE AGREEMENT

- 4.1 The rights and obligations of the Parties in terms of and pursuant to the provisions of this Agreement commences on the date of signature of this agreement.
- 4.2 Delivery of Services will occur according to the written request for installation, which may be between **01 July 2026 and 30 June 2036**.
- 4.3 This agreement terminates on the day that the last obligation of either party ceases or as per procedures in terms of clause 12.

5. RIGHTS AND OBLIGATIONS OF CTRACK

- 5.1. Save as otherwise specifically provided herein, Ctrack shall not have the power to represent, to enter into any agreement(s) or to otherwise bind or incur liability on behalf of Drakenstein Municipality.
- 5.2. Ctrack shall exercise and maintain a high degree of care and responsibility in respect of working on the Municipality's Vehicles during the installation and maintenance of instruments and devices on the vehicles.

6. RIGHTS AND OBLIGATIONS OF DRAKENSTEIN MUNICIPALITY

- 6.1 Drakenstein Municipality shall provide all reasonable and necessary support to Ctrack to perform its obligations in terms of and pursuant to the proposal and this Agreement.

7. THE SERVICES

Ctrack shall render the following services to the Municipality on the terms and conditions set out in this Agreement (hereinafter referred to as "the Services"). The 'Services' rendered to the Municipality by Ctrack include once-off servicing of installed units, upgrade of installed units, installation of new units and monthly service fees for the operation of the units. The detailed

Initial Ctrack: _____

Initial The Municipality: _____ 4

services in respect of Ctrack telematics systems, used by the Municipality to manage municipal vehicles and personnel using such as tools of trade, may include:

- a) Supply and installation of Ctrack telematics units in vehicles not yet equipped with such e.g. newly acquired vehicles;
- b) De-installation (complete removal of unit and accessories, where possible) of Ctrack telematics units on request;
- c) Re-installation of Ctrack telematics units on request;
- d) Repair of Ctrack telematics systems on request (includes fault finding);
- e) Facilitation of GSM subscriptions required for Ctrack telematics systems (provision and management of active GSM sim cards);
- f) Loading, configuration and support of Ctrack application software;
- g) Provision of training in the use of Ctrack application software and the system, on request;
- h) Furnishing expert witness evidence in respect of information generated by Ctrack systems, on request, e.g. in case of disciplinary or court actions.

The above services can be potentially provided for an estimated 549 existing installations of CX and TX-range units in vehicles and an unknown number of new vehicles as required. Services are therefore initiated through a written request which identifies the vehicles in question, the type of installation (service, new or upgrade) to be performed and the date on which the installation will take place.

Installation shall take place at the Drakenstein vehicle workshop located in Distillery Street in Paarl.

Payment to Ctrack for services rendered shall take place 30 days from date of an accepted invoice, based on pricing as set out under Schedule 3.

7.1 CTRACK'S RESPONSIBILITY

- 7.1.1 In respect of vehicles covered by a maintenance contract, the Service Provider shall be responsible for the repair and/or replacement, in Ctrack's sole discretion, of the product, or any parts thereof at no charge to the Municipality during the full term of the maintenance contract where the product is found to be defective due to faulty components, workmanship or design provided that the Municipality's account is not in arrears at the relevant time. In respect of vehicles which do not fall under a maintenance contract, repairs will be affected as required at the standard rates charged to Drakenstein Municipality and varied from time to time.

NOTE that under the provisions of the maintenance contract Service Exchange Units will be provided on a 'like for like' basis only i.e. a CX-range service exchange unit for faulty CX unit (subject to availability of CX-range service exchange units), an EX-range service exchange unit for a faulty EX-range unit and a TX-range service exchange unit for a faulty TX-range unit.

- 7.1.2 Should it be necessary that any repair and/or replacement of the product be conducted at a location other than at one of Ctrack's branches or Authorised Fitment Centres, the Municipality will have to pay Ctrack a call-out fee, in respect of the time and travelling costs incurred by Ctrack due to the aforesaid event. The Service Provider shall give the Municipality a quotation in respect of these costs which must be accepted by the Municipality before any repairs are attended to by Ctrack. If the product was however tampered with, modified, involved in a collision and/or sustained other damage outside Ctrack's control, the Municipality will be liable for the costs of repairs or replacement of the product.
- 7.1.3 The following is specifically excluded from the repair/replacement service referred to in clause 7.1.1: all repairs or maintenance or service necessitated by any damage caused to the Product outside Ctrack's direct control and scope of influence, including but not limited to;
- a) any Act of God or circumstance beyond Ctrack's control;
 - b) all damage caused by a faulty or spurious electrical supply;
 - c) all damage caused as the direct or indirect result of any act of tampering, vandalism or malicious damage howsoever caused;
 - d) all damage caused as a result of a vehicle accident;
 - e) all damage caused by fire, theft, or flood;
 - f) all damage caused as a direct or indirect result of civil or political disturbance or any like event;
 - g) all damage caused by any act of any third party;
 - h) any damage caused as a result of the ingress of any fluid penetrating the Product, if applicable;
 - i) any replacement of any engine revolution or gearbox "take-off" device including any "W-terminal" or similar device;
 - j) any stoppage, limitation, engine control, engine shut down or similar event resulting from the incorrect operation of the Product, as defined by Ctrack;
 - k) the removal and/or de-installation or any similar action requiring, removal, re-installation and/or re-location of the Product as required or requested by the Municipality;
 - l) repair and recovery of the server data due to any abnormal occurrence causing such damage or loss of data
 - m) where the product has not been operated or maintained in accordance with Ctrack's instructions and/or user manual.
 - n) repairs, de-installations or modifications that have been made by persons other than Ctrack.
- 7.1.4 The Ctrack shall be responsible to endeavor to respond to all service calls within;
- a) Ctrack hardware: respond within 24 hours
 - b) Ctrack software: respond within 24 hours

- 7.1.5. Notwithstanding any provision to the contrary in the GCC, the primary responsibility for supplying the services vests with Ctrack and Ctrack may not subcontract or transfer any obligation in terms of this agreement.
- 7.1.6 The Municipality acknowledge that the product will only function in the territory where a GSM network of the GSM service provider is available and obtaining a signal in the area where the vehicle is being operated.
- 7.1.7 In the rendering of the services in terms of this agreement, Ctrack shall be represented by:
Ctrack Fleet Management Cape Town

7.2 THE MUNICIPALITY'S RESPONSIBILITY

- 7.2.1 Whilst Ctrack shall try its best to ensure that the Municipality is informed via sms of any fault detected by Ctrack on the units, the Municipality shall be liable to ensure that the product is properly functioning by performing a test of the product and/or panic alarm status on the product (where a panic button was installed), no less than once every 3 months. There will be no additional cost to the Municipality when the Municipality performs these tests and the Municipality must follow these procedures to do the test:
- a) The Municipality must phone the CSC and inform them that a test of the product and/or panic alarm status on the product is going to be performed by the Municipality;
 - b) Ctrack shall, within 24 hours, notify the Municipality of the product and/or panic alarm status of the product; and
 - c) Should the outcome of this test indicate that the product and/or panic alarm is in any way not properly functioning, and/or possibly faulty, it shall remain the Municipality's responsibility to ensure and arrange that the vehicle in which the product is installed is made available for repair by Ctrack, which repairs shall be done in accordance with Ctrack's standard policies.
- 7.2.2 The Municipality is also responsible to ensure that if the Municipality receives a communication from Ctrack, advising that a fault has been detected on the unit, that the Municipality shall as soon as possible after having received the communication, contact Ctrack to arrange for repair on the unit.
- 7.2.3 It is the Municipality's responsibility to inform the vehicle's manufacturer of the fitment of the product if the vehicle manufacturer requires such notification, in order not to invalidate any manufacturer warranty.
- 7.2.5 The Municipality undertakes not to tamper or remove the product during the period of this agreement, in order not to invalidate the warranties of the product provided in this agreement.

Initial Ctrack: _____

Initial The Municipality: _____7

- 7.2.6 The Municipality undertakes not to permit any modification or attachments to be made to the product in order not to invalidate the warranties provided on the product in this agreement.
- 7.2.7 The Municipality undertakes to notify Ctrack of any alteration and/or modification made to the vehicle in which the product is installed if such alteration and/or modification to the vehicle in any way effects the manner in which the vehicle is identified, including, but not limited to, change of registration number, change of colour of the vehicle, change of any relevant vehicle component number, change of vehicle manufacturer's logo, etc.
- 7.2.8 For the duration of this agreement the Municipality agrees not to permit any third party other than Ctrack to maintain, service or repair the product.

8 LIMITATION OF LIABILITY

8.1 Subject to clause 28 of Annexure A, the following additional clauses shall apply:

- a) In the event that the supplied and/or installed products and/or SIM card result in damage to vehicles and/or system failure of the vehicle/s electronic components. The liability of Ctrack is limited to proven damage and the cost to repair and re-instate or replace.
- b) Insofar as Ctrack may be deemed to be a supplier of the products and/or SIM cards used in the operation thereof Ctrack is exempted from liability in relation to failure and/or defect in the operation of the SIM card. Ctrack must however respond according to this Contract with regards to replacing defective SIM cards.

9. PAYMENT

- 9.1. Payment to Ctrack for services rendered shall take place 30 days from the date of an accepted invoice, based on pricing as set out under Schedule 3.
- 9.2. The tendered rates shall be subject to Price Adjustment at the consumer price index (CPI) for each year running from July to June.
- 9.3. Payment will only be processed on receipt of a detailed invoice.
- 9.4. Payment shall only be applicable to services based on written request.

Initial Ctrack: _____

Initial The Municipality: _____ 8

10. LEGAL COMPLIANCE

- 10.1. Without derogation from the specific instances of compliance required elsewhere in this agreement, Ctrack undertakes to provide its services, execute its tasks and fulfill its obligations under this Agreement in full compliance with all applicable legal and statutory prescriptions and requirements.

11. INDEMNITY

- 11.1. Ctrack hereby indemnifies the Municipality in respect of any liability which may be incurred as a result of non-compliance with any statutory obligation or requirement by any person acting (or omitting to act) in the employ of Ctrack pursuant to this agreement.

12. BREACH OF CONTRACT

- 12.1 If Ctrack fails to comply with its obligations in terms of and pursuant to this Agreement, and fails to remedy such breach within 30 (thirty) business days after receipt of written notice from the Municipality calling on it to remedy such breach, the Municipality terminate the contract.
- 12.2. If the Municipality fails to comply with its obligations in terms of this Agreement and fails to remedy such breach within 30 (thirty) business days after receipt of written notice from Ctrack calling on it to remedy such breach, Ctrack may in addition to any other legal remedies it may have-
- 12.2.1 compel Drakenstein Municipality to fulfill its obligations and abide by the terms and conditions of the Agreement through legal process;
- 12.2.2 following a further 14 (fourteen) business days calling on Drakenstein Municipality to remedy such breach and Drakenstein Municipality failing to do so, terminate this Agreement, take possession of any goods delivered to the Municipality and demand payment in respect of outstanding fees for the provision of deliverables rendered or performed under or in terms of this Agreement in addition to damages suffered.

13. INDULGENCE

- 13.1 No extension of time, latitude or other indulgence, which may be given or allowed by either party to the other shall constitute a waiver or alteration of the Agreement, or affect such party's rights, or prevent such party from strictly enforcing due compliance with each and every provision of this Agreement.

14. INDEPENDENT CONTRACTOR

14.1. Ctrack is appointed as an independent contractor, and not as an employee, and at all relevant times during the currency of this Agreement no employer/employee relationship shall exist between the parties. The Municipality shall not be liable for any injury, loss or damage directly or indirectly incurred by Ctrack as an independent contractor, arising out of or in connection with the Services rendered by Ctrack in accordance with this Agreement.

14.2. This Agreement replaces any other previous verbal or written agreement entered into between the parties.

15. ENTIRE AGREEMENT

15.1. This Agreement with **Annexure A to B and Schedules 1 to 3**, constitutes the entire agreement between the parties and no amendment, alteration, addition or variation of any right, term or condition of this Agreement will be of any force or effect unless reduced to writing and signed by the parties to this Agreement.

16. WAIVER

16.1. No relaxation on the part of the Municipality by not enforcing any of its rights in terms of this agreement must be construed as a waiver of such rights on the part of the Municipality.

17. SETTLEMENT OF DISPUTES

17.1. In the event that a dispute arises between the parties; without detracting from either party's right to institute action or motion proceedings in the High Court or other Court of competent jurisdiction in the Republic of South Africa; the dispute may be resolved as follows:

17.1.1 The parties will try to resolve the dispute between themselves.

17.1.2 If an agreement cannot be reached the parties hereby agree that an Arbitrator may be appointed to resolve the dispute, his decision will be final.

17.1.3 The costs of the arbitration are to be paid as determined by the Arbitrator.

Initial Ctrack: _____

Initial The Municipality: _____10

18. CONFIDENTIAL INFORMATION

- 18.1 The Receiving Party shall not, during the currency of this agreement, or at any time thereafter, utilise or cause to be utilised, and/or directly or indirectly publish or cause to be published or otherwise disclose or cause to be disclosed to any third party, any of the Confidential Information of the Disclosing Party
- 18.2. For purposes of this clause "Confidential Information" shall mean -
- 18.2.1. any information disclosed, revealed or exchanged and which pertains to, but is not limited to, all intellectual property rights, all trade secrets, all agreements (whether in writing or not) which exists at the time of revealing the content thereof to the Receiving Party, the content of all possible future agreements which may be entered into with any other party, all knowledge obtained by way of research and development, irrespective of whether the aforementioned information that is revealed is applicable to technical, operational or financial aspects of the government in any other sphere, or any government institution or organ of state;
- 18.2.2. any information of whatever nature, which has been or may be obtained by the Receiving Party, whether in writing or in electronic form or pursuant to discussions between the parties, or which can be obtained by examination, testing, visual inspection or analysis, including, without limitation, scientific, business or financial data or information, know-how, formulae, processes, designs, sketches, photographs, plans, drawings, specifications, sample reports, models, studies, findings, computer software, inventions or ideas;
- 18.2.3. analyses, concepts, compilations, studies and other material prepared by or in possession or control of the Receiving Party which contain or otherwise reflect or are generated from any such information as is specified in this definition;
- 18.2.4. all information which a third party has in terms of any agreement made available to the Receiving Party and which has become known to the Receiving Party in the course of rendering the Services; and
- 18.2.5. any dispute between the parties resulting from this Agreement;

18.3 The Receiving Party shall -

- 18.3.1 Use the Confidential Information only for the purpose of meeting with their obligations in terms of this Agreement;
- 18.3.2 treat and safeguard the Confidential Information as private and confidential; and
- 18.3.3 ensure proper and secure storage of all Confidential Information.

18.4 Any documents or records (including written instructions, notes or memoranda) relating to the Services which are to be provided to Ctrack or which come into the Ctrack's possession during the currency of this Agreement, are deemed to be the property of the Municipality and shall be surrendered to the Municipality on demand, and in the event of the expiry or termination of this Agreement, Ctrack will not retain any copies thereof or extracts therefrom without obtaining the prior written permission of the Municipality.

18.5 The Parties –

- 18.5.1 acknowledge that they have carefully considered the provisions of this clause;
- 18.5.2 agree that this clause is, after taking all relevant circumstances into account, reasonable and necessary for the proper protection of the interests of the Parties and that if it should at any time dispute the reasonableness of this clause, then the onus of proving such unreasonableness shall be on the party so disputing; and

18.6 The Municipality consents to the storage and use by Ctrack of the personal information that the Municipality has provided to Ctrack for establishing the credit rating. The Municipality consents to Ctrack disclosing this information to credit control companies, banks and other institutions involved in rating the credit. The Municipality agree that Ctrack will not be held liable for disclosure of any of this information in good faith to third parties and that no further specific consent needs to be obtained for the transfer of such information to a specific third party.

19. **NOTICE AND DOMICILIUM**

19.1 The parties choose as their respective domicilium citandi et executandi for the purposes of legal proceedings and for the purpose of giving or sending any notice provided for or necessary in terms of this Agreement, the following addresses:

Initial Ctrack: _____

Initial The Municipality: _____12

DRAKENSTEIN MUNICIPALITY

The Chief Financial Officer
Drakenstein Municipality
Civic Centre
Bergriver Boulevard
PAARL
7622

THE SERVICE PROVIDER:

The Managing Director
Ctrack Fleet Management Solutions (Pty) Ltd
9 Regency Drive
Route 21 Corporate Park
Centurion
0157

- 19.2 All notices to be given in terms of this Agreement shall be given in writing and be delivered by hand or sent by prepaid registered post to the party's chosen domicilium citandi et executandi.
- 19.3 If delivered by hand, a notice shall be presumed to have been received on the date of delivery, or, if sent by prepaid registered post, be presumed to have been received 7 (seven) business days after the date of posting.
- 19.4 Notwithstanding anything to the contrary contained in this agreement, a written notice or communication actually received by one of the parties from the other party, shall be adequate written notice of communication to such party.

20 ACKNOWLEDGEMENT

20.1 The Parties acknowledge that they have entered into this Agreement freely and voluntarily and that no circumstances exist and/or existed for it alleging, either now or at any future time, that it was at a disadvantage in agreeing to the restraints set out in this Agreement, or was not in an equal bargaining position with the other party in agreeing thereto.

SIGNED AT **ON THIS** **DAY OF** **2026.**

AS WITNESSES:

1. _____ **DRAKENSTEIN MUNICIPALITY**

2. _____

SIGNED AT **ON THIS.....DAY OF** **2026.**

AS WITNESSES:

1. _____

CTRACK FLEET MANAGEMENT SOLUTIONS (PTY) LTD

2. _____

SCHEDULE 1 – The Equipment

Drakenstein Municipality vehicles are equipped with Ctrack telematics units as listed below, as at August 2026:

Registration Number	Cell Tracking Number	Unit Type
ABJFECX1KTEY02118	+467191018961231	EX21
CJ100343	+467191214386303	EX21
CJ103509	+467190017228360	EX21
CJ10359	+279602005090277	EX21
CJ104743	+467190017226667	EX21
CJ109958	+467191214386070	EX21
CJ110707	+467191018960466	EX21
CJ16460	+279602005936958	EX21
CJ22960	+279602010127436	EX21
CJ24760	+279602007293373	EX21
CJ26161	+279602007023609	EX21
CJ27135	+279602006393209	EX21
CJ28012	+882397187675254	EX21
CJ32812	+279602005990854	EX21
CJ34728	+279602005477052	EX21
CJ38387	+882393720034531	EX21
CJ38403	+279602006528250	EX21
CJ41112	+279602007981526	EX21
CJ43754	+279602006544891	EX21
CJ44008	+279602007039620	EX21
CJ45367	+279602006534547	EX21
CJ47736	+279602005155529	EX21
CJ48727	+279602005131662	EX21
CJ51104	+279602007180337	EX21
CJ56776	+279602005055750	EX21
CJ61627	+279602006400069	EX21
CJ63979	+467191214387258	EX21
CJ65036	+279602010128507	EX21
CJ65947	+279602006383928	EX21
CJ68244	+279602007945569	EX21
CJ69405	+279602007076620	EX21
CJ73027	+279602005582155	EX21
CJ74061	+279602006327709	EX21
CJ75686	+467191018960467	EX21
CJ77894	+279602007270956	EX21

Initial Ctrack: _____

Initial The Municipality: _____15

CJ82219	+467191018959809	EX21
CJ87059	+279602006552641	EX21
CJ89151	+279602006532761	EX21
CJ91661	+279602006276761	EX21
CJ93206	+279602007071757	EX21
CJ93896	+882397803489536	EX21
CJ94160	+279602006284785	EX21
CJ94784	+882397803489473	EX21
CJ95452	+279602006545187	EX21
CJ98426	+467190017228566	EX21
PRL0350	+882397803176122	EX21
RAJ155WSCT3640197-SOLO	+467191018958376	EX21
CJ100354	+279602006000908	NX12
CJ102826	+279602006503587	NX12
CJ103200	+467191214384230	NX12
CJ103484	+467191214384225	NX12
CJ103670	+467191214384232	NX12
CJ104287	+279602005957690	NX12
CJ104288	+279602010175069	NX12
CJ104289	+279602005511226	NX12
CJ104291	+279602010174794	NX12
CJ104386	+279602005477145	NX12
CJ104390	+279602005476874	NX12
CJ105155	+882397803487356	NX12
CJ105219	+882397803487346	NX12
CJ105332	+467190017228524	NX12
CJ105665	+279602006523087	NX12
CJ108980	+882397187733124	NX12
CJ109954	+467191214387193	NX12
CJ109955	+882397803487359	NX12
CJ109956	+467191018959801	NX12
CJ110484	+882397803487358	NX12
CJ11086	+279602007945726	NX12
CJ110885	+467190017227155	NX12
CJ11178	+279602007945694	NX12
CJ11182	+279602006384390	NX12
CJ11240	+279602007935149	NX12
CJ11268	+279602005131260	NX12
CJ11662	+279602006322226	NX12
CJ12811	+279602007038135	NX12
CJ13107	+279602006416659	NX12
CJ13193	+279602006533713	NX12

CJ13393	+279602007684226	NX12
CJ13906	+279602006392199	NX12
CJ13941	+279602007947853	NX12
CJ14011	+279602007039435	NX12
CJ14240	+279602006391633	NX12
CJ14673	+279602006517533	NX12
CJ15191	+279602006940117	NX12
CJ15356	+279602006387487	NX12
CJ15529	+279602006401577	NX12
CJ15530	+467190017227120	NX12
CJ16019	+279602006544905	NX12
CJ16036	+279602006545253	NX12
CJ16188	+279602006547945	NX12
CJ16454	+279602005249823	NX12
CJ16463	+279602006545217	NX12
CJ16464	+279602006423661	NX12
CJ16895	+279602006358613	NX12
CJ17060	+279602007271181	NX12
CJ17181	+279602006341061	NX12
CJ17728	+882397803176123	NX12
CJ17984	+279602007036803	NX12
CJ18042	+279602005995188	NX12
CJ18155	+279602005070947	NX12
CJ18159	+279602005679181	NX12
CJ18196	+279602005080358	NX12
CJ18215	+279602006403819	NX12
CJ19080	+279602005477411	NX12
CJ19345	+882397187683608	NX12
CJ19517	+279602005335625	NX12
CJ20671	+279602006389760	NX12
CJ21004	+279602006553405	NX12
CJ21303	+279602007947730	NX12
CJ22289	+279602006323322	NX12
CJ22307	+279602010127967	NX12
CJ22571	+279602005078153	NX12
CJ22980	+279602006364249	NX12
CJ23346	+279602007038101	NX12
CJ23742	+279602007001350	NX12
CJ23751	+279602007204232	NX12
CJ23936	+279602007159372	NX12
CJ24045	+279602007935024	NX12
CJ24377	+279602006364520	NX12

CJ24726	+279602006429122	NX12
CJ25019	+279602005616694	NX12
CJ25026	+279602007041032	NX12
CJ25241	+279602006554287	NX12
CJ25395	+882397803176124	NX12
CJ26081	+279602006510987	NX12
CJ26236	+279602006412727	NX12
CJ26860	+882397187732492	NX12
CJ26999	+279602006518975	NX12
CJ27367	+279602007037523	NX12
CJ27418	+882397803176128	NX12
CJ28299	+279602006602396	NX12
CJ28571	+279602006325500	NX12
CJ29315	+279602006276228	NX12
CJ29581	+279602006424343	NX12
CJ30300	+279602007174434	NX12
CJ32080	+279602007204614	NX12
CJ32206	+279602006549007	NX12
CJ32284	+279602006362476	NX12
CJ32576	+279602005403193	NX12
CJ32695	+279602006478187	NX12
CJ32756	+279602007074411	NX12
CJ32902	+279602006408501	NX12
CJ32960	+279602006602773	NX12
CJ33017	+279602007042167	NX12
CJ33058	+279602006418858	NX12
CJ33462	+279602006521759	NX12
CJ33542	+279602006891507	NX12
CJ33549	+279602010128027	NX12
CJ33552	+279602006593497	NX12
CJ33564	+279602005131062	NX12
CJ33736	+467190017227241	NX12
CJ34001	+279602007684716	NX12
CJ34050	+279602007204543	NX12
CJ35211	+279602006365469	NX12
CJ35223	+279602006421488	NX12
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CJ36519	+279602006423698	NX12
CJ37098	+279602006550099	NX12
CJ37552	+279602005089685	NX12
CJ37998	+279602005582147	NX12
CJ38104	+279602007071785	NX12

CJ38198	+279602005004236	NX12
CJ38212	+279602005402353	NX12
CJ38330	+279602006416663	NX12
CJ38832	+279602005980836	NX12
CJ38981	+279602005076292	NX12
CJ40457	+279602005839150	NX12
CJ40747	+882397185812564	NX12
CJ40926	+467190017227251	NX12
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CJ44431	+467191018960468	NX12
CJ44938	+882397172294010	NX12
CJ45006	+279602005472059	NX12
CJ46139	+279602006545935	NX12
CJ46758	+279602006327758	NX12
CJ47126	+279602010127395	NX12
CJ47163	+279602006538783	NX12
CJ47448	+279602007037544	NX12
CJ47671	+279602006355094	NX12
CJ47936	+279602010127740	NX12
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CJ47950	+279602006405340	NX12
CJ48016	+279602007934881	NX12
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CJ49459	+279602006547974	NX12
CJ49636	+279602006547972	NX12
CJ49773	+279602006357829	NX12
CJ49852	+279602010297841	NX12
CJ5	+279602006518819	NX12
CJ50040	+279602007684178	NX12
CJ50414	+279602006515323	NX12
CJ50654	+279602007008762	NX12
CJ50879	+279602007008542	NX12
CJ50882	+279602006544407	NX12
CJ50906	+279602007978245	NX12
CJ51126	+279602006369484	NX12
CJ51388	+279602006322118	NX12
CJ52039	+279602005569740	NX12

CJ52073	+279602005055065	NX12
CJ52333	+279602007973979	NX12
CJ52391	+279602006602863	NX12
CJ52881	+279602005250053	NX12
CJ52888	+279602006518701	NX12
CJ52897	+279602007926817	NX12
CJ52901	+279602005085532	NX12
CJ53325	+279602005603549	NX12
CJ53676	+467190017226594	NX12
CJ53885	+279602006345393	NX12
CJ53910	+279602005083552	NX12
CJ54121	+467191018963749	NX12
CJ54171	+279602006422186	NX12
CJ54174	+279602006508347	NX12
CJ54304	+279602005131839	NX12
CJ54575	+279602010127160	NX12
CJ54731	+279602001937301	NX12
CJ55315	+279602005605260	NX12
CJ55373	+279602007945494	NX12
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CJ55478	+279602007964628	NX12
CJ55681	+279602006508455	NX12
CJ56424	+279602006532507	NX12
CJ56685	+279602006415904	NX12
CJ57095	+279602006270663	NX12
CJ57229	+467191019431908	NX12
CJ57450	+279602007795326	NX12
CJ57602	+279602006358923	NX12
CJ59878	+279602006517499	NX12
CJ60159	+279602007698716	NX12
CJ60273	+279602006384679	NX12
CJ61327	+279602006826217	NX12
CJ61583	+279602005886200	NX12
CJ61697	+279602006491795	NX12
CJ63143	+467190017226590	NX12
CJ64067	+467191214387257	NX12
CJ64293	+279602007228324	NX12
CJ64482	+279602005070949	NX12
CJ65335	+279602006320308	NX12
CJ65410	+279602007836746	NX12
CJ65442	+279602007946001	NX12
CJ65835	+279602006620173	NX12

CJ65839	+279602006348177	NX12
CJ65840	+279602006546817	NX12
CJ65848	+279602005477160	NX12
CJ65863	+279602005078184	NX12
CJ66047	+279603000017857	NX12
CJ66112	+279602005131553	NX12
CJ67417	+279602006492603	NX12
CJ67762	+279602006277810	NX12
CJ69035	+882397803176127	NX12
CJ69481	+882397172294011	NX12
CJ70374	+279602006544163	NX12
CJ70490	+279602006343393	NX12
CJ70491	+882397172294008	NX12
CJ70533	+279602005991793	NX12
CJ70793	+279602006545701	NX12
CJ71005	+279602005141180	NX12
CJ71009	+279602010127718	NX12
CJ71021	+279602010127389	NX12
CJ71108	+279602006517637	NX12
CJ71377	+279602006329334	NX12
CJ71386	+279602006342459	NX12
CJ71397	+279602006480425	NX12
CJ72363	+882397172294009	NX12
CJ72768	+279602007973447	NX12
CJ72772	+279602006406898	NX12
CJ72779	+279602007204482	NX12
CJ72781	+279602006395636	NX12
CJ72785	+279602005605218	NX12
CJ72797	+279602005070631	NX12
CJ73032	+279602005835954	NX12
CJ73033	+279602007086008	NX12
CJ73034	+279602007692388	NX12
CJ73139	+279602010213491	NX12
CJ73607	+279602006347133	NX12
CJ74213	+279602006533363	NX12
CJ74255	+279602006557728	NX12
CJ74384	+279602006404309	NX12
CJ76114	+279602006569957	NX12
CJ77890	+279602006368176	NX12
CJ78253	+279602006354921	NX12
CJ78340	+279602005597533	NX12
CJ78719	+279603000017840	NX12

CJ80357	+279602006280778	NX12
CJ80358	+279602006417032	NX12
CJ81081	+467191018963750	NX12
CJ82596	+467191018959808	NX12
CJ82932	+279602006601452	NX12
CJ83723	+279602006359049	NX12
CJ83837	+882397187732919	NX12
CJ84107	+279602006566968	NX12
CJ85826	+279602006327719	NX12
CJ86010	+279602005088471	NX12
CJ86137	+279602006334571	NX12
CJ86492	+279602006372643	NX12
CJ86776	+279602010128284	NX12
CJ86878	+279602006520581	NX12
CJ86882	+279602006386824	NX12
CJ88190	+467191018959804	NX12
CJ89823	+279602007071786	NX12
CJ90038	+279602006337273	NX12
CJ90461	+467191018960526	NX12
CJ90900	+467191018959807	NX12
CJ92078	+279602010127649	NX12
CJ92080	+279602010298545	NX12
CJ92375	+279602007075942	NX12
CJ93200	+279602006569659	NX12
CJ93204	+279602005997027	NX12
CJ93727	+467191214384228	NX12
CJ93756	+279602007072755	NX12
CJ94161	+279602006555675	NX12
CJ94406	+467191214387422	NX12
CJ95230	+882397803487323	NX12
CJ95713	+279602005335839	NX12
CJ95860	+882397803485456	NX12
CJ97285	+882397187685569	NX12
CJ99483	+279602005477274	NX12
CN11096	+279602006401627	NX12
CN1281	+279602007945660	NX12
CN19911	+279602005063517	NX12
CN22263	+279602006602935	NX12
CN2267	+279602006392430	NX12
CN5203	+279602006546499	NX12
CN9828	+279602007041699	NX12
CN9830	+279602006547973	NX12

Registration Number	Cell Tracking Number	Unit Type
CJ100358	+279602006001083	NX35
CJ102178	+467191214384229	NX35
CJ102967	+279602010210234	NX35
CJ103096	+467191018960067	NX35
CJ103198	+467191214384227	NX35
CJ103581	+279602006323413	NX35
CJ103622	+279602010174715	NX35
CJ104388	+279602005477515	NX35
CJ108981	+882397187732924	NX35
CJ108983	+882397187733085	NX35
CJ109952	+467191018959805	NX35
CJ12064	+279602007358495	NX35
CJ12869	+279602005090073	NX35
CJ13116	+279602006547971	NX35
CJ16029	+279602006273787	NX35
CJ16061	+279602006414944	NX35
CJ16433	+279602010298522	NX35
CJ16787	+279602007945553	NX35
CJ16854	+279602007009209	NX35
CJ16910	+279602010127701	NX35
CJ16922	+279602006504247	NX35
CJ17054	+279602005402915	NX35
CJ17481	+279602005211748	NX35
CJ17700	+882397803484063	NX35
CJ18240	+279602007926658	NX35
CJ18372	+279602006530031	NX35
CJ19997	+279602007929403	NX35
CJ20038	+279602006424825	NX35
CJ20398	+279602006422424	NX35
CJ20522	+279602006601275	NX35
CJ21509	+279602007174629	NX35
CJ22709	+279602010127916	NX35
CJ23175	+279602007656381	NX35
CJ24563	+279602006385930	NX35
CJ25121	+279602006403083	NX35
CJ25594	+279602005083538	NX35
CJ25667	+279602006415765	NX35
CJ25677	+279602010128216	NX35
CJ26248	+279602007071803	NX35

Initial Ctrack: _____

Initial The Municipality: _____ 23

CJ27155	+279602007174575	NX35
CJ27165	+279602006391080	NX35
CJ27858	+279602006320485	NX35
CJ27997	+279602006545577	NX35
CJ28380	+279602005478014	NX35
CJ28584	+279602005070951	NX35
CJ29246	+279602006278899	NX35
CJ29606	+279602007041059	NX35
CJ30331	+279602005004196	NX35
CJ31135	+279602005481234	NX35
CJ31293	+279602010128384	NX35
CJ31489	+279602006519057	NX35
CJ31592	+279602006360244	NX35
CJ32809	+279602006322837	NX35
CJ33074	+279602006550868	NX35
CJ33099	+279602006416320	NX35
CJ33123	+279602006429533	NX35
CJ33132	+279602006382112	NX35
CJ33544	+279602005148760	NX35
CJ33578	+279602006547022	NX35
CJ34055	+279602006409478	NX35
CJ35012	+279602006545395	NX35
CJ35873	+279602007973540	NX35
CJ35947	+279602006391282	NX35
CJ37103	+279602007934861	NX35
CJ37366	+279602006619573	NX35
CJ38001	+279602005477441	NX35
CJ38927	+279602006423194	NX35
CJ39153	+279602006415848	NX35
CJ40085	+279602007039368	NX35
CJ40731	+279602006407521	NX35
CJ40921	+279602007039471	NX35
CJ42198	+279602006521741	NX35
CJ42471	+279602006493164	NX35
CJ43250	+279602006284301	NX35
CJ44160	+279602007039811	NX35
CJ44447	+279602006522737	NX35
CJ44723	+279602005213051	NX35
CJ48251	+279602005927579	NX35
CJ49348	+279602006421383	NX35
CJ49859	+279602007647247	NX35
CJ49878	+279602006509819	NX35

CJ51152	+467190017227243	NX35
CJ52036	+279602006788621	NX35
CJ52038	+279602006276108	NX35
CJ52482	+279602010128011	NX35
CJ52631	+279602010127631	NX35
CJ53911	+279602010118280	NX35
CJ53912	+279602006423452	NX35
CJ54173	+279602005117659	NX35
CJ54275	+279602006524578	NX35
CJ54777	+279602007713200	NX35
CJ54872	+279602006350631	NX35
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CJ55759	+279602007041624	NX35
CJ55936	+279602005055732	NX35
CJ56201	+279602005476625	NX35
CJ56230	+279602005579111	NX35
CJ56981	+279602005476877	NX35
CJ57531	+279602007038890	NX35
CJ58117	+279602006281713	NX35
CJ58289	+279602006390747	NX35
CJ61029	+279602007159547	NX35
CJ61855	+279602006508989	NX35
CJ62463	+279602005133716	NX35
CJ62469	+279602006521665	NX35
CJ62528	+279602006402991	NX35
CJ63836	+279602006363311	NX35
CJ63929	+279602007204652	NX35
CJ65327	+279602006520357	NX35
CJ65484	+279602007204536	NX35
CJ65838	+279602005141677	NX35
CJ65847	+279602006402726	NX35
CJ66035	+279602007005230	NX35
CJ66096	+467190017228627	NX35
CJ67763	+279602006358549	NX35
CJ67864	+467190017227244	NX35
CJ68188	+279602006344347	NX35
CJ70190	+882397172294007	NX35
CJ70423	+279602006409945	NX35
CJ71008	+279602006385045	NX35
CJ72769	+279602006392198	NX35
CJ72789	+279602007038649	NX35
CJ72791	+279602006394261	NX35

CJ73035	+279602005130188	NX35
CJ77652	+279602007270959	NX35
CJ77891	+279602006322998	NX35
CJ77893	+279602005090189	NX35
CJ77971	+279602005055152	NX35
CJ80359	+279602010127969	NX35
CJ81427	+279602006505805	NX35
CJ83831	+467191019431909	NX35
CJ84099	+279602010206841	NX35
CJ86233	+279602006436962	NX35
CJ86876	+279602006521863	NX35
CJ86883	+279602006511407	NX35
CJ88577	+279602006435655	NX35
CJ89261	+279602006511669	NX35
CJ90081	+279602006358311	NX35
CJ92331	+279602006279141	NX35
CJ92376	+882397187688230	NX35
CJ93784	+279602007076568	NX35
CJ96506	+279602005527318	NX35
CJ98173	+467191214387605	NX35
CN2439	+279602006391997	NX35
CN9827	+279602006549394	NX35

Registration Number	Cell Tracking Number	Unit Type
CJ11007	+279602006418666	NX55
CJ11844	+279602007009160	NX55
CJ13097	+279602006395645	NX55
CJ16314	+279602006521091	NX55
CJ16470	+279602005477306	NX55
CJ19866	+279602006532741	NX55
CJ22895	+279602005990211	NX55
CJ24146	+279602007964612	NX55
CJ25025	+279602005130995	NX55
CJ25622	+279602005252174	NX55
CJ26237	+279602006423603	NX55
CJ26306	+279602006509767	NX55
CJ28818	+279602005089407	NX55
CJ31127	+279602006531523	NX55
CJ32294	+279602007684165	NX55
CJ35566	+279602005986155	NX55
CJ38090	+279602006544851	NX55

Initial Ctrack: _____

Initial The Municipality: _____ 26

CJ39400	+279602007075934	NX55
CJ40879	+279602006544772	NX55
CJ41608	+279602006531145	NX55
CJ43669	+279602006494308	NX55
CJ45899	+882397803176125	NX55
CJ46099	+279602007271045	NX55
CJ47589	+279602006951414	NX55
CJ47914	+279602005476562	NX55
CJ48283	+279602006510843	NX55
CJ48403	+279602010149077	NX55
CJ48845	+279602005979665	NX55
CJ49657	+279602006546541	NX55
CJ50359	+279602007965138	NX55
CJ52045	+279602007204607	NX55
CJ52224	+279602006559927	NX55
CJ54175	+279602007684726	NX55
CJ55374	+279602006388592	NX55
CJ55377	+279602006400937	NX55
CJ55826	+279602007935227	NX55
CJ56630	+279602007075931	NX55
CJ58653	+279602005985496	NX55
CJ59989	+279602006403191	NX55
CJ60854	+279602005991897	NX55
CJ61785	+279602005991830	NX55
CJ62730	+279602006324711	NX55
CJ62731	+279602005084894	NX55
CJ64922	+279602007075909	NX55
CJ66068	+279602006321956	NX55
CJ67531	+279602006505893	NX55
CJ67813	+279602007204477	NX55
CJ67832	+882397172293962	NX55
CJ70116	+279602005979674	NX55
CJ71014	+279602005603804	NX55
CJ71707	+279602005999613	NX55
CJ74328	+279602007204935	NX55
CJ74511	+279602006372654	NX55
CJ75061	+279602007698631	NX55
CJ76533	+279602006516551	NX55
CJ85019	+279602006496552	NX55
CJ86879	+279602006513265	NX55
CJ86884	+279602006509609	NX55
CJ86886	+279602006503509	NX55

Initial Ctrack: _____

Initial The Municipality: _____ 27

CJ86887	+279602005242879	NX55
CJ87069	+279602006274615	NX55
CJ87749	+279602006533197	NX55
CJ91657	+279602006357843	NX55
CJ91912	+279602005980977	NX55
CJ91928	+279602006552893	NX55
CJ91929	+279602006553484	NX55
CJ92176	+279602006375901	NX55
CJ92270	+279602006422057	NX55
CJ92287	+279602006565151	NX55
CJ92293	+279602006415651	NX55
CJ92784	+279602005999812	NX55
CJ93348	+279602007071784	NX55
CJ95710	+279602006544932	NX55

Registration Number	Cell Tracking Number	Unit Type
CJ96201	+279602007006802	TX10
PRL0351	+882397803484866	TX10

SCHEDULE 2 – Ctrack Contact Persons

Ctrack Fleet Management Cape Town

Support function	Department / staff member	Landline	Mobile	E-mail address
Scheduling of installations, de- / re-installations, hardware repairs and software support.	Service Control	021 557 5050	N/A	CapeService@ctrack.com
Account queries, system utilisation, upgrades.	Friedel du Plessis	021 557 5050	082 317 9788	friedel.duplessis@Ctrack.com
Escalation of service issues; Branch Manager	Charles Horak	021 557 5050	082 418 5620	charles.horak@ctrack.com
Stolen Vehicle Response; 24/7/365 support and after hour scheduling of technicians.	Ctrack Support Centre	0860 333 444		

SCHEDULE 3

Initial Ctrack: _____

Initial The Municipality: _____29

RATES AND PRICES

ROW	DESCRIPTION	TENDERER	
		CTRACK FLEET MANAGEMENT	
1	A1: SUB-TOTAL CORE HARDWARE	R	820 850.00
2	A2: SUB-TOTAL MONTHLY SERVICE FEE	R	8 280 000.00
3	SCHEDULE A: COMPLETE AND AUTONOMOUS BASIS SOLUTION (A1 + A2)	R	9 100 850.00
4	B: SUB-TOTAL VALUE ADDED SERVICES	R	11 708 160.00
5	C: SUB-TOTAL SUPPORT RATES	R	4 024 500.00
6	E: SUB-TOTAL PARTS RATES	R	91 832.50
TENDER EVALUATION TOTAL: A + B + C + D + E		R	24 925 342.50

Initial Ctrack: _____

Initial The Municipality: _____30

ITEM	DISCRIPTION	EVALUATION QUANTITY	CTRACK FLEET MANAGEMENT	
			UNIT PRICE (INCL VAT)	TOTAL BID PRICE (INCL VAT)
1	Hardware: Basic vehicle tracking device with installation.	25	R1 500.00	R37 500.00
2	Hardware: Intermediate vehicle tracking device with installation.	45	R2 000.00	R90 000.00
3	Hardware: Advanced vehicle tracking device with on-board computer / CANBUS and video interface capabilities with installation.	50	R3 000.00	R150 000.00
4	Hardware: Mobile rechargeable tracking device	10	R1 500.00	R15 000.00
5	Hardware: Driver identification device and controller with installation.	100	R200.00	R20 000.00
6	Driver identification tag / card or other mechanism.	200	R287.50	R57 500.00
7	Hardware: Central administrator driver identification tag / card or other mechanism programmer / reader.	2	R750.00	R1 500.00
8	Hardware: Basic dashcam inwards and outwards with installation.	50	R8 000.00	R400 000.00
9	Hardware: 4 x camera monitoring and recording system with installation.	1	R14 950.00	R14 950.00
10	Hardware: Cab microphone and speaker for communication with installation.	1	R850.00	R850.00
11	Hardware: Panic button with installation.	50	R171.00	R8 550.00
12	Hardware: Replacement of tracking devices if communication cannot be established.	500	R50.00	R25 000.00
A1: SUB-TOTAL CORE HARDWARE				R820 850.00

Initial Ctrack: _____

Initial The Municipality: _____ 31

			CTRACK FLEET MANAGEMENT	
ITEM	DISCRIPTION	EVALUATION QUANTITY	UNIT PRICE (INCL VAT)	TOTAL BID PRICE (INCL VAT)
17	Dashboard reporting, per month, irrespective of number of units.	120	R 40.00	R 4 800.00
18	Job planning and scheduling, per unit per month.	30 000	R 175.00	R 5 250 000.00
19	Vehicle maintenance and management system, per unit per month.	54 000	R 50.00	R 2 700 000.00
20	API Connection outwards to third parties, per month irrespective of number of units.	360	R 20.00	R 7 200.00
21	API Connection inwards from third parties, per month irrespective of number of units.	360	R 20.00	R 7 200.00
22	Driver automated detection activation without tapping, per vehicle per month.	30 000	R -	R -
23	Fuel consumption analysis from third partly information obtained from pump controller API, per vehicle per month.	54 000	R 20.00	R 1 080 000.00
24	Service fee: Video system software (10GB SIM subscription) per installation per month.	3 000	R 400.00	R 1 200 000.00
25	Service fee: Video system software (20GB SIM subscription) per installation per month.	3 000	R 450.00	R 1 350 000.00
26	Bureau or monitoring and reporting service: Camera (level / option1) on group of 50 vehicles or part thereof.	120	R 46.00	R 5 520.00
27	Bureau or monitoring and reporting service: Camera (level / option2) on group of 50 vehicles or part thereof.	120	R 100.00	R 12 000.00
28	Bureau or monitoring and reporting service: Camera (level / option3) on group of 50 vehicles or part thereof.	120	R 230.00	R 27 600.00
29	Bureau or monitoring and reporting service: Fleet (level / option1) on group of 50 vehicles or part thereof.	120	R 51.00	R 6 120.00
30	Bureau or monitoring and reporting service: Fleet (level / option2) on group of 50 vehicles or part thereof.	120	R 78.00	R 9 360.00
31	Bureau or monitoring and reporting service: Fleet (level / option3) on group of 50 vehicles or part thereof.	120	R 183.00	R 21 960.00
32	Bureau or monitoring and reporting service: Fleet (level / option4) on group of 50 vehicles or part thereof.	120	R 220.00	R 26 400.00
B: SUB-TOTAL VALUE ADDED SERVICES				R 11 708 160.00

Initial Ctrack: _____

Initial The Municipality: _____ 32

			CTRACK FLEET MANAGEMENT	
ITEM	DISCRIPTION	EVALUATION QUANTITY	UNIT PRICE (INCL VAT)	TOTAL BID PRICE (INCL VAT)
33	Technician call-out fee per call-out, irrespective of number of units	1 800	R 500.00	R 900 000.00
34	Technician labour per hour during hours from 07:00 to 18:00	2 500	R 690.00	R 1 725 000.00
35	Technician labour per hour after hours from 18:00 to 07:00	500	R 1 000.00	R 500 000.00
36	Technician labour per hour Sundays and Public Holidays.	500	R 1 000.00	R 500 000.00
36	System training per hour for group of maximum 15 people.	500	R 799.00	R 399 500.00
C: SUB-TOTAL SUPPORT RATES				R 4 024 500.00

			CTRACK FLEET MANAGEMENT	
ITEM	DISCRIPTION	EVALUATION QUANTITY	UNIT PRICE (INCL VAT)	TOTAL BID PRICE (INCL VAT)
37	Replacement SIM	250	R114.00	R28 500.00
38	Driver ID tag or other device	100	R278.50	R27 850.00
39	GPS Antenna	25	R0.00	R0.00
40	GSM Antenna	25	R0.00	R0.00
41	Relay 12V	25	R114.00	R2 850.00
42	Relay 24V	25	R171.00	R4 275.00
43	Wiring harness	25	R963.30	R24 082.50
44	Panic button	25	R171.00	R4 275.00
E: SUB-TOTAL PARTS RATES				R91 832.50
TENDER EVALUATION TOTAL: A + B + C + D + E				R24 925 342.50

Initial Ctrack: _____

Initial The Municipality: _____ 33